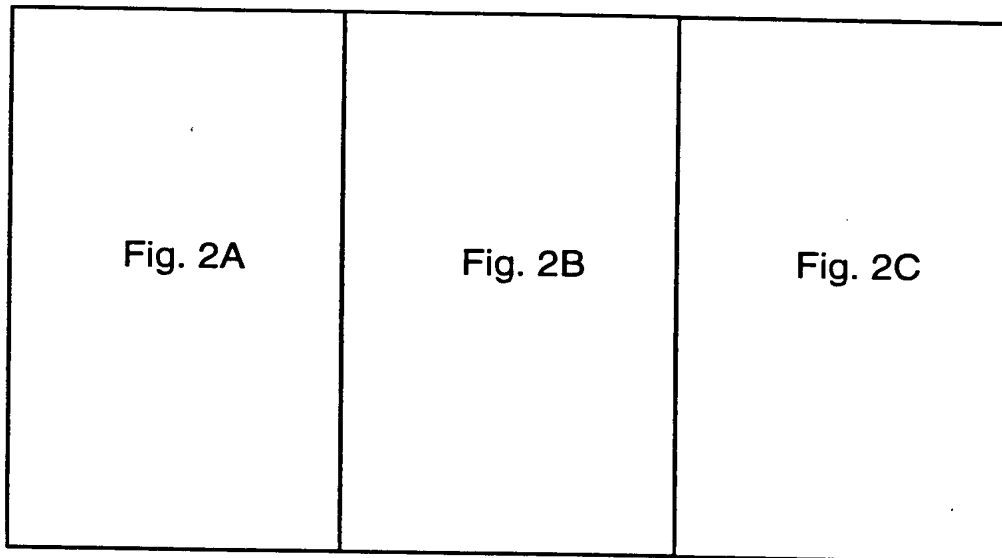


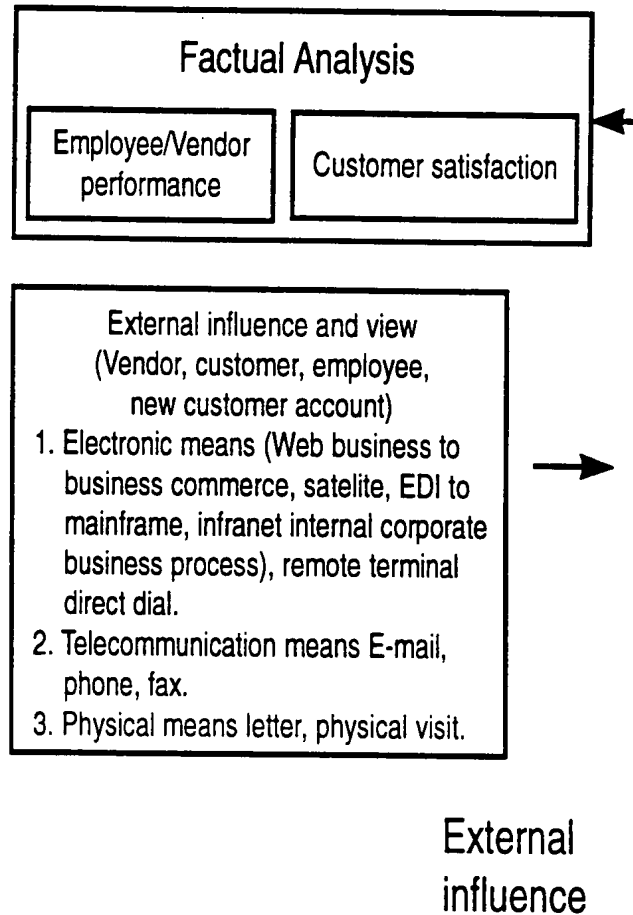
FIG.1



APPLN. FILING DATE: JULY 16, 1999  
TITLE: INTEGRATED BUSINESS-TO-BUSINESS WEB COMMERCE AND  
BUSINESS INFORMATION SYSTEM  
INVENTOR(S): CHARLES WONG  
APPLICATION SERIAL NO: 09/356,327  
SHEET 2 of 339

Fig. 2





**FIG. 2A**

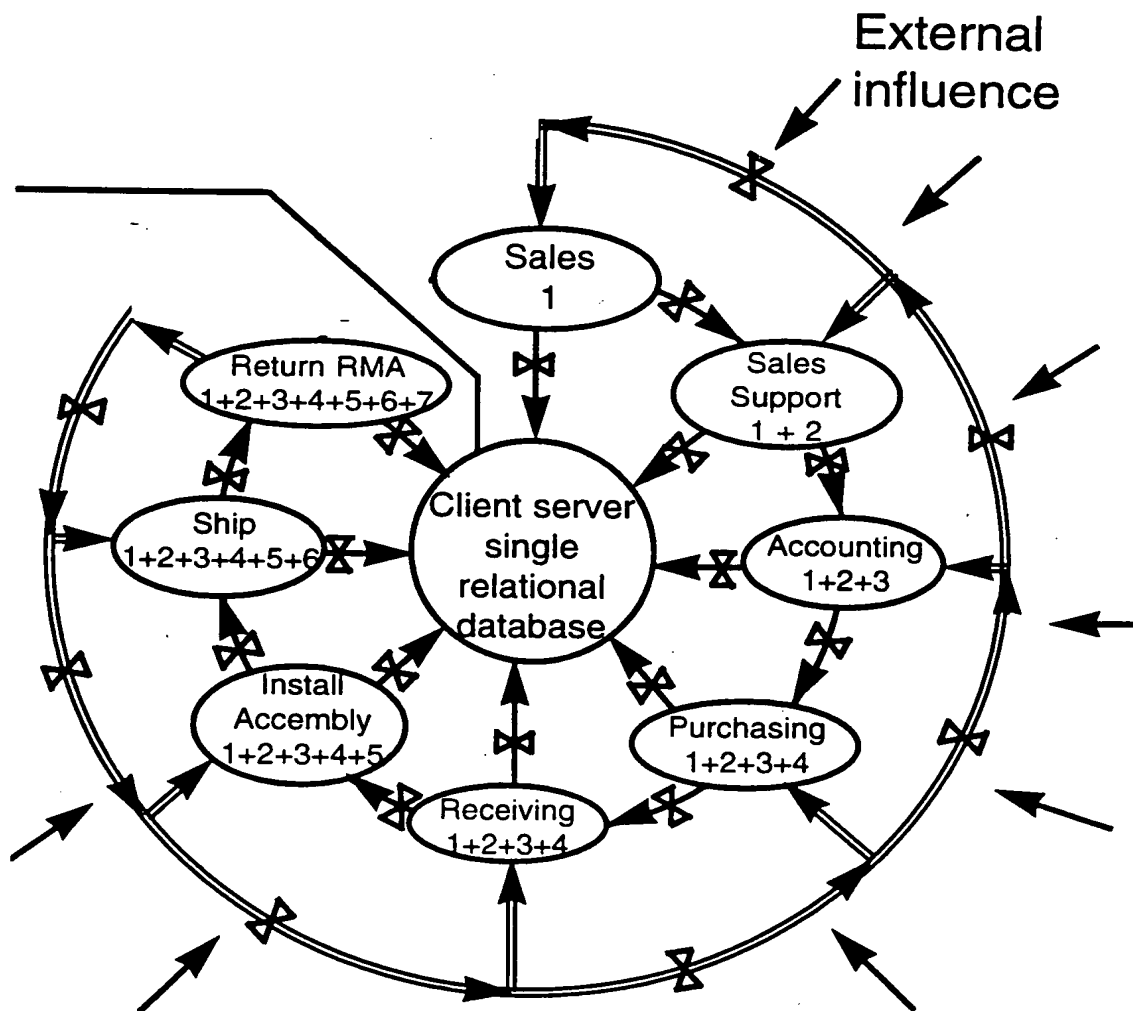


FIG. 2B

- ⌘
1. Secured and authority check.
  2. Best practice, possible outcome, expected input parameters affecting downstream.
  3. Process is reversible until posted.
  4. Track discrepancy and allow improvement from feedback.
  5. Trigger one event to allow other event happens.

External  
influence

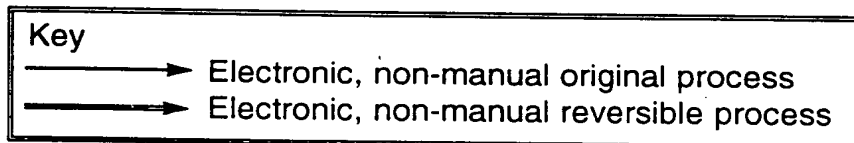


Fig. 2C

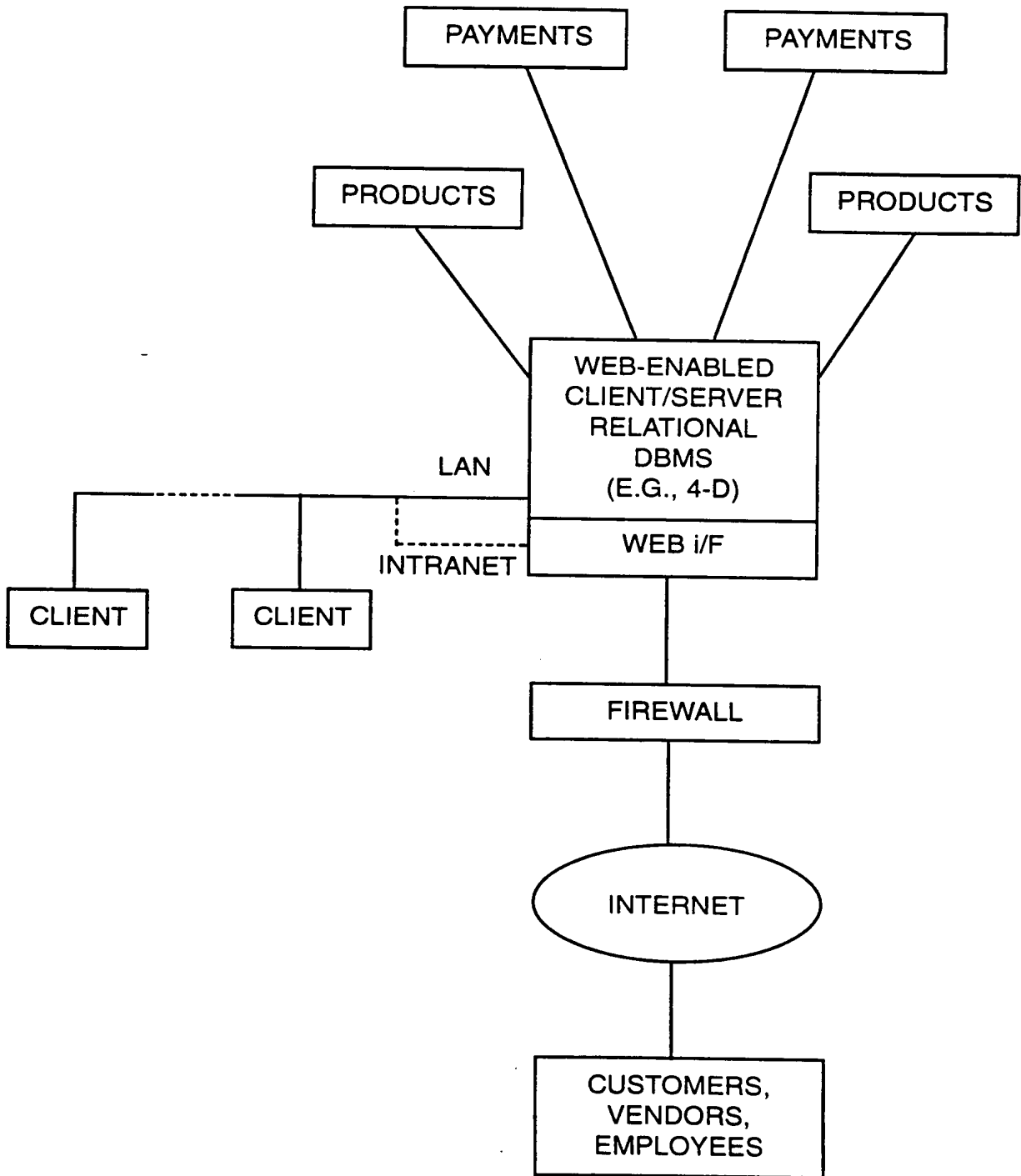


FIG.3

Fig. 4

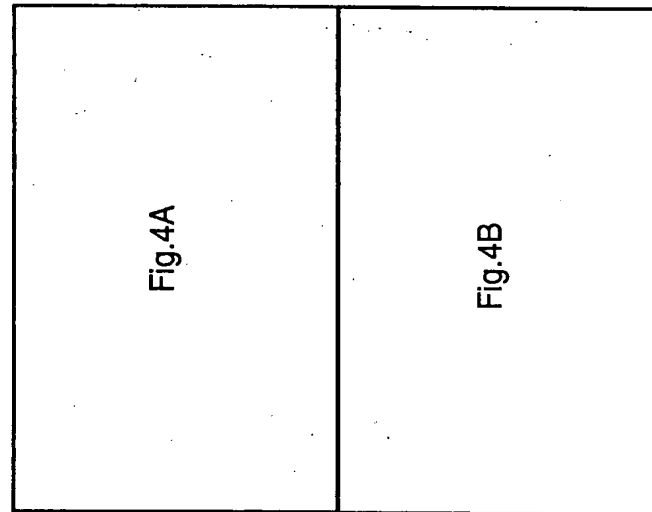


FIG. 4A



How many items per page:

If you wish to view manufacturers list, click on the first letter of the manufacturer.

A

B

C

D

E

F

G

H

I

J

K

L

M

N

O

P

Q

R

S

T

U

V

W

X

Y

Z

Other

Search for Products

Reset

Please use the following links if you wish to leave the current screen and move on.

Products

Returns

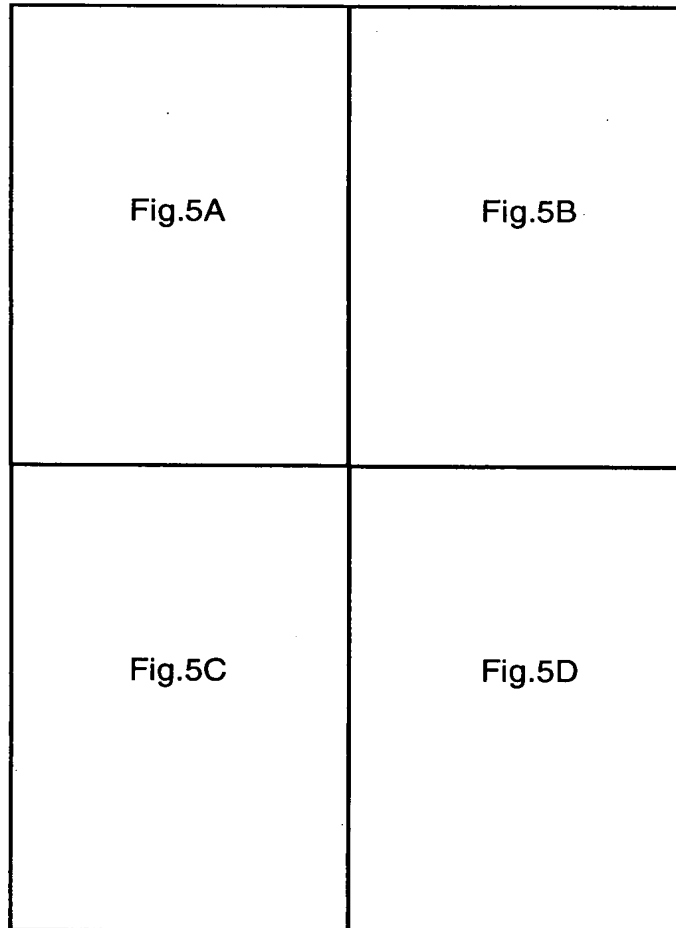
Tracking

Log Off

Home

FIG. 4B

Fig. 5



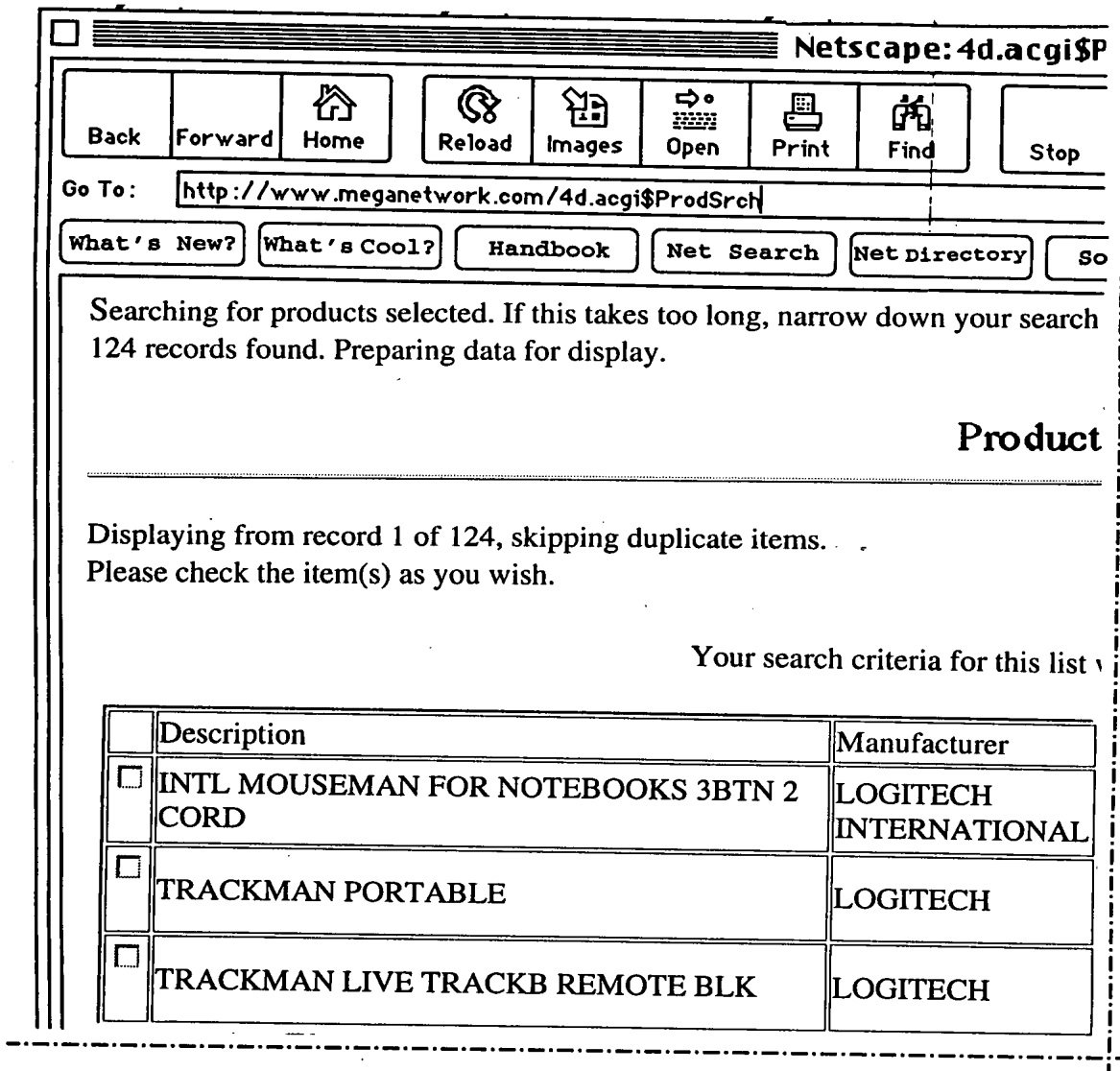


FIG. 5A

rodSrch

ftware

please.

List

was: Logitech

Media	Platform	Manufacturer Part#	Price
ACCS	PC	811418-0403	44.85
ACCS	IBM PC	904094-01	47.19
N/A	N/A	904141-L100	123.11

FIG. 5B

<input type="checkbox"/>	TRACKMAN VISTA	LOGITECH
<input type="checkbox"/>	TRACKMAN MARBLE TRACKB	LOGITECH
<input type="checkbox"/>	SURFMAN TRACKB 3BTN BLACK REMOTE	LOGITECH
<input type="checkbox"/>	TRACKMAN MARBLE TRACKB MAC 3BTN	LOGITECH
<input type="checkbox"/>	ACDEM TRACKMAN TRACKBALL W/PS/2 SERIAL ADAPTOR	LOGITECHACADEMIC
<input type="checkbox"/>	TRACKMAN TRACKB 3BTN PS/2 SER	LOGITECH
<input type="checkbox"/>	TRACKMAN MARBLE TRACKB	LOGITECH

Show Shopping

Next 10 Items

List 1

To search within current selection, fill out the  
Selection.

Manufacturer:

Manufacturer Part#

Description:

Search in

If you would like to save current selection, please r  
click save this :



FIG. 5C

N/A	N/A	904142-L100	40.72
N/A	N/A	904164-L100	85.93
N/A	N/A	904227-0100	83.77
N/A	N/A	904232-0100	84.31
PERP	PC	904259-0403	44.56
N/A	N/A	9042590403	42.78
N/A	N/A	904260-0403	86.44

g List

Reset

0 Items

Search Again

field(s) below and click Search in

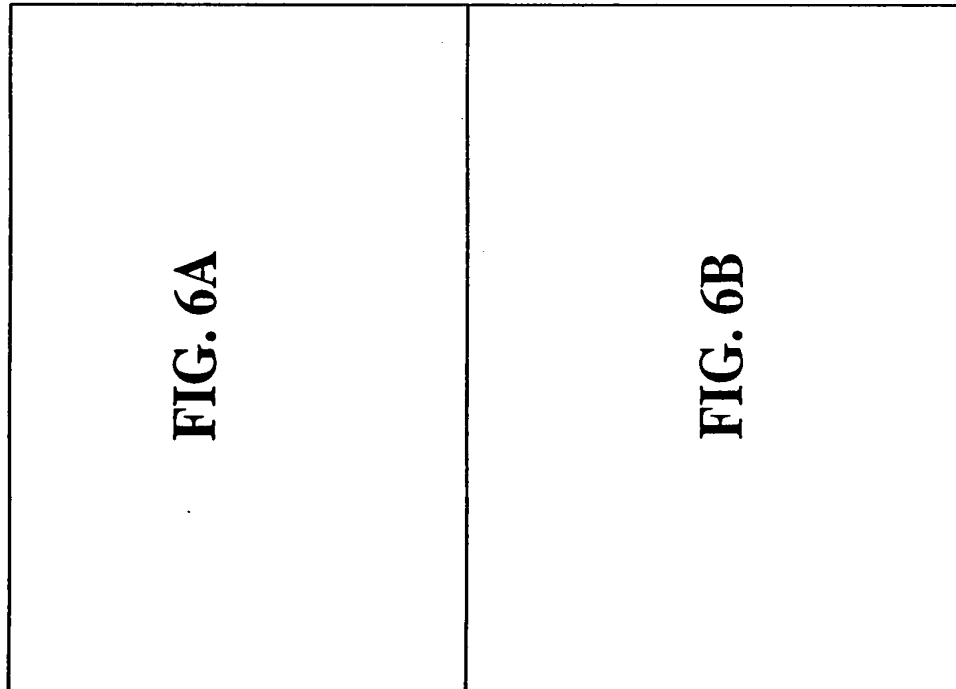
Selection

make up a name and enter it below then  
set.


FIG. 5D

**FIG. 6**



Back

Forward

Home

Reload

Images

Open

Print

Find

Stop

Netscape:4d.acgi\$IntoBasket

Go To: [www.meganetwork.com/4d.acgiA\\$IntoBasket](http://www.meganetwork.com/4d.acgiA$IntoBasket)

What's New?

What's Cool?

Handbook

Net Search

Net Directory

Software

### Product Shopping

Please check Quantity for each product. Zero quantity will cancel that item.

Current Working Quote: New Quote

Description	Manufacturer	Manufacturer Part#	Unit Price	Quantity
INT'L MOSEMAN FOR NOTEBOOKS 3 BTN 2" CORD	LOGITECH INTERNATIONAL	811418-0403	44.85	1
TRACKMAN VISTA	LOGITECH	904142-L100	40.72	1
TRACKMAN MARBLE TRACKB 3BTN	LOGITECH	904232-0100	84.31	1

Please select an action from the pop up menu below and click Take Action button

FIG. 6A



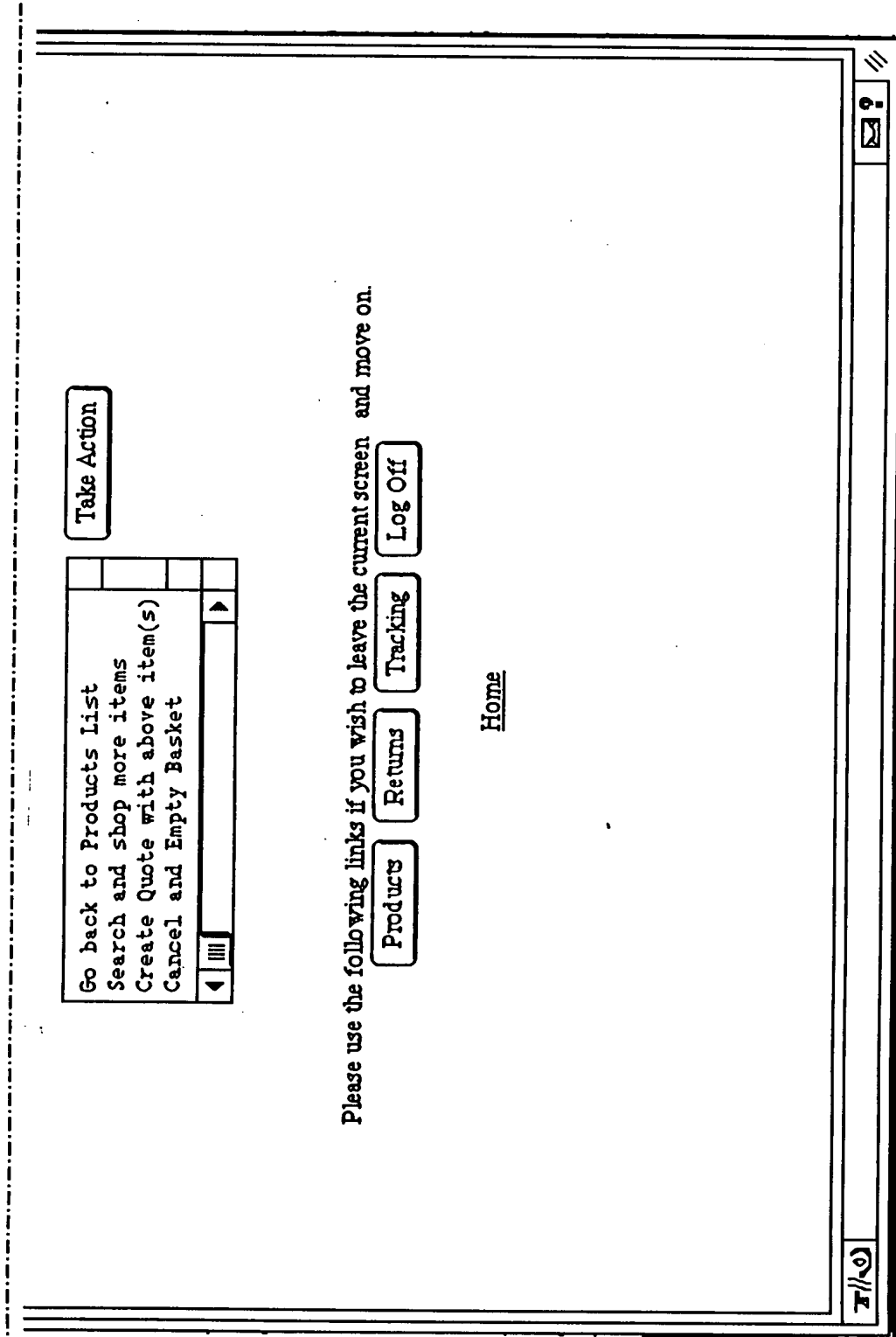


FIG. 6B

FIG. 7A

FIG. 7A-1	FIG. 7A-2	FIG. 7A-3
-----------	-----------	-----------

**Netscape: Mega Network Inc.**

Go To: [http://www.meganetwork.com/4d.acgi\\$ShopOut](http://www.meganetwork.com/4d.acgi$ShopOut)

Back Forward Home Reload Images Open Print Find Stop

What's New? What's Cool? Handbook Net Search Net Directory Software

Mega Network Quote  
 785 Palomar Avenue Sunnyvale, CA 94086  
 Phone (408) 730-9138 Fax (408) 720-1293

Quote Number: Q97-26323 Number: Q97-26323  
 Quote Date: 10/16/97

Quote For: MEGADEMO

Sales Person: UPS Ground Terms: N30 FOB: Orig Par: No Partial

Item#	Description	Mfct. Part No	Unit Price	Qty	Extended Price
1	INT'L MOUSEMAN FOR NOTEBOOKS 3 BTN 2" CORD	814418-0403	45.00	1	45.00
2	TRACKMAN VISTA	904142-L100	41.00	1	41.00

FIG. 7A-1

3	TRACKMAN MARBLE TRACKB MAC 3BTN	904232-0100	85.00	1	85.00
New notes:					
		Sub-Total		171.00	
		25%		14.10	
		Total		185.10	

Bill To: MEGADEMO  
785 PALOMAR AVENUE  
Sunnyvale, CA 94086-2915  
Attention: CHARLES WONG

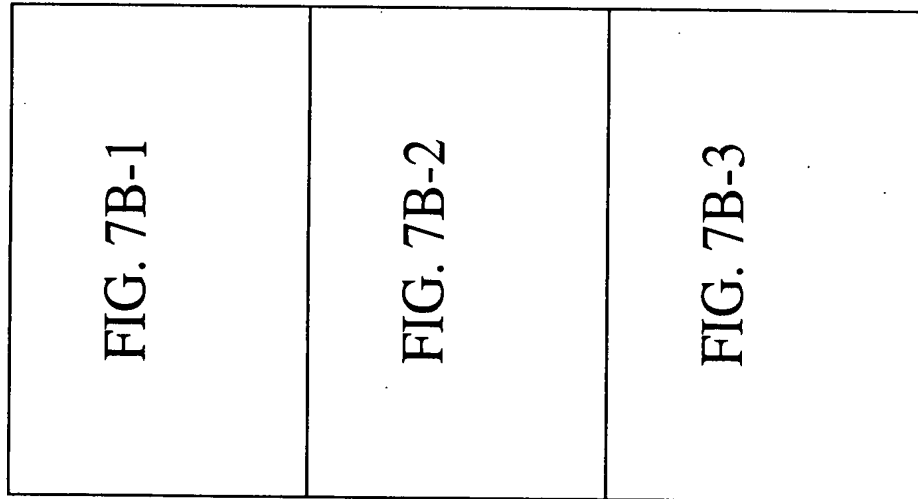
Contact:  
Mike URA

FIG. 7A-2

Ship To:	
MEGADEMO // 785 PALOMAR AVENUE // Sunnyvale, CA 94086-2915 // Attention: CHARLES WONG	
Specific Location (i.e. room number, floor):	
If you have a new ship to address for this order, please enter it below.	
Company:	
Address:	
City:	State: Zip:
T/0	

FIG. 7A-3

FIG. 7B



Back
 Forward
 Home
 Reload
 Images
 Open
 Print
 Find
 Stop

Netscape: Mega Network Inc.

Go To:

What's New?
 What's Cool?
 Handbook
 Net Search
 Net Directory
 Software

On the boxes please check Yes box if all the information is correct.  
If you check No to any item, you need to type in reason(s).

	YES	NO	Special Requests
Bill to:	<input type="radio"/>	<input type="radio"/>	<div><div></div><div></div></div>
Ship to:	<input type="radio"/>	<input type="radio"/>	<div><div></div><div></div></div>
Ship via:	<input type="radio"/>		

FIG. 7B-1

FOB:	<input type="radio"/>	<input type="radio"/>	
Expected date:	<input type="radio"/>	<input type="radio"/>	
(normal delivery is 3-5 working days. If you need immediate delivery, instruct us below.)			

Partial/No Partial: (please indicate item# that you want to be shipped together, items not shown will be shipped partial)

Item# \_\_\_\_\_

Installation: (please indicate item# that need to be installed and describe in detail how you want to have these items installed on the notes section, items not indicated will be shipped without installation.)

Item# \_\_\_\_\_

FIG. 7B-2























<p><b>Installation:</b> (please indicate item# that need to be installed and describe in detail how you want to have these items installed on the notes section, items not indicated will be shipped without installation.)</p>	
<p><b>Item#</b> _____</p>	<p><b>Detailed installation instructions:</b></p> <div style="border: 1px solid black; height: 150px; width: 100%;"></div>
<p>Please specify how you wish to be replied.</p>	
<p><b>Your E-mail</b> _____</p>	<p><b>Your Fax#</b> _____</p>
<p><b>Your Phone#</b> _____</p>	<p><b>Request for Quotation (RFQ) #:</b> _____</p>
<p>One of the following 4 fields is required for your sales rep. to start order process.</p>	
<p><b>PO Number:</b> _____</p>	<p><b>Request for Quotation (RFQ) #:</b> _____</p>

FIG. 7B-3

FIG. 7C

FIG. 7C-1	FIG. 7C-2	FIG. 7C-3
-----------	-----------	-----------

**Netscape: Mega Network Inc.**

Back

Forward

Home

Reload

Images

Open

Print

Find

Stop

Go To: <http://www.meganetwork.com/4d.acgi?ShopOut>

What's New?

What's Cool?

Handbook

Net Search

Net Directory

Software

Expected date:

(normal delivery is 3-5 working days. If you need immediate delivery, instruct us below.)

Partial/No Partial:

(please indicate item# that you want to be shipped together, items not shown will be shipped partial)

Item#

Installation:

(please indicate item# that need to be installed and describe in detail how you want to have these items installed on the notes section, items not indicated will be shipped without installation.)

Item#

FIG. 7C-1

Detailed installation instructions:			
<div>◀</div> <div>▶</div>			
Please specify how you wish to be replied.			
Your E-mail	Your Fax#	Your Phone#	
One of the following 4 fields is required for your sales rep. to start order process.			
PO Number:		Request for Quotation (RFQ):	
Product Identification (PID):		Purchase Requisition (PRN):	
Please choose an action:			

FIG. 7C-2

Take Action

Make Changes to this Quote  
Go back to Products List  
Submit Replacement PO for an RMA  
Submit this PO to Sales Rep.  
Close and make no changes  
Save this quote, but do not submit

Clear all input

Please use the following links if you wish to leave the current screen and move on.

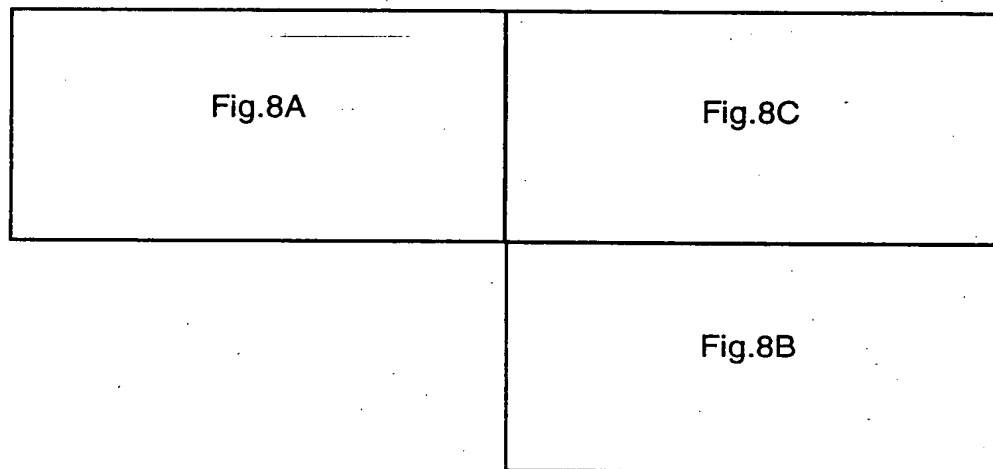
Products Returns Tracking Log Off

Home

http://www...

FIG. 7C-3

Fig. 8



6/20/97		Q97-24779		Quote		2:00 AM	
Company		Contact click to expand/edit		Fax		Notes	
UNION BANK OF CALIFORNIA LOS ANGELES		DENNIS BAKER(415)296-6576		(415) 296-6568			
FOB		Bill To: IPO#NA		Ship to: (click address to modify)			
Orig		UNION BANK OF CALIFORNIA LOS ANGELES		UNION BANK OF CALIFORNIA			
Terms		ACCOUNTS PAYABLE, MC: V02-070		OLMAR (mail Code: M-320)			
N30		P.O. BOX 60691		8128 MERCURY COURT, SUITE F			
Items		Los Angeles, CA 90060-0691		San Diego, CA 92111			
Sort		Att: A/P: P0*6310009058		Att:			
Go Prod							
Description		Mfg Part - Mfg Part		Qty - W		Price - Cost	
1 SATELLITE PRO 430CDT PENT-120 1.368 HD		602804		1 2Days		2,170.00	
16MB 11.3 TFT 10X		MicroB		6/25/97		2,075.74	
TOSHIBA AMERICA INFO		PA1230U-T2C		14.1		4.50	
16MB MEMORY MODULE FOR TOSHIBA PORTEGE		48899		1 2Days		147.00	
T610CT, T400CDT/CS, T410		Merisel		6/24/97		140.41	
KINGSTON TECHNOLOGY		MEM		2		4.50	
MEGAHZ PCCARD 33.6 D/F MOD X2 UPRGRADEABLE		573254		1 2Days		198.00	
CABLED		TechData		6/24/97		199.84	
US ROBOTICS - MCC		CC1336		4.50		4.50	
UNIVERSAL NOTEBOOK CASE		361422		1 2Days		56.00	
TARGUS		MicroB		6/24/97		52.66	
		NMS		4.2		4.50	
Command-L [add Linked lines]		Systs		Reset		Sub-Total	
Option-R [change SRP]		MUGS		Line count= 10		Tax @ 7.75%	
Option-O [zero price cents]		SMar		4.60%		Installation	
Command- [change fields]		Commission		176.26		Total (+ ship & handling)	
Sales Rep		CURTIS.L		Sup		NEMESIO C	
Curtis.L		Sup		Commission		1.76	
No Partial Shipment		Partial OK		Restricted Partial OK		Good quote	
Print Quote		Post To Purch		Duplicate Quote			

FIG. 8A

097-2479 6/20/97 00/00/00	
Company UNION BANK OF CALIFORNIA LOS ANGELES	Contact person & Phone No. DENNIS BAKER(415)296-6576
Customer notes (do not appear on MVS)	Notes that fit in box will fit on printouts of quotes. Customer notes only print out on quotes.
MVS comments (do not appear on Quotes)	Reviewed by Temporary notes
Comments that fit in box will fit on printouts of MVS. MVS comments only print out on MVS.	
Shipping notes	Backup notes

FIG. 8B



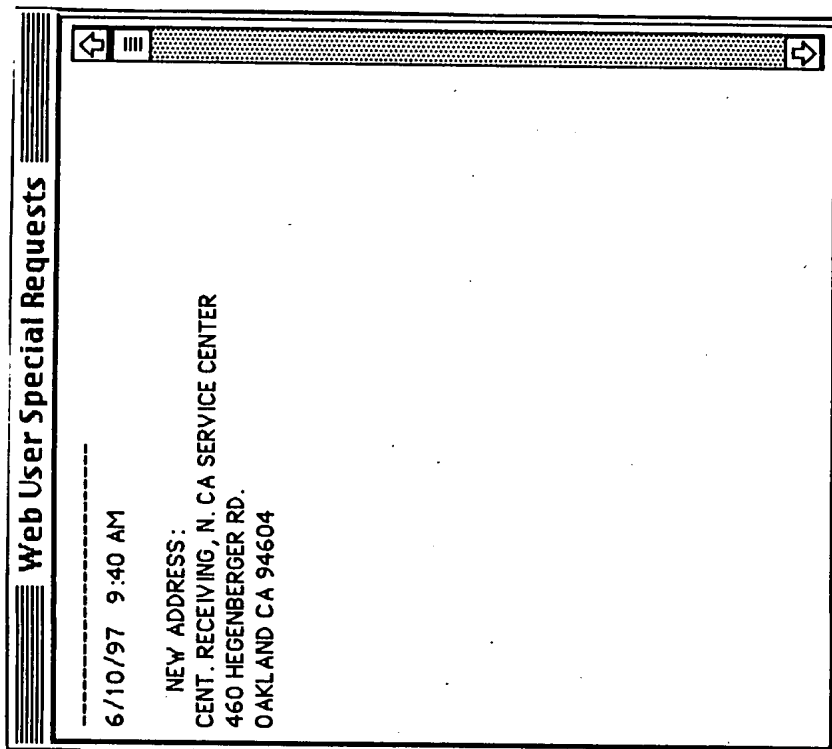
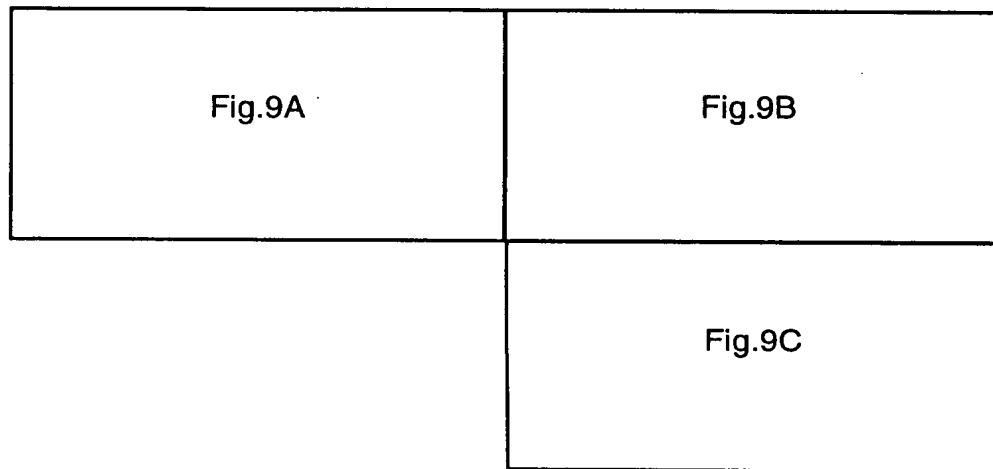


FIG. 8C

Fig. 9



**FIG. 9A**

**FIG. 9A**

Web User Special Request:

5/23/97 Notes:

Bill To:

Ship To:

Location - Room:

New address:

PORTLAND BRANCH

407 SW BROADWAY

PORTLAND WA 97205

Ship via :

Terms:

FOB:

Expected Date : default value is 5 Days

Partial:

Installation:

5/23/97

Bill To:

Ship To:

Location - Room:

New address:

FIG. 9B

<input type="checkbox"/>		097-24529 5/23/97		M97-24913 5/23/97	
Company UNION BANK OF CALIFORNIA LOS ANGELES		Contact person & Phone No. DENNIS BAKER(415)296-6576			
Customer notes (do not appear on MVS)		Notes that fit in box will fit on printouts of quotes. Customer notes only print out on quotes.			
MVS comments (do not appear on Quotes) ETA: AS SOON AS POSSIBLE:		Reviewd by Nemesio.ccc		Temporary notes	
Comments that fit in box will fit on printouts of MVS. MVS comments only print out on MVS.					
Shipping notes		Backup notes			

FIG. 9C

Please select the following product search options to create quotes:

- Options. ☐ 1. Product listing from all Mfr. by product category
- ☐ 2. Product listing from single Mfr. by product category
- ☐ 3. Product listing by Mfr. name or description, or Part#
- ☐ 4. Product listing from single Mfr. by description, or Part#
- ☐ 5. Approved or standard approved products (Company catalogue) - APL
- ☐ 6. Previous purchase history (Core Products)
- ☐ 7. Previous quotes history

Please use the following links if you wish to leave the current screen and move on.

Products	Returns	Tracking	Log Off
----------	---------	----------	---------

[Home](#)

FIG. 10

<input type="radio"/> Accessories and Supplies	<input type="radio"/> Communications Hardware	<input type="radio"/> Computers	<input type="radio"/> Education	<input type="radio"/> Enhancement Products
<input type="radio"/> Input Devices	<input type="radio"/> Monitors and Displays	<input type="radio"/> Power Equipment	<input type="radio"/> Printed Information	<input type="radio"/> Printers and Plotters
<input type="radio"/> Services and Agreements	<input type="radio"/> Software, Applications	<input type="radio"/> Software, Communications	<input type="radio"/> Software, Systems	<input type="radio"/> Storage Devices

Search

Show more details

Reset

Please use the following links if you wish to leave the current screen and move on.

Products	Returns	Tracking	Log Off
----------	---------	----------	---------

Home

FIG. 11

Manufacturer:												Continue											
If you wish to select from manufacturers list, click on the first letter of the manufacturer.																							
A	B	C	D	E	F	G	H	I	J	K	L	M											
O	P	Q	R	S	T	U	V	W	X	Y	Z												
												Other											
Please use the following links if you wish to leave the current screen and move on.																							
Products						Returns						Tracking						Log Off					
<a href="#">Home</a>																							

FIG. 12



Please input one or more of the following information.	
Manufacturer Part#:	
Manufacturer:	
Item Description:	
<input type="button" value="Search"/>	<input type="button" value="Reset"/>

If you wish to view manufacturers list, click on the first letter of the manufacturer.

A	B	C	D	E	F	G	H	I	J	K	L	M
N	O	P	Q	R	S	T	U	V	W	X	Y	Z
<input type="button" value="Other"/>												

Please use the following links if you wish to leave the current screen and move on.

<input type="button" value="Products"/>	<input type="button" value="Returns"/>	<input type="button" value="Tracking"/>	<input type="button" value="Log Off"/>
---	--	---	--

[Home](#)

FIG. 13

Please input one or more of the following information.	
Manufacturer Part#:	
Manufacturer:	
Item Description:	
Product ID (PID):	
<input type="button" value="Search"/> <input type="button" value="Reset"/>	

If you wish to view manufacturers list, click on the first letter of the manufacturer.

A	B	C	D	E	F	G	H	I	J	K	L	M
N	O	P	Q	R	S	T	U	V	W	X	Y	Z
<input type="button" value="Other"/>												

Please use the following links if you wish to leave the current screen and move on.

<input type="button" value="Products"/>	<input type="button" value="Returns"/>	<input type="button" value="Tracking"/>	<input type="button" value="Log Off"/>
---	--	---	--

[Home](#)

FIG. 14

Please input one or more of the following information.	
Manufacturer Part#:	<input type="text"/>
Manufacturer:	<input type="text"/>
Item Description:	<input type="text"/>
Core products purchased within dates:	
From:	<div> <div>day</div> <div>▼</div> <div>month</div> <div>▼</div> <div>year</div> </div> <div> <div>▼</div> <div>To:</div> <div>day</div> <div>▼</div> <div>month</div> <div>▼</div> <div>year</div> </div>
<div> <input type="button" value="Search"/> <input type="button" value="Reset"/> </div>	

If you wish to view manufacturers list, click on the first letter of the manufacturer.

A	B	C	D	E	F	G	H	I	J	K	L	M
N	O	P	Q	R	S	T	U	V	W	X	Y	Z

Please use the following links if you wish to leave the current screen and move on.

<input type="button" value="Products"/>	<input type="button" value="Returns"/>	<input type="button" value="Tracking"/>	<input type="button" value="Log Off"/>
---	--	---	--

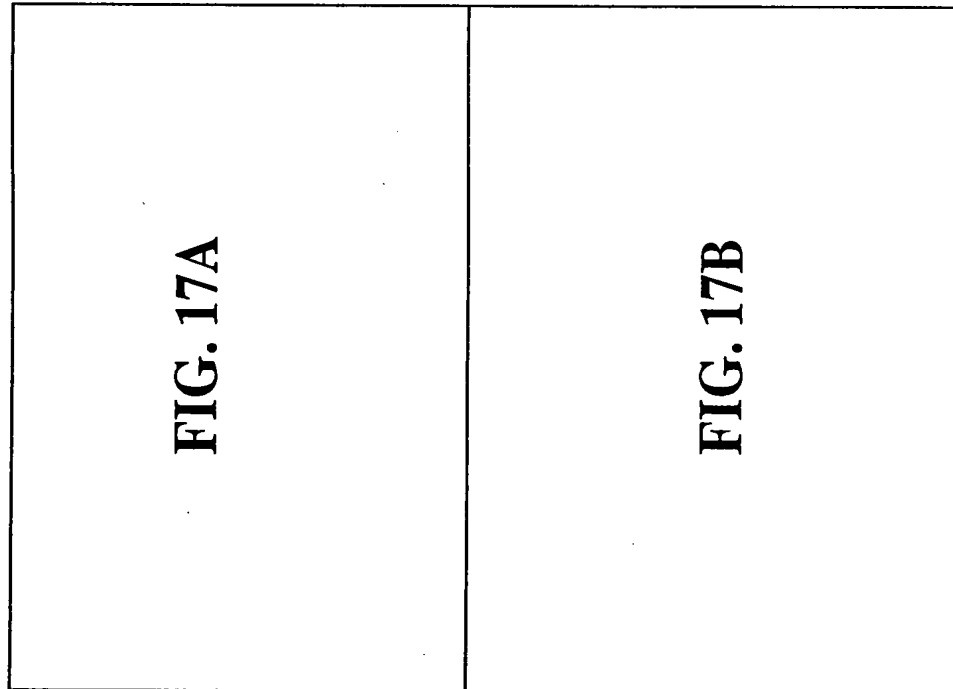
[Home](#)

FIG. 15

Quote#:		Find this quote
Show today's quotes		
Show this weeks quotes		
More Quotes		
Please use the following links if you wish to leave the current screen and move on.		
Products	Returns	Tracking
		Log Off
<u>Home</u>		

FIG. 16

**FIG. 17**



Find Quotes

Select One	Quote Number	Quote Date	Customer PO Number
<input type="radio"/>	Q97-24633	12/11/97	
<input type="radio"/>	Q97-24634	12/11/97	
<input type="radio"/>	Q97-24635	12/11/97	
<input type="radio"/>	Q97-24636	12/13/97	123
<input type="radio"/>	Q97-24637	12/13/97	123
<input type="radio"/>	Q97-24638	12/16/97	123
<input type="radio"/>	Q97-24639	12/15/97	
<input type="radio"/>	Q97-24640	12/16/97	
<input type="radio"/>	Q97-24641	12/16/97	123
<input type="radio"/>	Q97-24642	12/16/97	123
<input type="radio"/>	Q97-24643	12/16/97	123
<input type="radio"/>	Q97-24644	12/17/97	
<input type="radio"/>	Q97-24645	12/17/97	123
<input type="radio"/>	Q97-24646	12/17/97	123
<input type="radio"/>	Q97-24647	12/17/97	
<input type="radio"/>	Q97-24648	12/17/97	

FIG. 17A

<input type="radio"/>	Q97-24649	12/17/97	
<input type="radio"/>	Q97-24650	12/17/97	
<input type="radio"/>	Q97-24651	12/17/97	
<input type="radio"/>	Q97-24652	12/17/97	
<input type="radio"/>	Q97-24653	12/17/97	
<input type="radio"/>	Q97-24654	12/17/97	
<input type="radio"/>	Q97-24655	12/17/97	
<input type="radio"/>	Q97-24656	12/17/97	
<input type="radio"/>	Q97-24657	12/17/97	
<input type="radio"/>	Q97-24658	12/17/97	
<input type="radio"/>	Q97-24659	12/17/97	

Show selected quote

Reset

Please use the following links if you wish to leave the current screen and move on.

Products

Returns/Repair

Tracking

Log Off

Home

FIG. 17B

FIG. 18

FIG. 18A	FIG. 18B
FIG. 18C	FIG. 18D
FIG. 18E	FIG. 18F



Mega Network Quote  
 785 Palomar Avenue Sunnyvale, CA 94086  
 Phone: (408) 730-9138 Fax: (408) 720-1293

Quote For: ORACLE

Sales Person		Ship Via	Term
Keith Sasaki		UPS Ground ▼	N30

Item#	Description
1	BLASTER CD 8X IDE CD-ROM DRIVE NO SOUND CARD
2	SOUND BLASTER 16 VALUE PNP
3	LASERJET 5L FS 4MB MEMORY UPGRADE
4	OPTIQUEST Q71 17IN 28MM 1280X1024 MPRII
5	LCS-1022 SHIELDED COMP SPEAKER 10 WATTS HDPHNE,BASS,TRE,ADAPTER

FIG. 18A

Quote Number: Q97-24625  
 Quote Date: 11/25/97

IS	FOB
▼	Orig ▼

Mfct.-Part No.	Unit Price	Qty	Extended Price
5018601003 (MK4)	154.00	10	1,540.00
2029591131	97.00	10	970.00
C3148A	241.00	5	1,205.00
Q71	577.00	10	5,770.00
LCS-1022	54.00	10	540.00

FIG. 18B

6	VECTRA VL5 PENT-166 MMX 1.6GB-HD 16MB ISA/PCI SVGA W/WFW OR W95
7	LASERJET 5L-FS 4PPM 600DPI
8	32MB MEM. EXP. KIT F/HP VE2, VL4, VA, XM4, XA, (2X16MB) 60NS
9	LASERJET 5L SUPPORT PACK
10	5.25 DRIVE RAILS 5 PAIRS (FOR 3RD PARTY DEVICES)
11	SPORTSTER, 28.8/33.6, INT., MODEM DATA FAX, ISA.
12	FAST ETHERLINK XL PCI 10/100
New notes:	
<div> <div></div> <div> <div> <div></div> <div></div> </div> </div> </div>	

FIG. 18C

D4592A#ABA	1,759.00	10	17,590.00
C3941B#ABA	520.00	5	2,600.00
D3648B	332.00	20	6,640.00
H5500A	142.00	5	710.00
D2880A	26.00	10	260.00
000840-0	149.00	10	1,490.00
3C905-TX	98.00	10	980.00
Sub Total:			40,295.00
			Show Tax
			Installations

FIG. 18D

Please select an action a	
<div>Add/Change/Remove prod Show last Search resul Save this quote for fu I am ready to order Duplicate this quote i</div>	<div>Take Ac</div>
Please use the following links if you wi	
<div>Products</div>	<div>Returns/R</div>
<div>Prev Back to</div>	

FIG. 18E

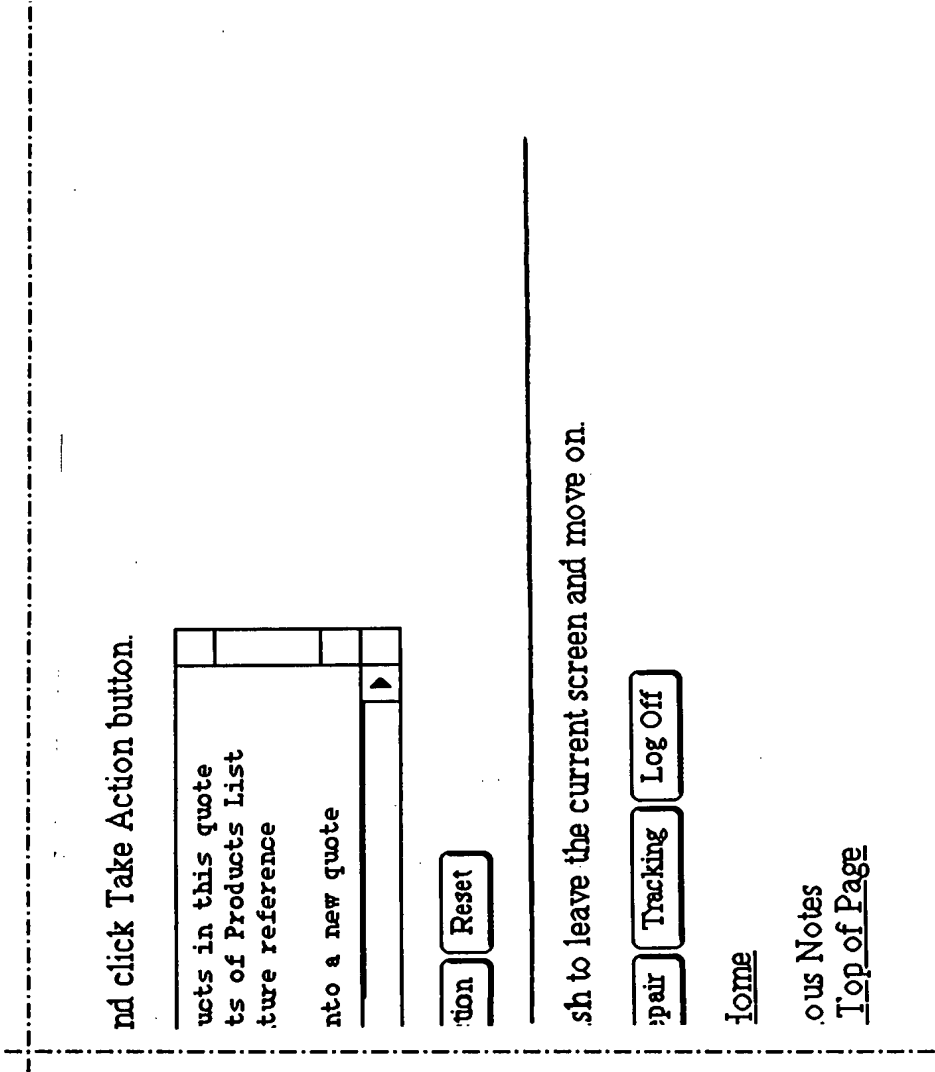
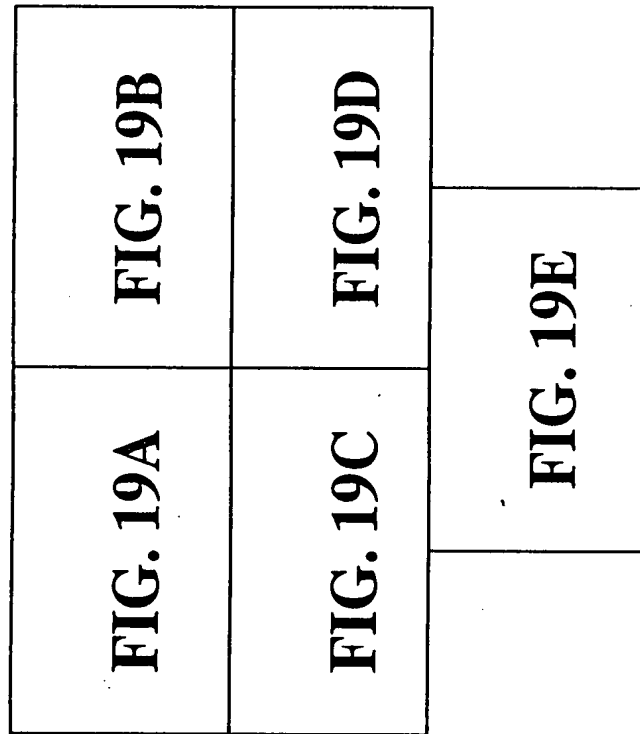


FIG. 18F

**FIG. 19**



Select one system that you wish to give instructions for installation configuration.

Or click on the appropriate button for the action you wish to take.

Part#	Manufacturer	Description	Price	Total Qty Ordered	Qty Installed
3C905-TX	3-COM	FAST ETHERLINK XL PCI 10/100	98.00	10	0
000840-0	U.S. ROBOTICS	SPORTSTER ,28.8/33.6,INT..MODEM DATA FAX, ISA.	149.00	10	0
D2880A	HEWLETT PACKARD (SYSTEM)	5.25 DRIVERAILS 5 PAIRS (FOR 3 <sup>RD</sup> PARTY DEVICES)	26.00	10	0
H5500A	HP PRINTERS	LASERJET 5L SUPPORT PACK	142.00	5	0
D3648B	HEWLETT PACKARD	32MB MEM. EXP. KIT F/HP VE2. VL4, VA, XM4, XA. (2X16MB) 60NS	332.00	20	0
C3941B#ABA	HP PRINTERS	LASERJET 5L-FS 4PPM 600DPI	520.00	5	0

FIG. 19A



Qty Available For installation	Select
10	<input type="radio"/>
10	<input type="radio"/>
10	<input type="radio"/>
5	<input type="radio"/>
20	<input type="radio"/>
5	<input type="radio"/>

FIG. 19B

D4592A#ABA	HEWLETT PACKARD (SYSTEMS)	VECTRA VL5 PENT-166 MMX 1.6GB-HD 16MB ISA/PCI SVGA W/WFW OR W95	1,759.00	10	0
LCS-1022	LABTEC	LCS-1022 SHIELDED COMP SPEAKER 10 WATTS HDPHNE. BASS. TRE ADAPTER	54.00	10	0
Q71	VIEWSONIC	OPTIQUEST Q71 17IN 28MM 1280X1024 MPRII	577.00	10	0
C3148A	HP PRINTERS	LASERJET 5L FS 4MB MEMORY UPGRADE	241.00	5	0
2029591131	CREATIVE	SOUND BLASTER 16 VALUE PNP	97.00	10	0
5018601003 (MK4	CREATIVE LABS	BLASTER CD 8X IDE CD-ROM DRIVE NO SOUND CARD	154.00	10	0

Continue

Reset

Finish Installation

FIG. 19C

APPLN. FILING DATE: JULY 16, 1999

TITLE: INTEGRATED BUSINESS-TO-BUSINESS WEB COMMERCE AND  
BUSINESS AUTOMATION SYSTEM

INVENTOR(S): CHARLES WONG

APPLICATION SERIAL NO: 09/356,327

SHEET 59 of 339

10	○
10	○
10	○
5	○
10	○
10	○

FIG. 19D

Cancel all/Go back to Quote

Please use the following links if you wish to leave the current screen and move on.

Products

Returns

Tracking

Log Off

Home

FIG. 19E

Mega Network Quote

785 Palomar Avenue, Sunnyvale 94086

Phone: (408) 730-9138 Fax: (408) 720-1293

Quote Number: Q97-24625

Quote Date: 11/25/97

HEWLETT PACKARD (SYSTEMS) - VECTRA VL5 PENT - 166 MMX 1.6GB - HD 16MB ISA/PCI SVGA W/WFW

OR W95

How many of this items do you want to be installed?

10 ▾

Continue

Reset

Review Installation

Please use the following links if you wish to leave the current screen and move on.

Products

Returns/Repair

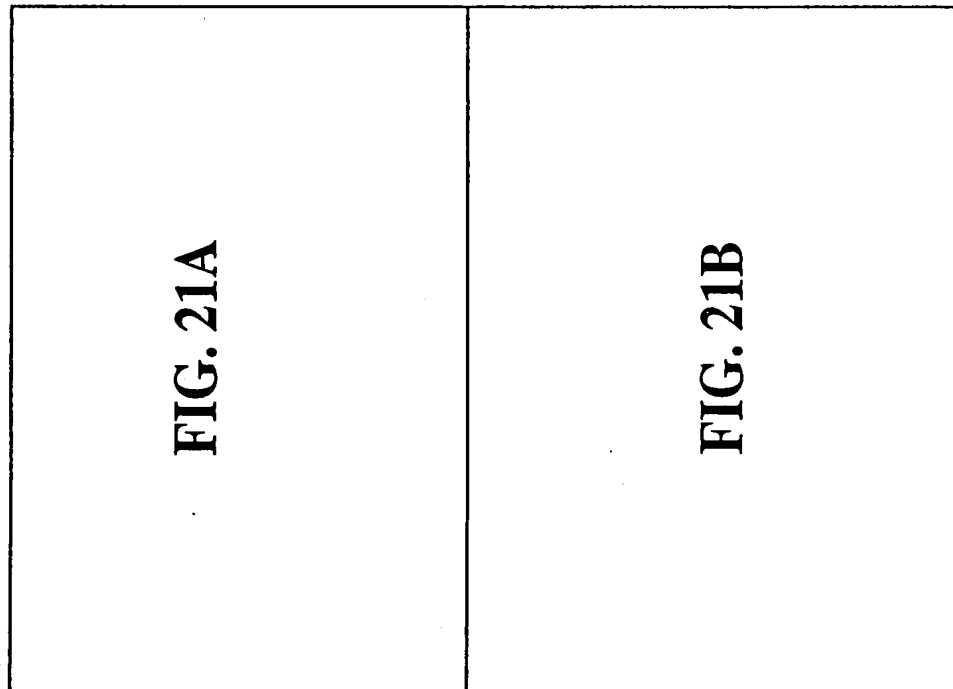
Tracking

Log Off

Home

FIG. 20

**FIG. 21**



Mega Network Quote  
 785 Palomar Avenue, Sunnyvale, CA 94086  
 Phone: (408) 730-9138 Fax: (408) 720-1293

Quote Number: Q97-24625  
 Quote Date: 11/25/97

System receiving installation:

10 @ HEWLETT PACKARD (SYSTEMS) / VECTRA VL5 PENT - 166 MMX 1.6GB - HD 16MB ISA/PCI SVGA  
 W/WFW OR W95

Please select components that you wish to be installed in this system.  
 You may use your browser's Back button if you wish to go back to previous screen.

Manufacturer	Description	Part#	Total Qty Ordered	Qty Taken by other system	Qty to install in this system
3-COM	FAST ETHERLINK XL PCI 10/100	3C905-TX	10	0	<input type="text" value="0"/>
U.S.ROBOTICS	SPORTSTER, 28.8/33.6, INT., MODEM DATA FAX, ISA	000840-0	10	0	<input type="text" value="0"/>
HEWLETT PACKARD (SYSTEMS)	5.25 DRIVE RAILS 5 PAIRS (FOR 3RD PARTY DEVICES)	D2880A	10	0	<input type="text" value="0"/>
HEWLETT PACKARD	32MB MEM. EXP. KIT F/HP VE2, VL4, VA XM4, XA, (2X16MB) 60NS	D3648B	20	0	<input type="text" value="0"/>

FIG. 21A

LABTEC	LCS-1022 SHIELDED COMP SPEAKER 10 WATTS HDPHNE,BASS,TRE ADAPTER	LCS-1022	10	0	<input type="text" value="0"/>
VIEWSONIC	OPTIQUEST Q71 17IN 28MM 1280X1024 MPRII	Q71	10	0	<input type="text" value="0"/>
CREATIVE	SOUND BLASTER 16 VALUE PNP	2029591131	10	0	<input type="text" value="0"/>
CREATIVE LABS	BLASTER CD 8X IDE CD-ROM DRIVE NO SOUND CARD	5018601003 (MK4)	10	0	<input type="text" value="0"/>

Continue || Reset

Review Installation

Please use the following links if you wish to leave the current screen and move on.

Products

Returns

Tracking

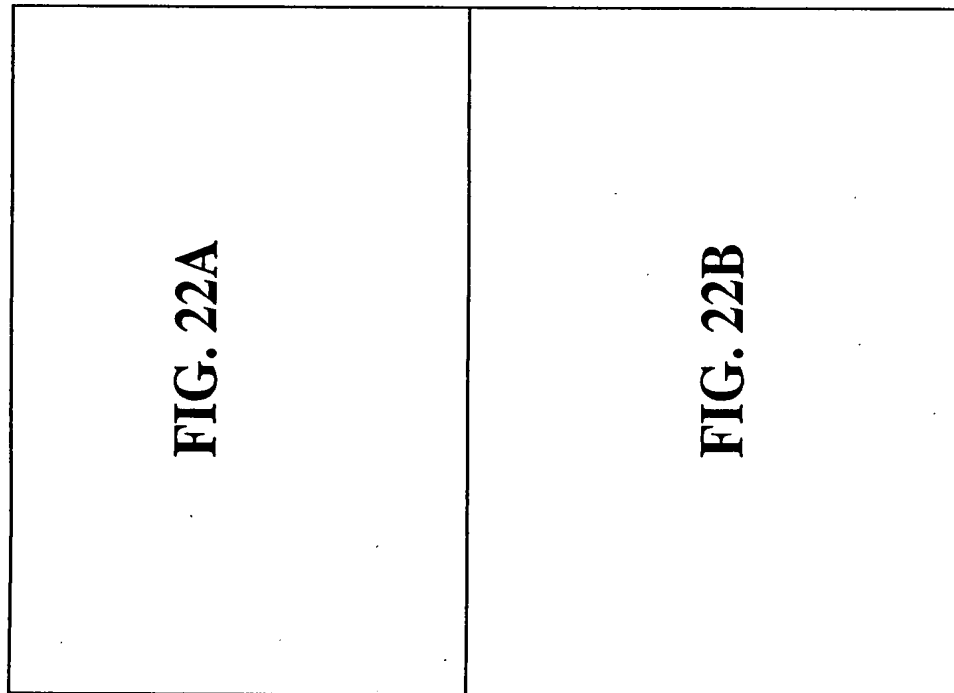
Log Off

Home

FIG. 21B



**FIG. 22**



The following products are ready to be submitted for approval & process.

Customer PO#	Customer Invoice#	Manufacture // Reason for return	Description // Condition
232105	12890	VIEWSONI	PERFECTCONDITION W/BLT-IN
Please inform us to your best knowledge		- Click here for RMA type Menu - ▾	<input type="radio"/> Opened
232105	12890	VIEWSONI	PERFECTCONDITION W/BLT-IN
Please inform us to your best knowledge		- Click here for RMA type Menu - ▾	<input type="radio"/> Opened

Please feel free to tell us more details below and your EMAIL address, FAX number and/or Phone number.

FIG. 22A

Mail

FAX #

PHONE #

Submit for processing

Reset

Order parts for out of warranty products

Change ship to address for this RMA

Please use the following links if you wish to leave the current screen and move on.

Products

Returns

Tracking

Log Off

Home

FIG. 22B

Please indicate correct new address to ship:

Address:

City:

State:

Zip Code:

Submit

Reset

Please use the following links if you wish to leave the current screen and move on.

Products

Returns

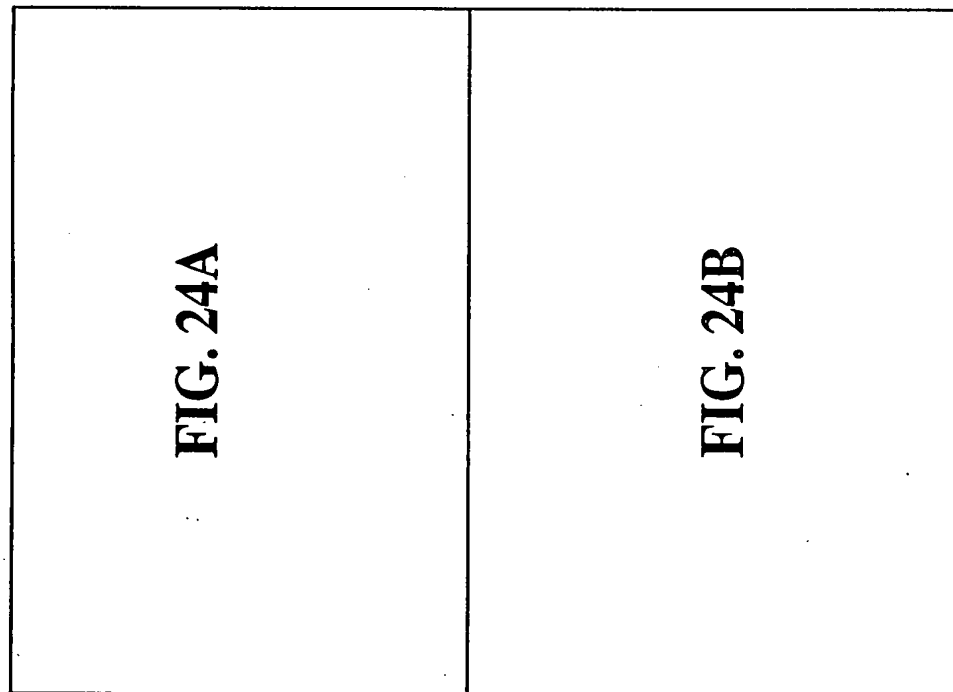
Tracking

Log Off

Home

FIG. 23

**FIG. 24**



Manufacture	<input type="text"/>	<input type="radio"/> Customer PO#	<input type="text"/>
Manufacturer Part#	<input type="text"/>	<input type="radio"/> Customer Invoice#	<input type="text"/>
Serial #	<input type="text"/>	<input type="radio"/> Original ShipDate	<input type="text"/>
Quantity	<input type="text"/>	<input type="radio"/>	<input type="text"/>

Please tell us the symptoms & indicate the part that need with part # if possible.

Symptoms:	<input type="text"/>
Problem Type:	<input type="text"/>
Parts Needed:	<input type="text"/>
Part#:	<input type="text"/>

FIG. 24A

---

Special Instruction:

Submit

Reset

Please use the following links if you wish to leave the current screen and move on.

Products

Returns

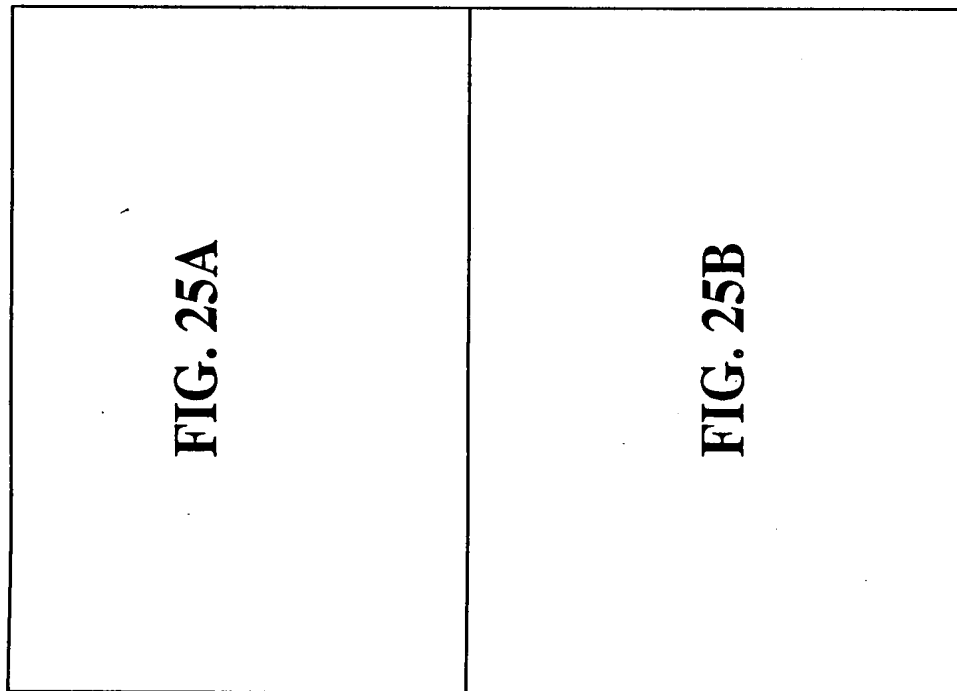
Tracking

Log Off

Home

FIG. 24B

**FIG. 25**





## Tracking

Option 1. Please select type of tracking information that you need:

- 1 ☐ Sales Order Status
- 2 ☐ Return Product & Service Part Status
- 3 ☐ Product Purchase History
- 4 ☐ Return & Service History
- 5 ☐ Accounting Information

Take Action

Reset

Option 2. Please use the following area to request any special report which is not included above. And specify your e-Mail or Fax.

Δ

▽

E-MAIL

FAX #

PHONE #

Take Action

Reset

Please use the following links if you wish to leave the current screen and move on.

FIG. 25A

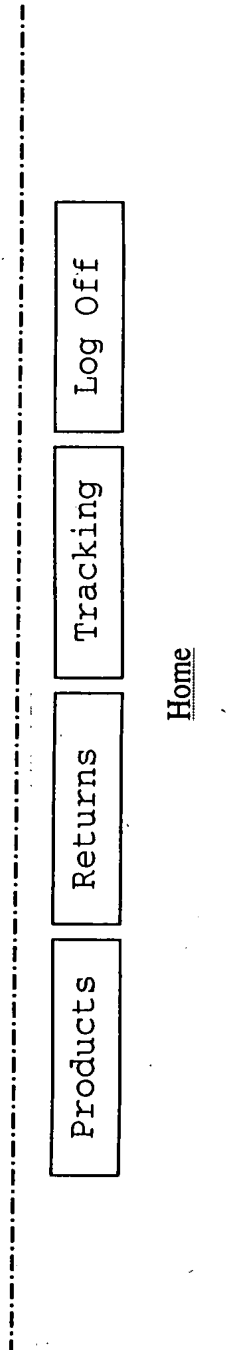
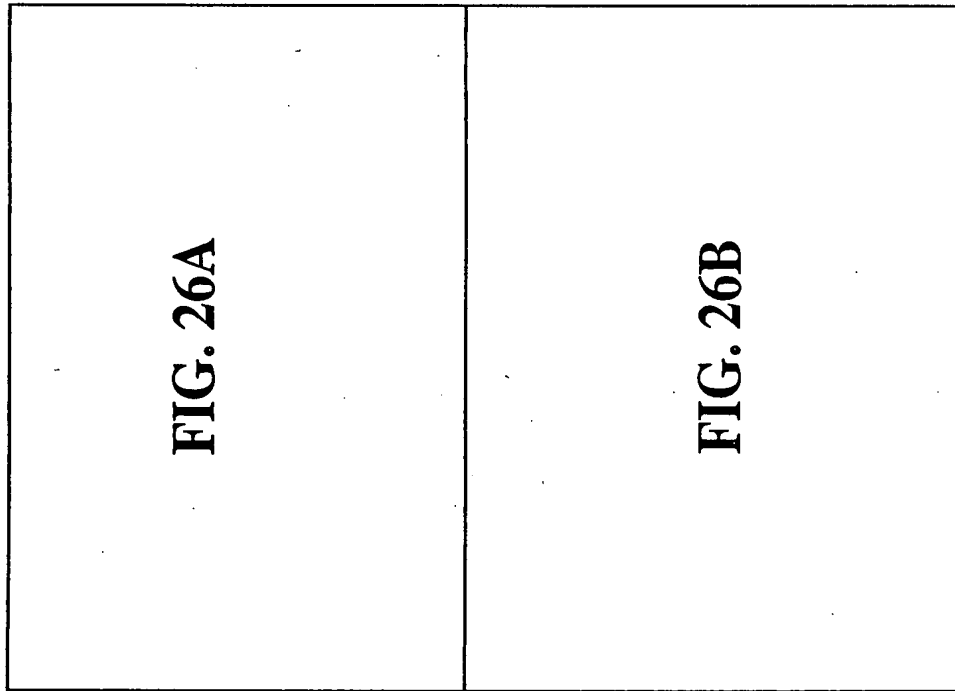


FIG. 25B

**FIG. 26**



## Tracking - Sales Order Status

Option 1. Please input one of the following fields:

Customer PO#  Customer Invoice#

Sort By: Manufacturer ☐ Date ☐ PO# ☐

Take Action

Reset

Option 2. If you do not have the above informatino, please input one or more of the following information.

Manufacturer  Manufacturer Part#  Serial #

Month Purchased:  Click here to select month  Year Purchased:

Click here to select year

Sort By: Manufacturer ☐ Date ☐ PO# ☐

Take Action

Reset

Please use the following links if you wish to leave the current screen and move on.

FIG. 26A

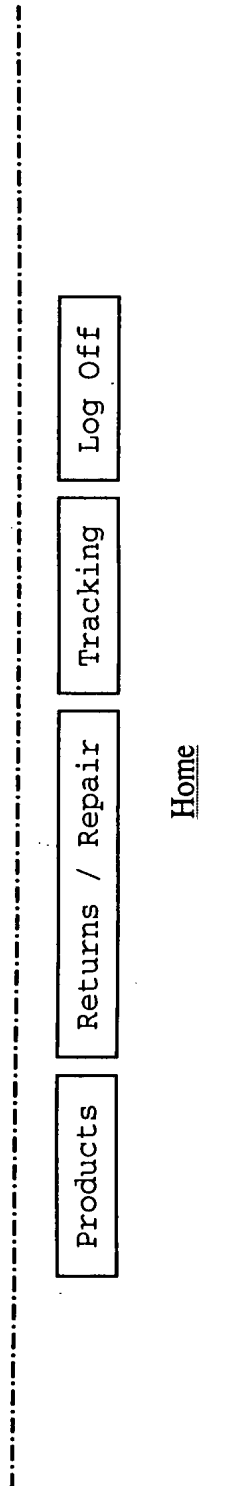


FIG. 26B

FIG. 27

FIG. 27A	FIG. 27B
FIG. 27C	FIG. 27D
FIG. 27E	FIG. 27F

Preparing data for display.

Check	Date Shipped	PO#	Invoice#	Manufacturer	Part#
<input checked="" type="checkbox"/>	Mar 14, 1997	PO#232222	13154	VST POWER SYSTEMS	BAT1403
<input checked="" type="checkbox"/>	Mar 3, 1997	236108	13082	USROBOTICS PALM COMP	10104U
<input checked="" type="checkbox"/>	Mar 3, 1997	236167	13130	CYBEX	CURC-8
<input checked="" type="checkbox"/>	Mar 11, 1997	235714	13129	KINGSTON TECHNOLOGY	KTH5L/4
<input checked="" type="checkbox"/>	Mar 5, 1997	236581	13090	BELKIN COMPONENTS	F2A036-10
<input checked="" type="checkbox"/>	Mar 5, 1997	236581	13090	BELKIN COMPONENTS	F2A036-10

FIG. 27A

Description	Serial#	Asset#
CHARGER 1400 SERIES POWERBOOK W/AC ADAPTER	unknown	unknown
PILOT CABLE PC HOTSYNC ACCESSORY	unknown	unknown
CABLE SET	unknown	unknown
4MB MEMORY CARD FOR HP LASERJET 5L, 5L-FS	unknown	unknown
10FT PARALLEL PRINTER CABLE DB25M TO CENT36M STANDARD	unknown	unknown
10FT PARALLEL PRINTER CABLE DB25M TO CENT36M STANDARD	unknown	unknown

FIG. 27B



<input checked="" type="checkbox"/>	Mar 11, 1997	237159	13132	SIGMA	45150
<input checked="" type="checkbox"/>	Mar 11, 1997	236796	13127	PENSTOCK	CD1035E
<input type="checkbox"/>	Mar 11, 1997	236796	13127	PENSTOCK	CD1035E
<input type="checkbox"/>	Mar 11, 1997	236796	13127	PENSTOCK	CD1035E
<input type="checkbox"/>	Mar 11, 1997	236796	13127	PENSTOCK	CD1035E

FIG. 27C

45150 REALMAGIC ULTRA TV/NTSC MPEG	unknown	unknown
CD1035E VEIWMAGIC 10" COLOR .26 DPI MONITOR	unknown	unknown
CD1035E VEIWMAGIC 10" COLOR .26 DPI MONITOR	unknown	unknown
CD1035E VEIWMAGIC 10" COLOR .26 DPI MONITOR	unknown	unknown
CD1035E VEIWMAGIC 10" COLOR .26 DPI MONITOR	unknown	unknown

FIG. 27D

<input type="checkbox"/>	Mar 11, 1997	236796	13127	PENSTOCK	CD1035E
--------------------------	-----------------	--------	-------	----------	---------

Get Freight Carrier & Tracking #  
Ship to Address  
Do a New Search

Take Action

Reset

---

Please use the following links if you wish to leave the current screen and move on.

Products   Returns / Repair   Tracking   Log Off

Home

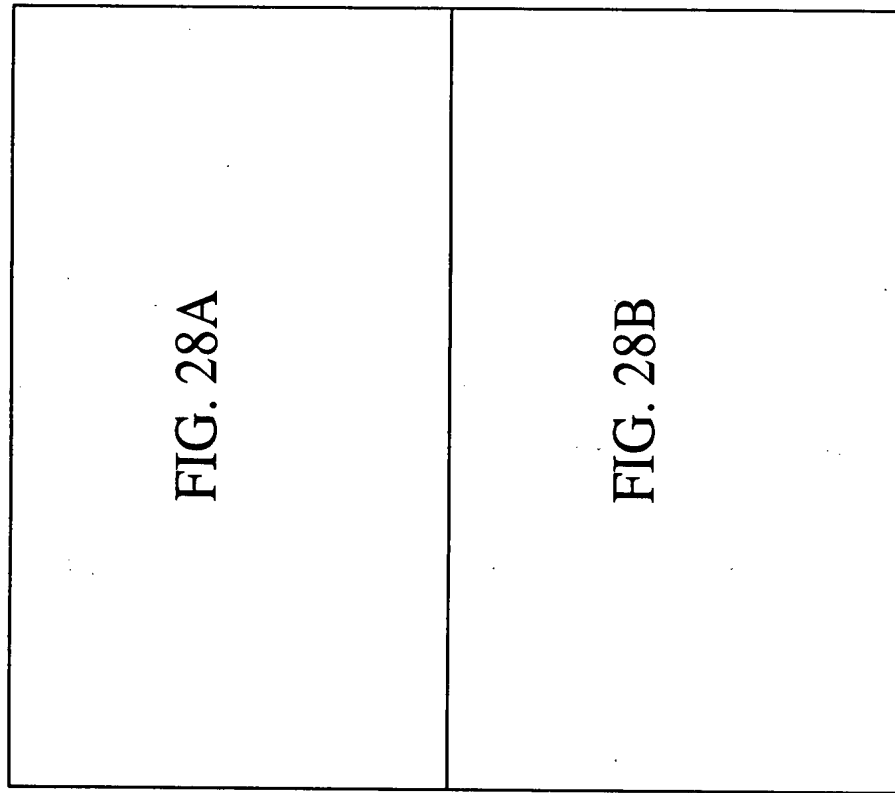
---

FIG. 27E

CD1035E VEIWMAGIC 10" COLOR .26 DPI MONITOR	unknown	unknown
--	---------	---------

FIG. 27F

FIG. 28



Tracking - Sales Order Status

Get Freight Carrier & Tracking #

The carrier for CHARGER 1400 SERIES POWERBOOK W/AC ADAPTER - PO#232222 is UPS.

1Z3148X30310042490	Track It	Reset
--------------------	----------	-------

The carrier for PILOT PC HOTSYNC ACCESSORY - PO#236108 is UPS.

1Z3148X30310041875	Track It	Reset
--------------------	----------	-------

The carrier for CABLE SET - PO#236167 is UPS.

1Z3148X30310042427	Track It	Reset
--------------------	----------	-------

The carrier for 4MB MEMORY CARD FOR HP LASERJET 5L, 5L-FS \_ PO#235714 is UPS

1Z3148X30310042356	Track It	Reset
--------------------	----------	-------

The carrier for 10FT PARALLEL PRINTER CABLE DB25M TO CENT36M STANDARD - PO#236581 is

Hand Carried or Freight Truck.

[Click here to request the status of your order by e-mail.](#)

FIG. 28A

The carrier for 10FT PARALLEL PRINTER CABLE DB25M TO CENT36M STANDARD - PO#236584 is

Hand Carried or Freight Truck.

[Click here to request the status of your order by e-mail.](#)

The carrier for 45150 REALMAGIC ULTRA TV/NTSC MPEG - PO#237159 is UPS.

123148X30310042392

Track It

Reset

The carrier for CD1035E VIEWMAGIC 10" COLOR .26 DPI MONITOR - PO#236796 is Hand Carried or  
Freight Truck.

[Click here to request the status of your order by e-Mail.](#)

The carrier for 9 PIN STRAIGHT DB9 FEMALE CABLE - PO# PURCH CARD is UPS.

123148X30310042472

Track It

Reset

The carrier for LASERJET 4MV 16PPM LASERPR 600DPI - Serial# SJPFH013545 is Hand Carried or Freight  
Truck.

[Click here to request the status of your order by e-Mail.](#)

Please use the following links if you wish to leave the current screen and move on.

Products

Returns/Repair

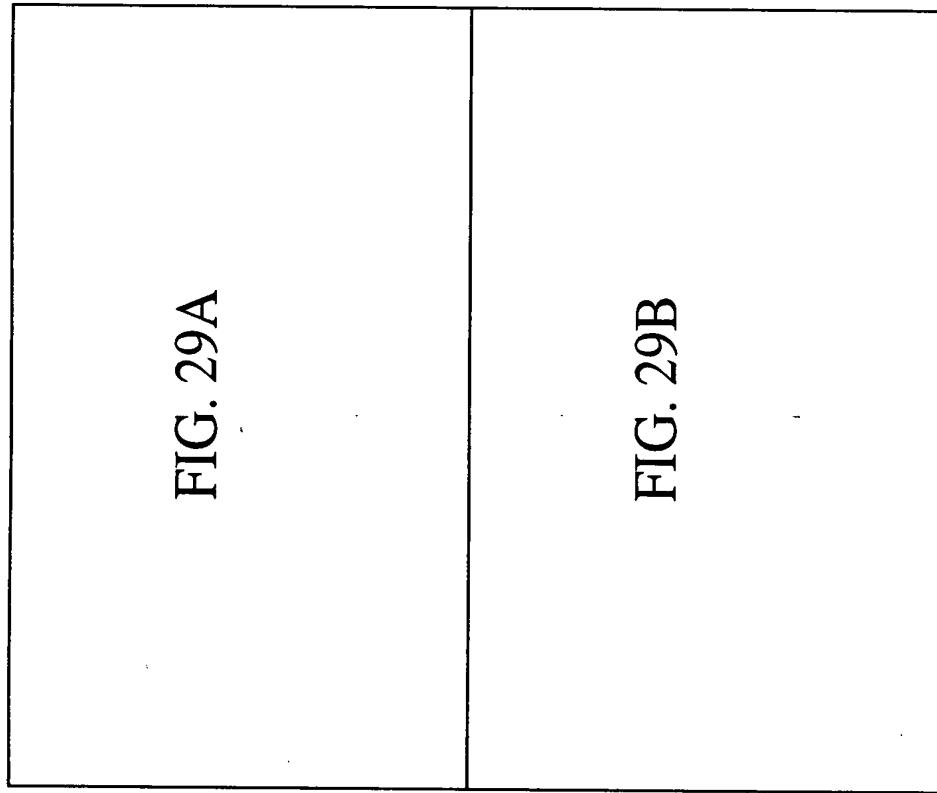
Tracking

Log Off

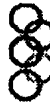

[Home](#)

FIG. 28B

FIG. 29







WORLDWIDE  
OLYMPIC PARTNER

Interactive  
Functions

TRACKING

QUICK-COST

DROP-OFF

PICK-UP

Services	Software	News	About UPS	Contents
----------	----------	------	-----------	----------

Tracking

Tracking Result  
Current Status: Delivered  
Delivered on: 3-31-1997 at 9:29 AM  
Delivered to: Mail Room  
Received by: CRECELINOS  
  
Addressed to: SUNNYVALE, CA US  
  
UPS Service: 2ND DAY AIR  
Tracking Number: 1Z3148X30210042769

Notice  
UPS authorizes you to use tracking systems solely  
to track shipments tendered by or for you to UPS for  
delivery and for no other purpose. Any other use of UPS  
tracking systems and information is strictly prohibited.

FIG. 29A

Scanning Information		
3-31-1997	9:29 AM	SUNNYVALE, CA US DELIVERED
3-27-1997	11:57 AM	HERNDON, VA US THE CONSIGNEE DIDN'T WANT THE PACKAGE - PACKAGE BEING RETURNED
3-26-1997	12:23 PM	HERDON, VA US DELIVERED


[Top of Page](#)



[HOME](#) | [Track](#) | [Quick Cost](#) | [Drop-off](#) | [Pick-up](#) | [Contents](#)

FIG. 29B

Tracking - Sales Order Status

Get Freight Carrier & Tracking #  
PILOT SLIM LEATHER CASE ACCESSORY for PO#236108 was shipped to  
ORACLE  
200 ORACLE PARKWAY  
GENERAL RECEIVING  
Redwood City, CA 94065  
Att: Joanna Crimmins/po#236108  
on Mar 3, 1997

Please use the following links if you wish to leave the current screen and move on.

Products

Returns/Repair

Tracking

Log Off

Home

FIG. 30

## Tracking – Return product & Service Part Status

Option 1. Please input one of the following fields:

Case#  Quote#  RMA#

PO#  Invoice#

Option 2. If you do not have the above information, please click here.

Please use the following links if you wish to leave the current screen and move on.

[Home](#)

FIG. 31

Products

Returns/Repair

Tracking

Reports

Accounting

Log Off

Home

Tracking - Return product & Service Part Status

Option 1. Please input any one of the following fields:

RMA#	Temporary Case#	Quote#
PO#	RFQ#	PRN#
Asset Tag#	Invoice#	Serial#
<div>Take Action</div>		<div>Reset</div>

Option 2. If you do not have any of the above information, please click below.

More Search Options

FIG. 32

Products Returns/Repair Tracking Reports Accounting Log Off Home

### Tracking - Return product & Service Part Status

Searching database for requested records.  
 25 records found. Preparing data for display.

check	RMA #	RMA DATE	PO#	Invoice#	Manufacturer	Part#	Description	RMA Qty	RMA Recvd	Status
<input type="checkbox"/>	R-319558CR	Sep 21, 1998	E1028903-0000000001-0	17495	LEXMARK INTERNATIONAL	16A0194	VIRTUAL JETPRINTER SUN SOLARIS CD-R	1	1	1
<input type="checkbox"/>	R-319044CR	Sep 14, 1998	E1028903-0000000001-1	17424	IOMEGA	10660	ZIP PLUS 100MB PPT FOR PC OR MAC W/ AUTO DETECT	10	10	10
<input type="checkbox"/>	R-318698CR	Sep 8 1998	E1028903-0000000001-1	17317	COMPAQ SERVER	2412700-001	PROLIANT 6500 6/200 128MB M1-512K NOHD RM FS 16XCD	1	1	1

Get freight carrier & Tracking #  
 Ship to Address  
 Do a new Search

Reset

Take Action

FIG. 33

## Tracking – Return product & Service Part Status

Please select one option for each criteria criteria

Criteria 1. Duration of look-back: ☒ 30 days ☐ 60 days ☐ 90 days

Criteria 2. As of: ☐ Today

☒ month ☐ Mar ☐ 1997 ☐

Criteria 3. Sort by: ☐ Manufacturer ☐ Manufacturer Part#

☐ Month ☒ Purchase Order#

Take Action Reset

Please use the following links if you wish to leave the current screen and move on.

Products Returns / Repair Tracking Log Off

[Home](#)

FIG. 34

**FIG. 35**

<b>FIG. 35 A</b>
<b>FIG. 35 B</b>
<b>FIG. 35 C</b>
<b>FIG. 35 D</b>



Products Returns/Repair Tracking Reports Accounting Log Off Home

### Tracking - Product Purchase History

Searching database. If this takes too long, please narrow down your search  
 Search has completed, 18 records found.

Date ORDERED	Date shipped	PO#	Invoice NUMBER	Manufacturer	Part#	Description	Qty
Oct 5, 1998	Oct 5, 1998	E1028903-0000000001-1221	17622	DELL	36637-41	MOUSE MSE SER &PS/2	50
Oct 5, 1998	Oct 5, 1998	E1028903-0000000001-1221	17622	DELL	310-0039	Performance 104 Key Keyboard for Windows 95. Customer Install	50
Oct 5, 1998	Oct 5, 1998	E1028903-0000000001-1221	17622	DELL	365-0366	DELL INTEGRATION FEE	50
Oct 5, 1998	Oct 5, 1998	E1028903-0000000001-1221	17622	DELL	365-0257	DELL PLUS ROUTIN SKU	50
Oct 5, 1998	Oct 5, 1998	E1028903-0000000001-1221	17622	DELL	360-7371	DELLPLUS SCE CONSIGNED WINDOWS 95 IMAGE FOR THE LATITUDE CP, FACTORY INSTALLED	50

FIG. 35A

Oct 5, 1998	Oct 5, 1998	E1028903-000000001-1221	17622	DELL	360-5087	DP CONSIGNED LABEL SCE	50
Oct 5, 1998	Oct 5, 1998	E1028903-000000001-1221	17622	DELL	360-4801	DELL PLUS INFO SKU MANUAL SOFTWARE INSTALLATION	50
Oct 5, 1998	Oct 5, 1998	E1028903-000000001-1221	17622	DELL	360-3527	DELL PLUS INFO PRINT LABEL LARGE	50
Oct 5, 1998	Oct 5, 1998	E1028903-000000001-1221	17622	DELL	900-5112	Next Business Day, Parts Delivery Service, Years 2 & 3 Included	50
Oct 5, 1998	Oct 5, 1998	E1028903-000000001-1221	17622	DELL	900-1950	Selectcare, Initial Year, Next Business Day On-Site Service Contract, BGC*	50

FIG. 35B

Date Ordered	Date shipped	PO#	Invoice Number	Manufacturer	Part#	Description	Qty
Oct 5, 1998	Oct 5, 1998	E1028903-000000001-1221	17622	DELL	420-0541	WIN95, W/CD all Latitude CP Factory Install	50
Oct 5, 1998	Oct 5, 1998	E1028903-000000001-1221	17622	DELL	340-2166	6.4 GB HD, 12.5MM LATITUDE CP FACTORY INSTALL	50
Oct 5, 1998	Oct 5, 1998	E1028903-000000001-1221	17622	DELL	313-0236	20X CD ROM, INTERNAL/EXTERNAL LATITUDE CP FACTORY INSTALL	50
Oct 5, 1998	Oct 5, 1998	E1028903-000000001-1221	17622	DELL	311-0342	64MB, 1DIMM, EDO LATITUDE CP FACTORY INSTALLED	50
Oct 5, 1998	Oct 5, 1998	E1028903-000000001-1221	17622	DELL	310-4552	Advanced Port Replicator with Monitor Stand, Lat. CP, Factory Installed	50
Oct 5, 1998	Oct 5, 1998	E1028903-000000001-1221	17622	DELL	310-3043	No Modem For All Dell Notebook	50
Oct 5, 1998	Oct 5, 1998	E1028903-000000001-1221	17622	DELL	220-0386	LATITUDE CP M233ST, 12.1" SVGA, TFT, FACTORY INSTALLED	50
Oct 2, 1998	Oct 5, 1998	E1028903-000000001-1221	17630	compaq	317756-001	SPS-MEM MOD, 128MB, SDRAM	8

FIG. 35C

Totals from Oct 4, 1998 to Oct 5, 1998

Total Number of POs: 2

Total Amount of Purchase: \$161,840.00

Total Number of Items Purchased: 858

Products Returns/Repair Tracking Reports Accounting Log Off Home

FIG. 35 D

Products	Returns/Repair	Tracking	Reports	Accounting	Log Off	Home
----------	----------------	----------	---------	------------	---------	------

### Tracking - Product Return History

---

Please select month, day, year of start and end dates.

---

Purchase history between:	select month	select day	select year
and:	select month	select day	select year

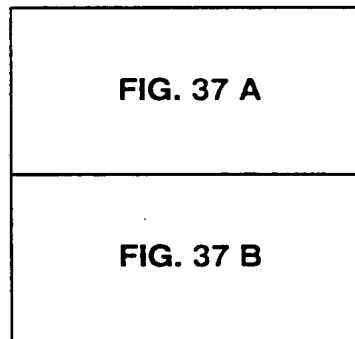
---

Sort By: ☐ Manufacturer ☐ Manufacturer Part#  
☐ Date ☐ PO#  
☐ Invoice# ☐ Buyer

Take Action	Reset
-------------	-------

FIG. 36

**FIG. 37**



Products Returns/Repair Tracking Reports Accounting Log Off Home

## Tracking - Product Return History

Searching database for requested records.  
 10 records found. Preparing data for display.

RMA #	Date	Manufacturer	Part#	Description	RMA Qty	PO#	Invoice#	Buyer
R-309257CR	Apr 30, 1998	HP JETDIRECT	J3111A#ABA	JETDIRECT 600N INT ETH COMBO PRINSRVR	1	E1028903-0000000001-0		XXXX
R-309327CR	Apr 30, 1998	HP SUPPLY	C4287A	HP 4MB FLASH DIMM FOR LJ4000 & LJ5000 PRINTERS	5	E1028903-0000000001-0		XXXX
R-307154CR	Apr 28, 1998	IBM - CONNECTIVITY	72H3482	TURBO TR 16/4 ISA ADAPTER TYPE I TYPE3	1	E1028903-0000000001-0		XXXX
R-307017CR	Apr 28, 1998	BELKIN COMPONENTS	F2N028-06-GLD	GOLD VGA MON REPLACEMENT GOLD 6 FT	1	E1028903-0000000001-0		XXXX
R-306916CR	Apr 28, 1998	BELKIN COMPONENTS	F2N028-06-GLD	GOLD VGA MON REPLACEMENT GOLD 6 FT	4	E1028903-0000000001-0		XXX

FIG. 37 A

R-306885CR	Apr 28, 1998	BELKIN COMPONENTS	F2N017	AT/PS2 KYBD CONVRT	8	E1028903-0000000001-0	XXXX
R-306684CR	Apr 28, 1998	3COM CLIENT ACCESS	3C900-TPO	ETHERLINK XL ETH PCI RJ45 NIC	100	E1028903-0000000001-0	XXXX
R-306478XSM	Apr 23, 1998	HP DESK	C5876A#ABA	DESKJET 890CXI COL INKJETPR 9PPM 600DPI	1	E1028903-0000000001-0	ANITA
R-306734CR	Apr 23, 1998	BELKIN COMPONENTS	F2N966-06	SCSI PERIPH CABLE DB50M/M 6 FT	1	E1028903-0000000001-0	ANITA
R-305814CR	Apr 13, 1998	MICROSOFT	077-756V700	ACCESS DEV KIT V7.0 CD W95	1	E1028903-0000000001-0	XXXX

Totals from Apr 1, 1998 to May 1, 1998

Total Number of Returns: 10

Total Amount of Returns: \$13,010.00

Total Number of Items Returned: 123

FIG. 37 B



Tracking - Accounting Information

Please enter your password for accounting information.

Password:

If you wish to change your password, enter new password below.

Change password:

Confirm new password:

Enter

Reset

Please use the following links if you wish to leave the current screen and move on.

Products

Returns / Repair

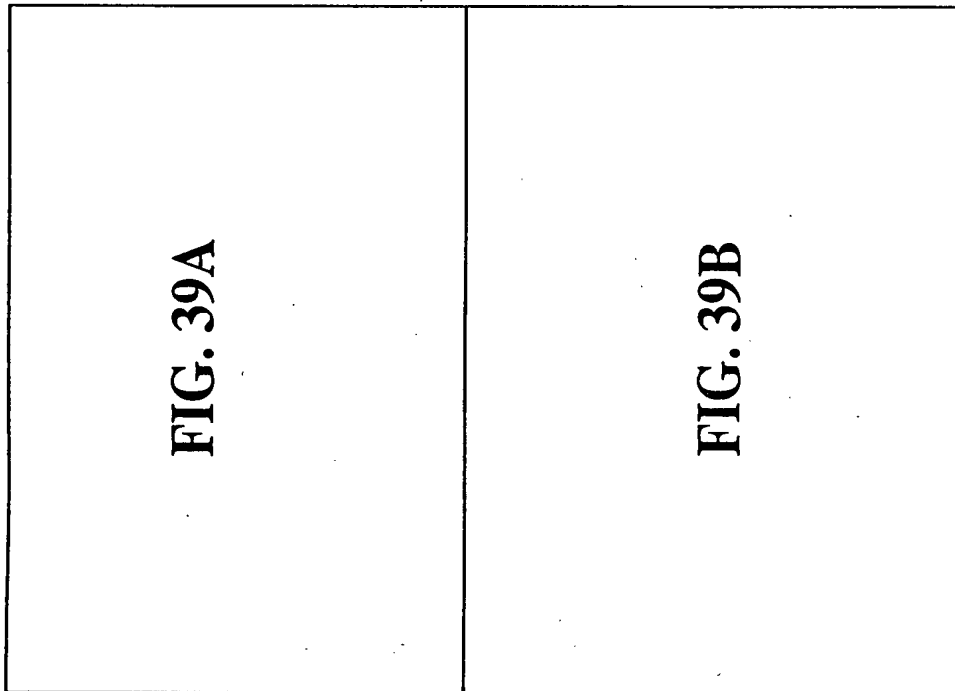
Tracking

Log Off

Home

FIG. 38

**FIG. 39**



Customer Invoice	
Option	Search Options
Option 1. Customer Invoice#	<input type="text"/>
Option 2. Customer Credit Memo#	<input type="text"/>
Option 3. Customer Purchase Order#	<input type="text"/>
Option 4. Customer Invoice Period	<div>From: <input type="text" value="Click here to select month"/> <input type="text" value="Click here to select year"/></div> <div>To: <input type="text" value="Click here to select month"/> <input type="text" value="Click here to select year"/></div>
<div><input type="text" value="Click here to select sort method"/> <input type="text" value="Click here to select the scope of search"/></div> <div><input type="button" value="Take Action"/> <input type="button" value="Reset"/></div>	

Please use the following links if you wish to leave the current screen and move on.

FIG. 39A

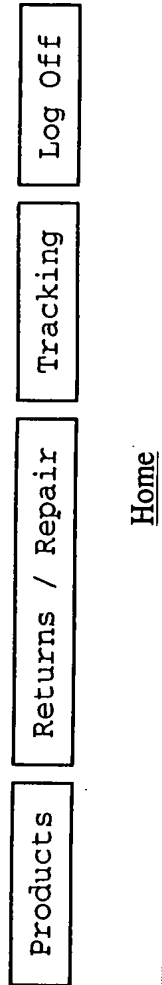
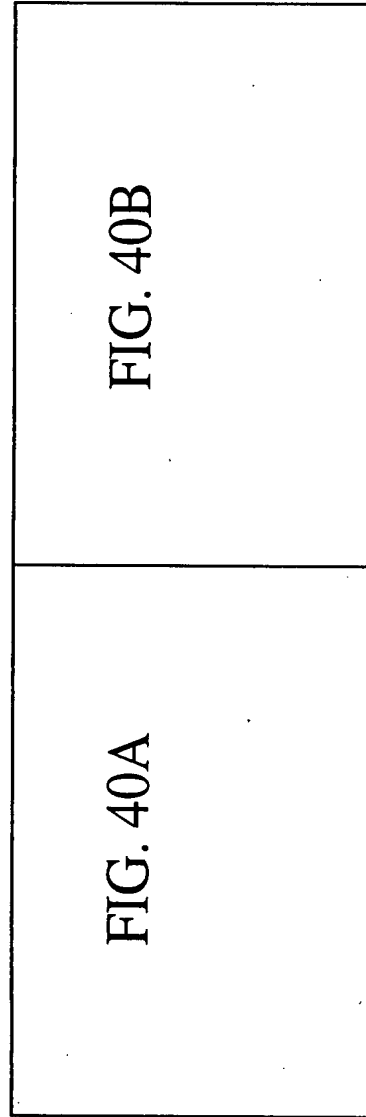


FIG. 39B

FIG. 40



Customer Invoice Search Option

Invoice Date	Document Number	PO Number	Type	Status	Amount	Paid Amount	Balance
10/21/97	OR10-A21378	901450912	Invoice	Partial Paid	\$12,129.00	\$10,129.00	\$2,000
10/21/97	OR10-A21383	901450955	Credit Memo	Not Taken	\$1,129.00	\$1,129.00	\$2,000

Take Action      Reset

Please use the following links if you wish to leave the current screen and move on.

Products      Returns / Repair      Tracking      Log Off

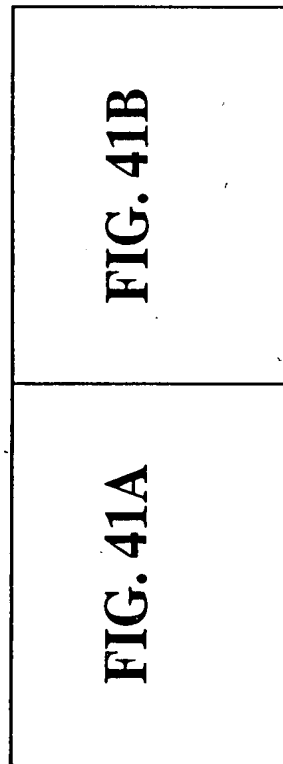
Home

FIG. 40A

Check Number	Check Date	Show Detail
#495	11/21/97	<input type="checkbox"/>
#595	11/21/97	<input type="checkbox"/>

FIG. 40B

**FIG. 41**





## Customer Invoice Detail

Customer Name: SEJIN with ORACLE

Invoice Number:

PO Number:

### Original Invoice or Replacement Invoice for RMA

Invoice Date	Invoice Number	MWS Number	PO Amount	Ordered Date	Shipped Date	Net Invoice Amount
10/21/97	OR10-A21378	M97-25134	\$11,112.24	10/21/97	10/23/97	\$11,112.24

Note: Please go to tracking for proof of delivery.

Please use the following links if you wish to leave the current screen and move on.

Products

Returns / Repair

Tracking

Log Off

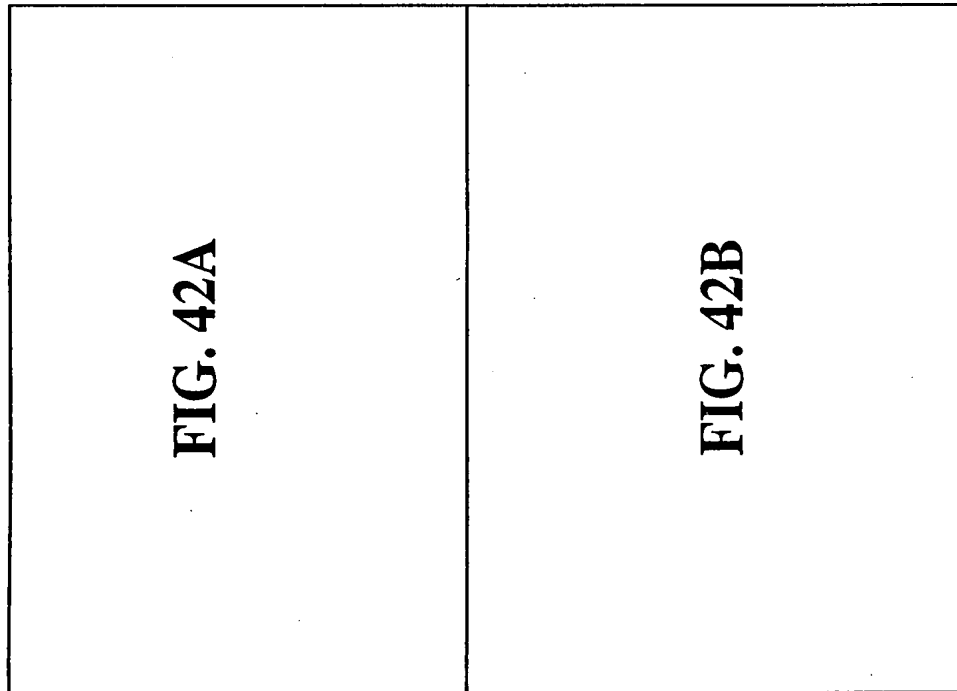
Home

FIG. 41A

Tax Amount	Freight Amount	Other Amount	RMA
\$1,000.76	\$100.00		

FIG. 41B

**FIG. 42**



Vendor Invoice	
Option	Search Options
1. Vendor Invoice#	<input type="text"/>
2. Vendor Credit Memo#	<input type="text"/>
3. Vendor Purchase Order#	<input type="text"/>
4. Vendor Invoice Period	<div>From: <input type="text" value="Click here to select month"/> <input type="text" value="Click here to select year"/></div> <div>To: <input type="text" value="Click here to select month"/> <input type="text" value="Click here to select year"/></div>
<div><input type="text" value="Click here to select sort method"/> <input type="text" value="Click here to select the scope of search"/></div> <div><input type="button" value="Take Action"/> <input type="button" value="Reset"/></div>	

Please use the following links if you wish to leave the current screen and move on.

FIG. 42A

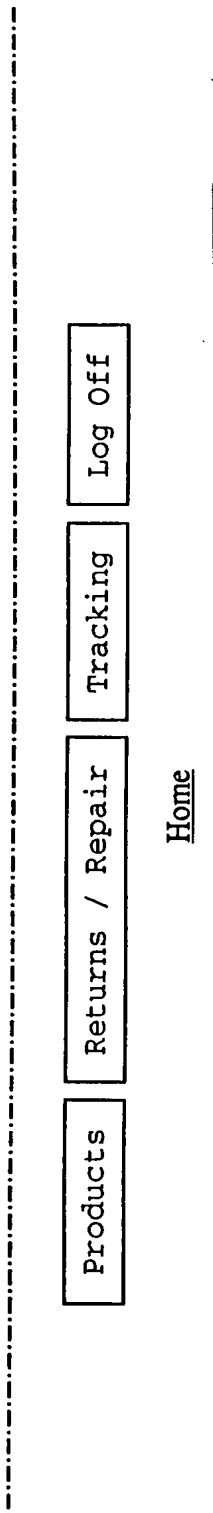
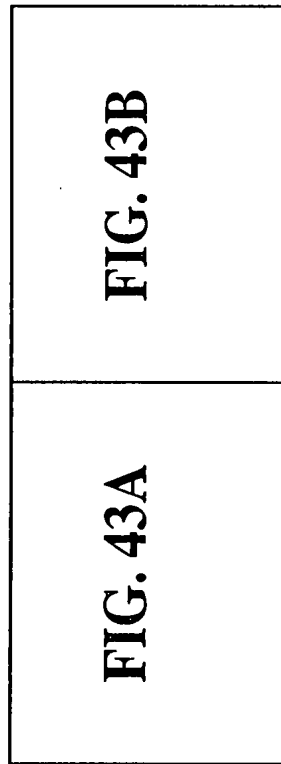


FIG. 42B

**FIG. 43**



## Vendor Invoice Search Option

Invoice Date	Document Number	PO Number	Type	Status	Amount	Paid Amount
10/21/97	OR10-A21378	901450912	Invoice	Unpaid	\$12,129.00	\$10,129.00
10/25/97	OR10-A21398	901450955	Credit Memo	Used	\$12,729.00	\$10,729.00

Take Action

Reset

Please use the following links if you wish to leave the current screen and move on.

Products

Returns / Repair

Tracking

Log Off

Home

FIG. 43A

Balance	Check Number	Check Date	Show Detail
\$2,000	#495	11/21/97	<input type="checkbox"/>
\$2,000	#534	11/21/97	<input type="checkbox"/>

FIG. 43B



## Vendor Invoice Detail

Vendor Name:

Invoice Number:

PO Number:

### Original Invoice or Replacement Invoice RMA

Payee	Invoice Number	MWS Number	Invoice Date	Received Date	Invoice Amount	Actual Amount	RMA
TechData	M21378	M97-25134	10/21/97	10/23/97	\$12,129.00	\$11,769.00	

Note: Please go to tracking for proof of delivery.

Please use the following links if you wish to leave the current screen and move on.

Products

Returns / Repair

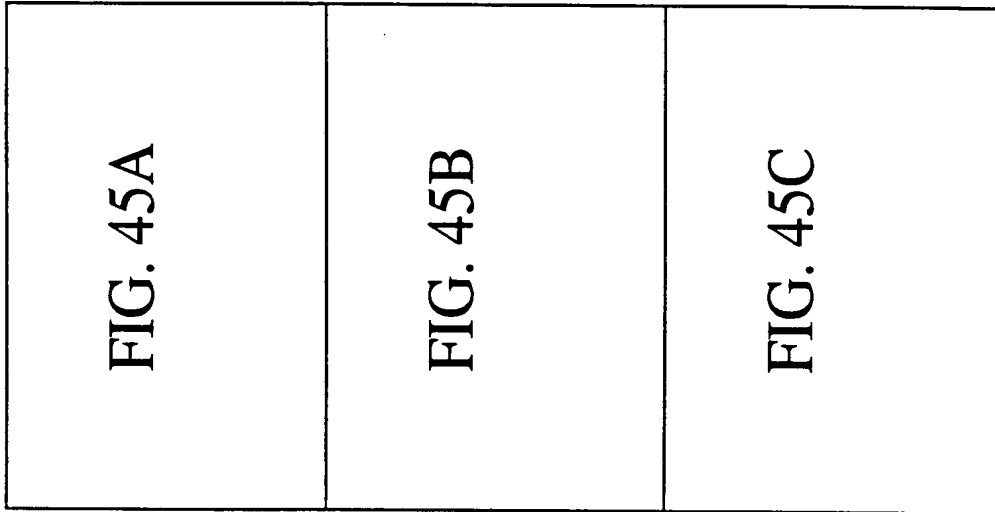
Tracking

Log Off

Home

FIG. 44

**FIG. 45**



	Sales		CSR		Acct.		Supervisor		Mgmt.	
	U	A	U	A	U	A	U	A	U	A
1. Add names.	V	V	V	V	V	V	V	V	V	V
2. Delete/change names.	V	O	V	O	V	O	V	O	V	V
3. Authority to post own quotes.	+	+	+	+	+	+	+	+	+	V
4. Authority to post others' quotes.	+	+	+	+	+	+	+	+	+	V
5. Authority to track own sales status.	+	V	+	V	+	V	+	V	+	V
6. Authority to track own RMA status.	+	V	+	V	+	V	+	V	+	V
7. Authority to track own sales history.	+	V	+	V	+	V	+	V	+	V
8. Authority to track own RMA history.	+	V	+	V	+	V	+	V	+	V

**FIG.45A**

[illegible]

**FIG. 45B**

[illegible]

N = Blocked view, only management has view.  
 + = Add, but cannot activate web activity.  
 v = Add, and activate web activity.  
 O = Block out, not applicable.

**FIG. 45C**

Typical Lineage (Authority) Tree

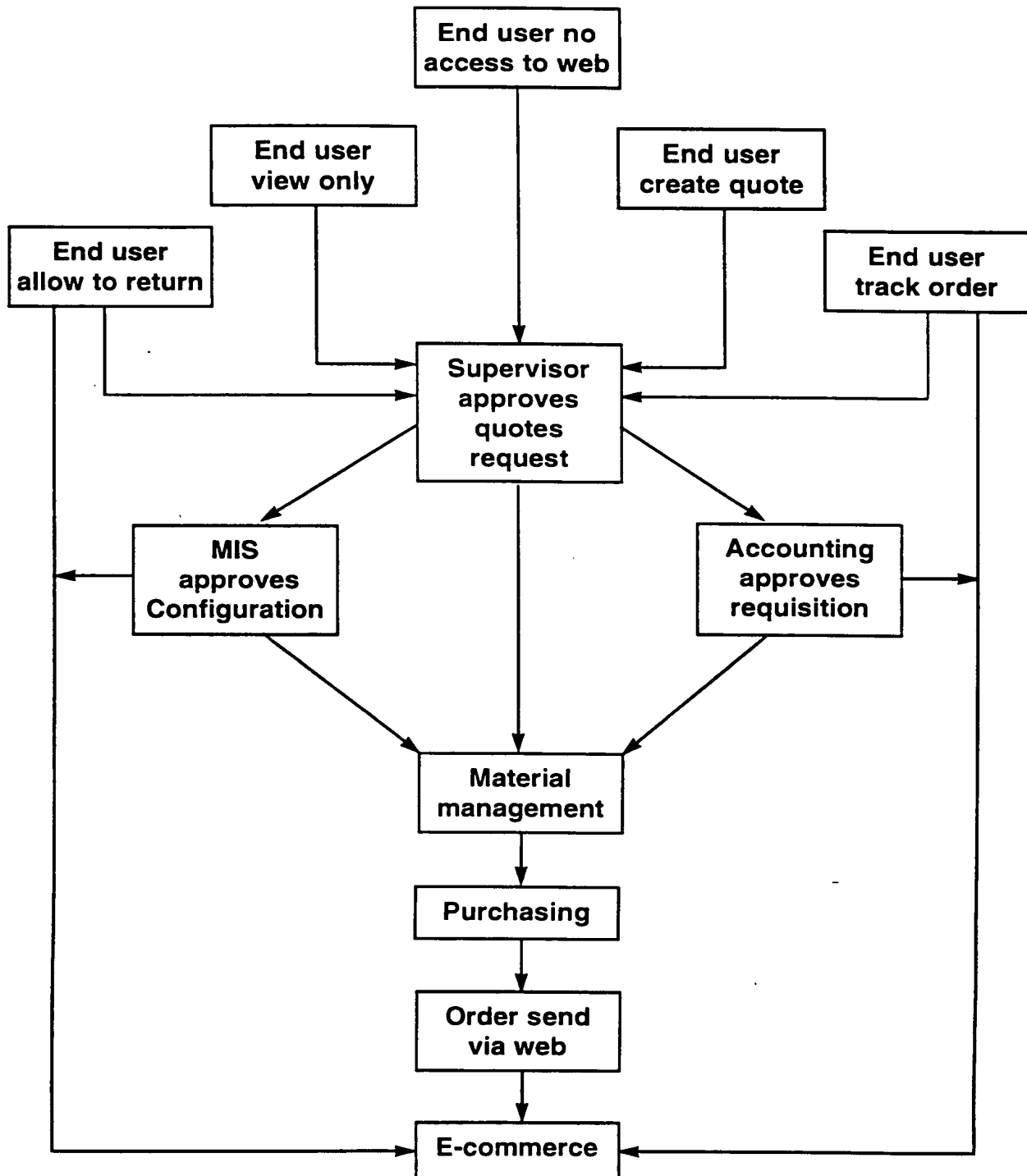


FIG.46

Customers				12:00 AM	
Company Name: TW/INHEAD CORPORATION		Company Code:	Seq#: 833	Sales Rep Code: LOU LECCHESI	
Contact Melody Chen		LOUIS LUCCHESI			
Contact Phone 1: (408) 945- 0808X115		Keywords			
Fax: (408) 945- 1080					
Phone 2:					
Company Address TW/INHEAD CORPORATION 1537 CENTRE POINTE DR. Milpitas, CA 95035 Click to edit. Attention: Melody Chen		<div> </div>			
CustomerNotes: Will be displayed when the customer is used on an MWS.		Margin: 15	<input type="checkbox"/> Post with RFQ <input type="checkbox"/> Post with PID <input type="checkbox"/> Post with PRN <input type="checkbox"/> No Zero Cents	Default Promise Days: 0	
		Terms: N10	Ship Via: UPS	Core Products days:	
		Instal Price: 45.00	On Site Def:	FOB: Orig	<input type="checkbox"/> No FOB Adj
Addresses		Comp address below is the same as address in grey box above.			
Df Type	MWS Company name	Contact	Address 1	City	
✓ Bill	TW/INHEAD CORPORATION	Chen	1537 CENTRE POINTE DR.	Milpitas	
Ship	TW/INHEAD CORPORATION	CHEN	1537 CENTRE POINTE DR.	Milpitas	
Ship To Default		Notes	Delete	Duplicate	Edit Add

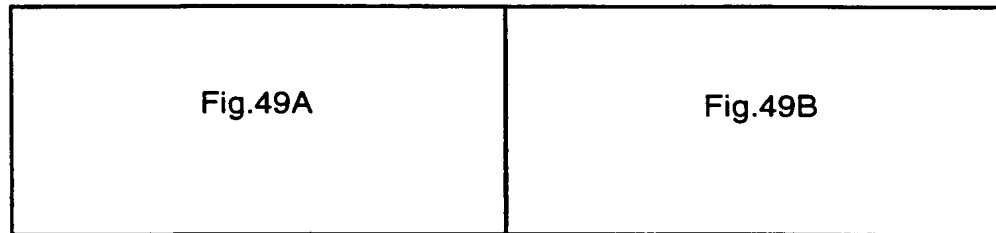
FIG. 47

**FIG. 48**

**FIG. 48**



**Fig. 49**



[illegible]

Customers: Modify Record

Employee Num	Purchaser	Web Limit

FIRST Name...

Cancel

OK

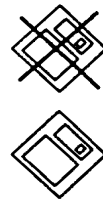
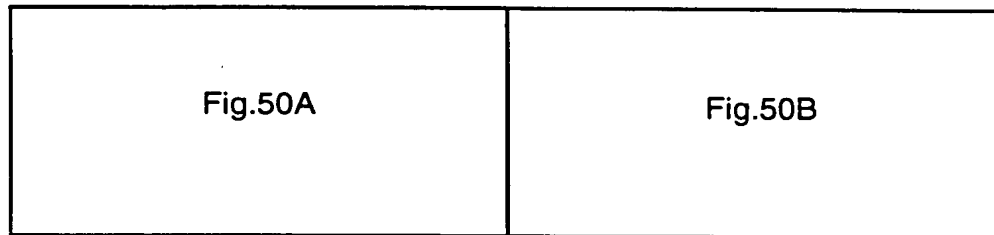


FIG. 49B

**Fig. 50**



**FIG. 50A**

Customers: Modify Record

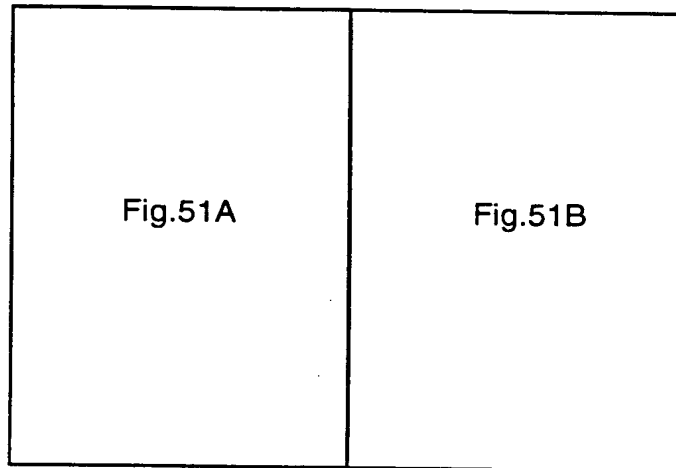
Employee Num	Purchaser	Web Limit

AST Name...



FIG. 50B

**Fig.51**



**FIG. 51A**




PS

Company Code:		Seq#:	Sales Rep Code:
		833	LOU, LECHE

Authorized Personnel	Employee Num	Purchaser	Web Limit

Mail	Spec Web URL



**Won Choi's Employee number (leave blank to generate a number)...**

Cancel
OK





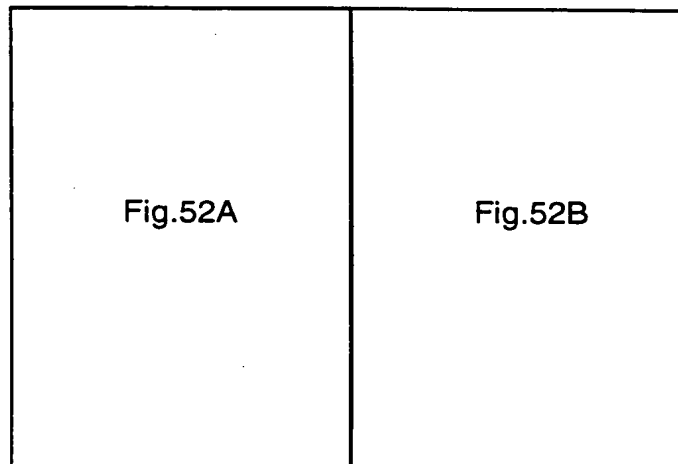





FIG. 51B

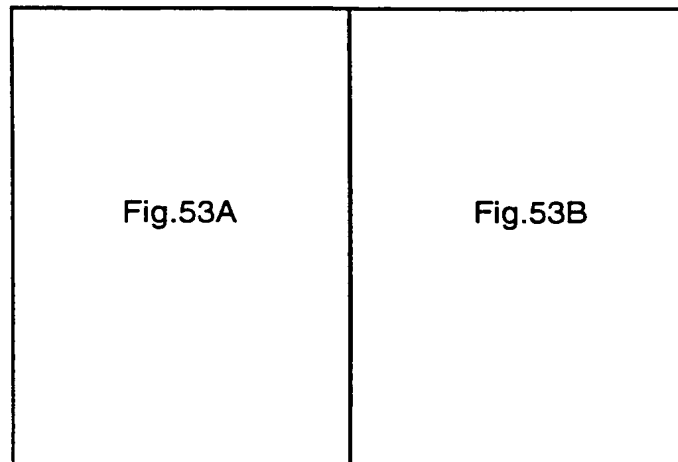
**Fig. 52**




0/0




**Fig. 53**





**Customers: Modify Record**

e:	Seq#:	Sales Rep Code:	
	833	LOU, LECHE	
sonnel	Employee Num	Purchaser	Web Limit
RL			

What is WON CHOI's purchase limit (0=No limit)...

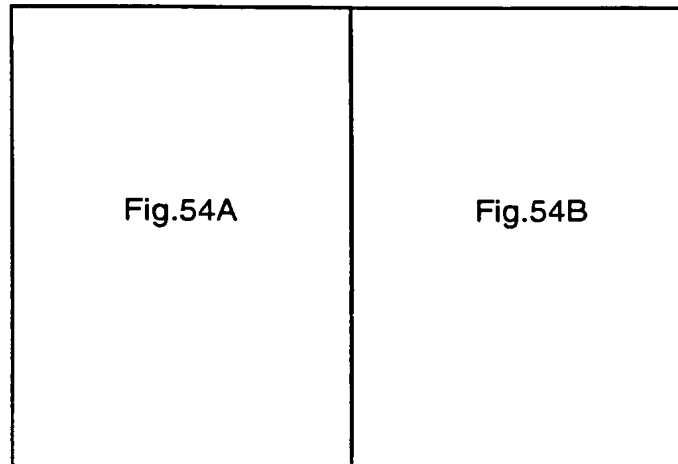
Cancel

OK



**FIG. 53B**

Fig. 54





**FIG. 54A**

**Customers: Modify Record**

Personnel	Employee Num	Purchaser	Web Limit	

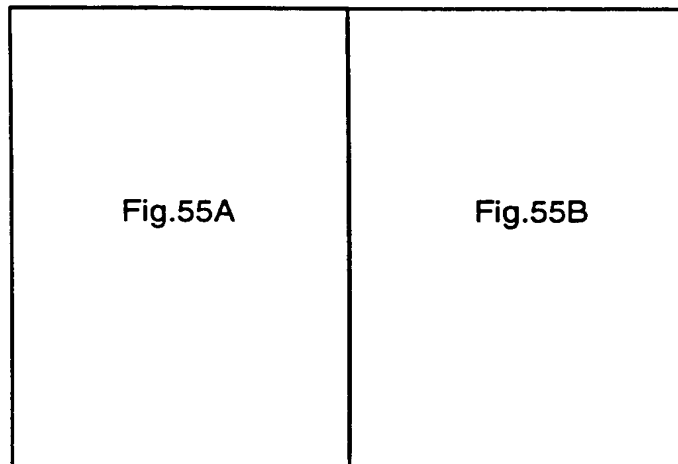
User Name: WON CHOI  
Empl Num: MNp1257  
Password: NWF16205

OK



**FIG. 54B**

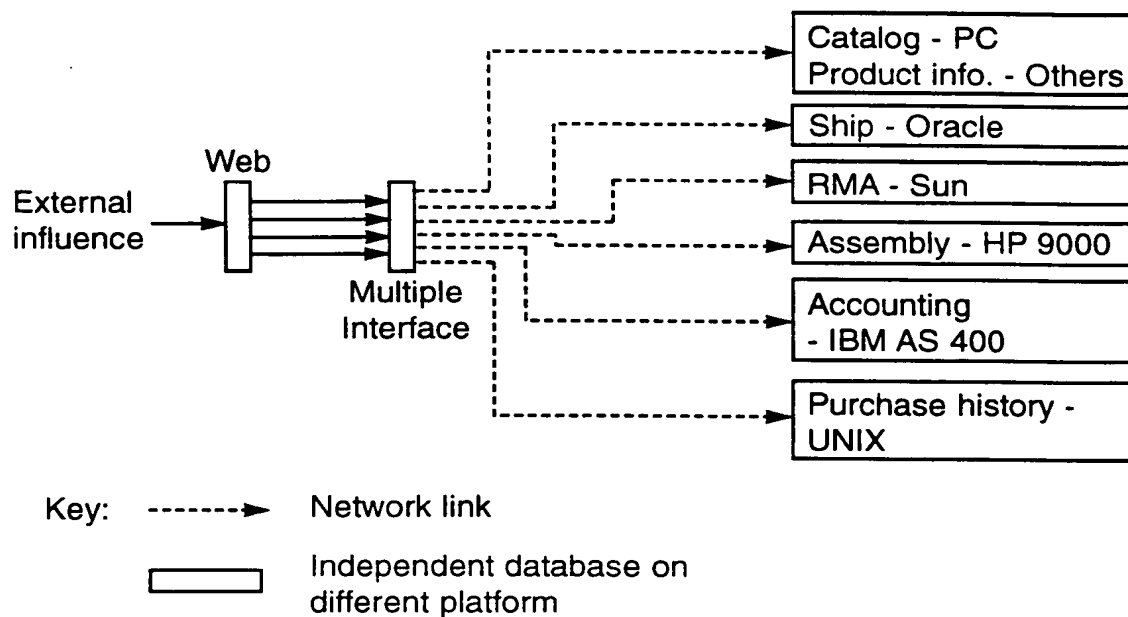
**Fig. 55**



**FIG. 55A**



**Conventional**



**FIG.56**

ICE

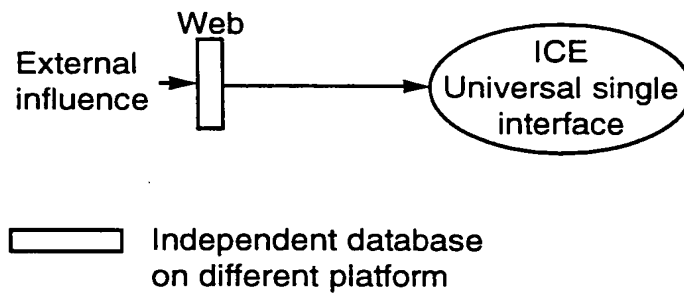
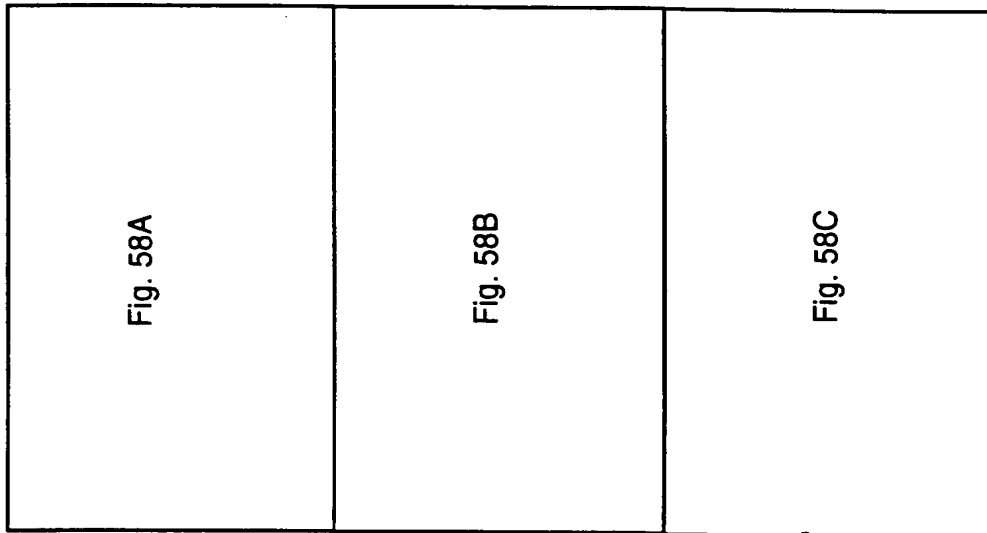


FIG.57

Fig. 58





# Entity Diagram Index

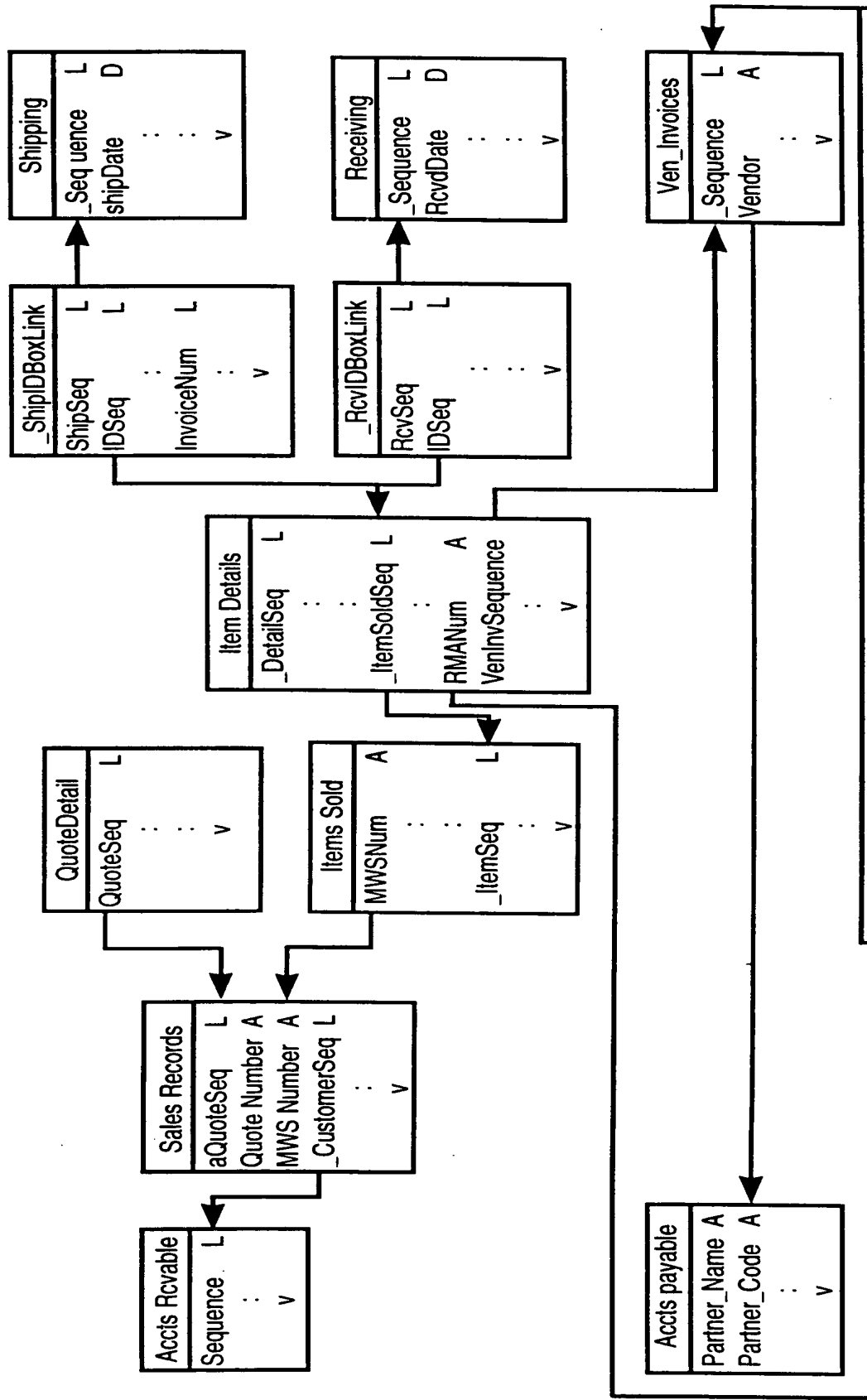


FIG.58A

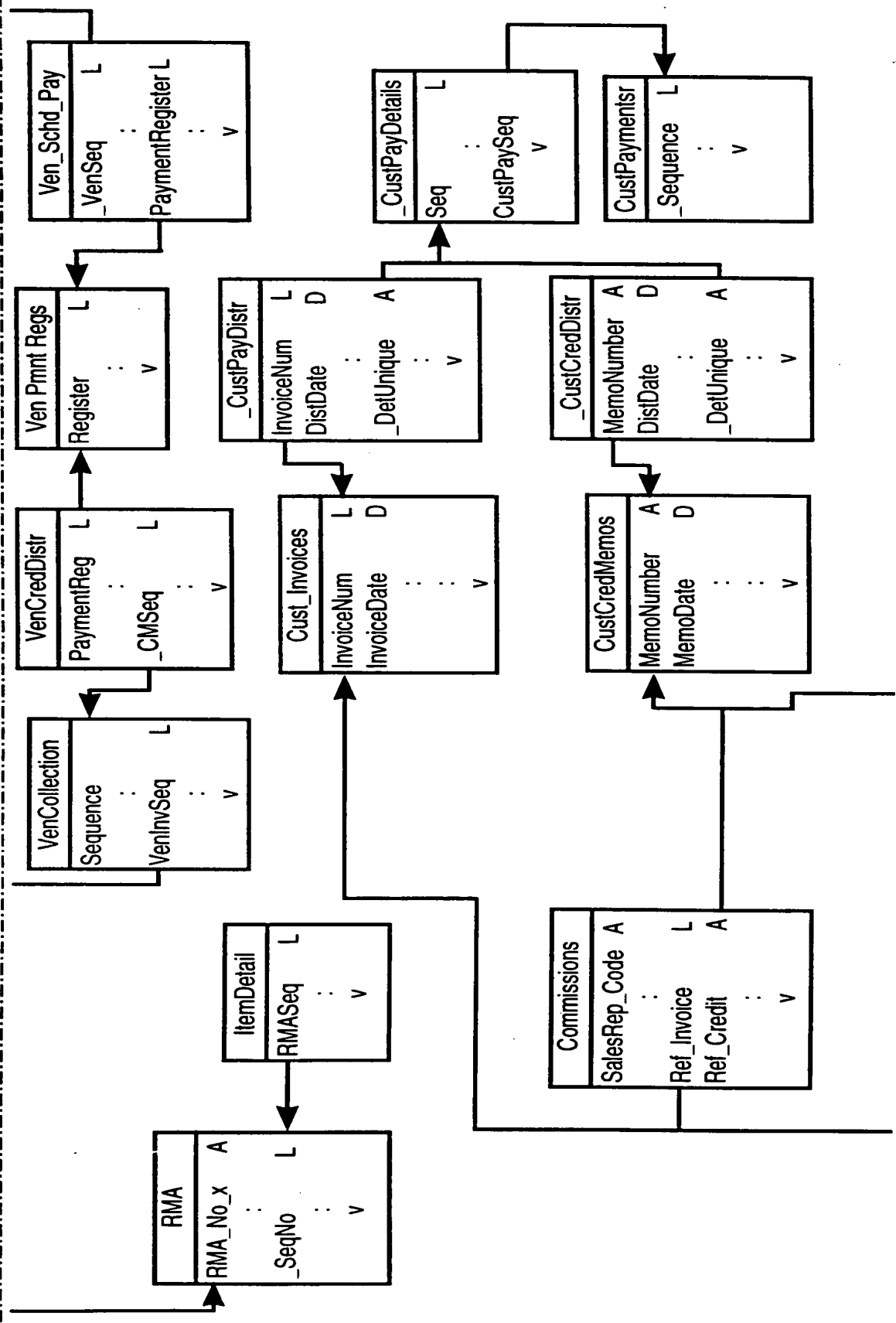


FIG.58B

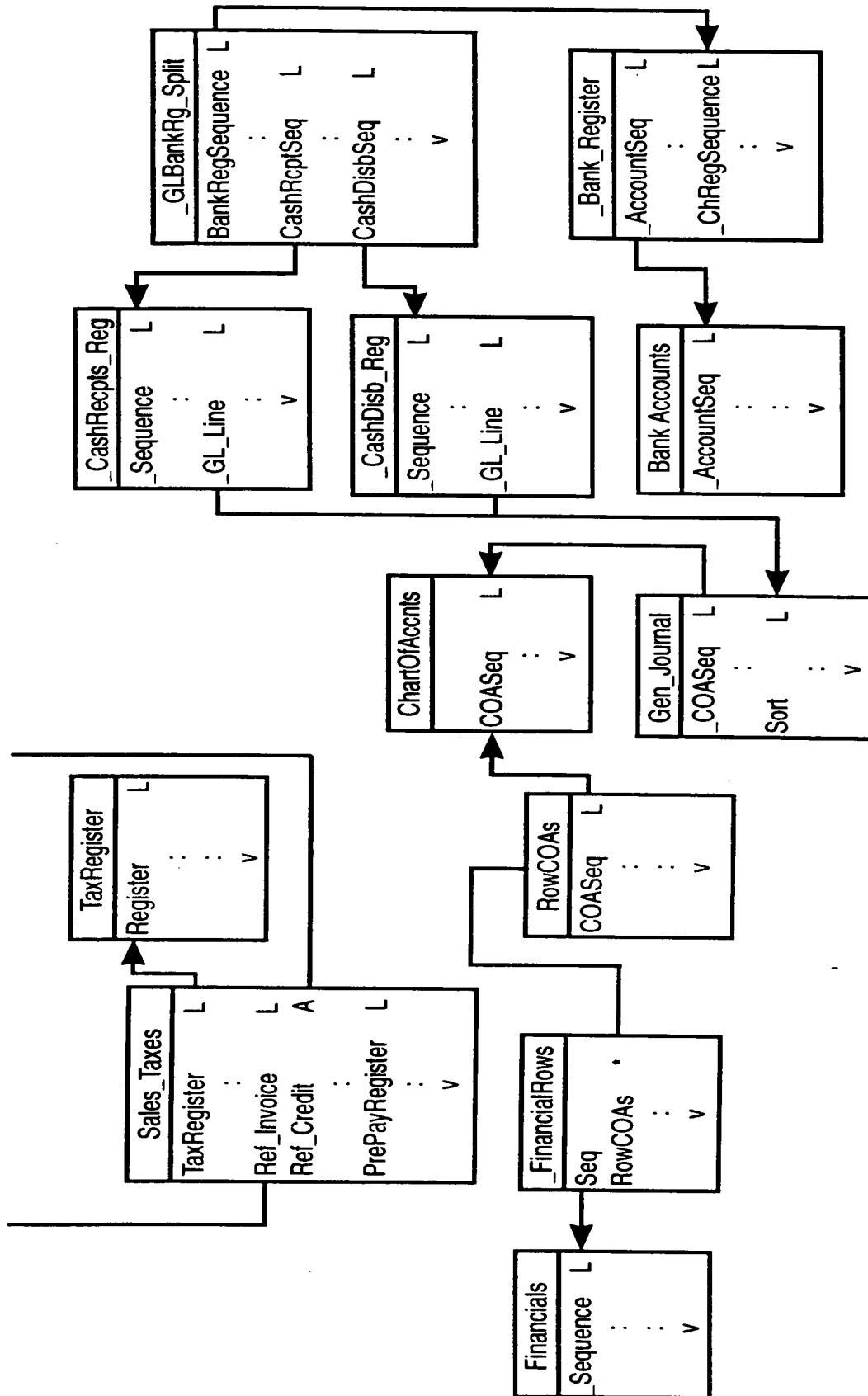


FIG.58C

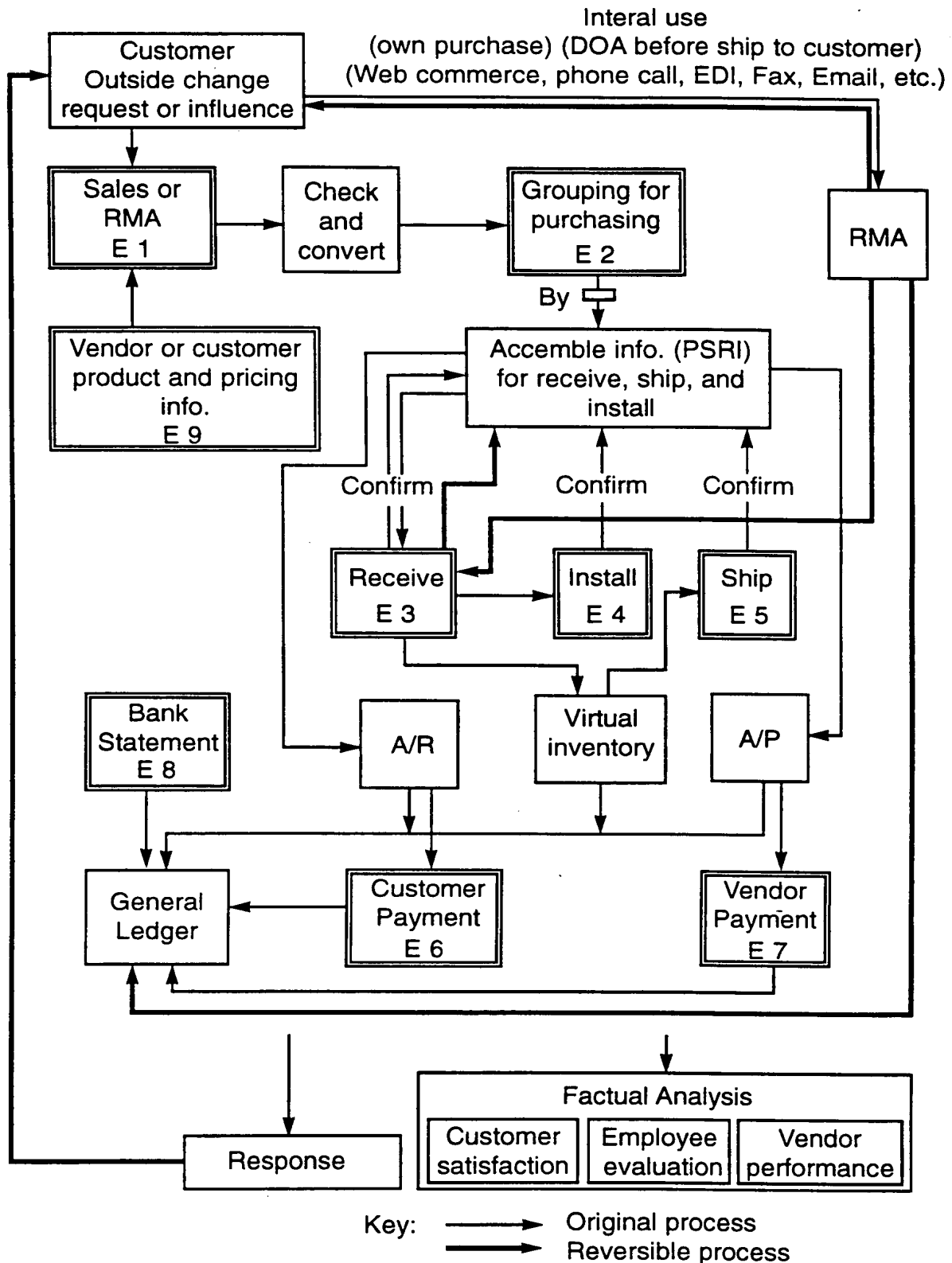


FIG. 59

**Fig. 60**

<b>Fig.60A</b>	<b>Fig.60C</b>
<b>Fig.60B</b>	<b>Fig.60D</b>

Sales Records: 19 of 26680 (Sal

MVS No.	date	Status	Customer	Customer	PartialOK	SRep	# RMA No.
Q97-24525	5/22/97 Keith.egg		FIRST DEPOSIT KURT KICKERT (415) 222-7512 (415) 222-7988	PartialOK	NR	KeithS	14
Q97-24526	5/22/97 David.111		UC Berkeley RONALD GRIFFITH (510) -642-1774 (510) -643-9117	NoPartial	TP0218	DAVID.L	1
Q97-24524	5/22/97 Curtis.111		SRI INTERNATIONAL KAREN MIXER (415) 859-2488 (415) 859-4812	NoPartial	TP0221	CURTIS.L	9
M97-24912	5/29/97	Shipped	UNION BANK OF CALIFORNIA LOS AN DENNIS BAKER(415)296-6576 (415) 296-6568	NoPartial	6310008926	CURTIS.L	1
Q97-24527	5/29/97 dennis baker					Customer	1
M97-24897	5/29/97	Shipped	FIRST DEPOSIT KURT KICKERT (415) 222-7512 (415) 222-7988	NoPartial	20169-44952-38041	KeithS	1
Q97-24528	5/23/97 Nemesio.ccc					Customer	1
M97-24913	5/29/97	Shipped	UNION BANK OF CALIFORNIA LOS AN DENNIS BAKER(415)296-6576 (415) 296-6568	NoPartial	6310008925	CURTIS.L	1
Q97-24529	5/29/97 dennis baker					Customer	1
Q97-24530	5/23/97 SEJIN HAN	WebQuote	ORACLE	NoPartial		KeithS	2
M97-24964	6/18/97	Shipped	UNION BANK OF CALIFORNIA LOS AN DENNIS BAKER(415)296-6576 (415) 296-6568	NoPartial	6310009060	CURTIS.L	4
Q97-24532	6/18/97 dennis baker					Customer	4
M97-24898	5/28/97	Shipped	FIRST DEPOSIT TONY 415-222-7684 (415) 222-7903	NoPartial	20201-43784-N	KeithS	1
Q97-24533	5/23/97 Nemesio.ccc					Customer	1
Q97-24534	5/23/97 Curtis.111		Gesonics International JENNIFER WHEELER (408) 570-7313 (408) 570-7350	NoPartial	NR	CURTIS.L	4

FIG. 60A

Q97-24531 5/23/97 Richard.ccc		CHEYRON INFORMATION TECHNOLOGNoPartial RICHARD CHRN (510) 842-2761 (510) 328-1710 TP0223	RJ.CASTRO	2	
M97-24920 Q97-24536 6/2/97 David.lli	Shipped 6/5/97	UC Berkeley JOYCE HOLTER (510) 642-0881 (510) 642-8604 PPS077587 ©	DAVID.L Customer \$30,997 3.18	2 2	
Q97-24535 5/23/97 Richard.ccc		LOCKHEED CORPORATION OLIVER 408-433-2566 (408) -736-4804 TP0224	RJ.CASTRO	5	
M97-24899 Q97-24537 5/23/97 Nemesio.ccc	Shipped 5/28/97	FIRST DEPOSIT KURT KICKERT (415) 222-7677 (415) 222-7903 20202-33840-37991 •	KeithS Customer \$227 17.28	1 1	
Q97-24538 5/23/97 Keith.egg		FIRST DEPOSIT MICHELE DUTRA (510) 227-5098 (510) -416-5016 NR	CURTIS.L	9	
M97-24919 Q97-24539 6/2/97 Dave.www	Shipped 6/6/97	SIGN CLASSICS Lary Rose (408) 298-1600 (408) 298-3177 UerbaI	DAVEWALLA Customer \$431 7.28	1 1	
M97-24947 Q97-24540 6/11/97 CURTIS LAU	Shipped 8/5/97	UNION BANK OF CALIFORNIA LOS ANOPartial LINDA CHEUNG (415) 291-4311 (415) 765-2030 6310008944 •	CURTIS.L Customer \$2,996 27.48	5 5	
Q97-24541 5/23/97 Nemesio.ccc		FIRST DEPOSIT TONY 415-222-7684 (415) -2227903 NR	KeithS	4	
M97-24901 Q97-24542 5/27/97 Nemesio.ccc	Shipped 6/5/97	FIRST DEPOSIT TONY 415-222-7684 (415) -2227903 20204-43301-N	KeithS Customer \$360 16.88	2 2	

☐ Fast Dspl

☐ UnLock

☐ Sort

☐ Sets

☐ Searches

☐ New Records

☐ Return

☐ RelatedSwitch

☐ QuickSwitch

☐ Options

☐ Update (1)

FIG. 60B

Sales-MIW			
PID - REQ - PRN	MWS No.	date	Comments Cancel
	Q97-24525 N30	5/22/97	Good quote
	Q97-24526 N30	5/22/97	Good quote
	Q97-24524 N30	5/22/97	Good quote
304275	M97-24912 Q97-24527 N30	5/29/97	ETA: AS SOON AS POSSIBLE: WEB P0 Good quote
	M97-24897 Q97-24528 N30	5/23/97	ETA: 05/27/97: LOCAL STOCK Good quote
30274	M97-24913 Q97-24529 N30	5/29/97	ETA: AS SOON AS POSSIBLE: Good quote
	Q97-24530 N30	5/23/97	
304289	M97-24964 Q97-24532 N30	6/18/97	ETA: 06/30/97: LINE 2 AND LINE 5 HAVE AN 8 Good quote
	M97-24898 Q97-24533 N30	5/23/97	ETA: 05/28/97 Good quote
	Q97-24534 N30	5/23/97	Good quote

FIG. 60C



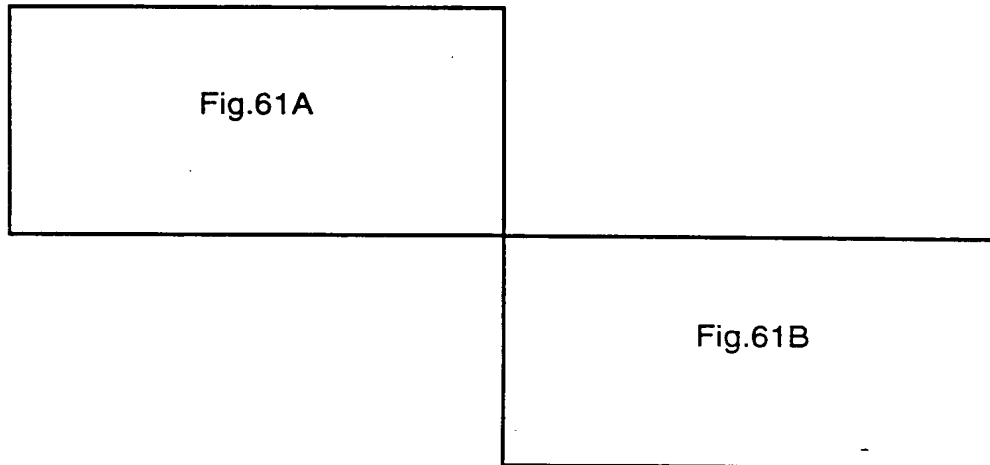
	Q97-24531 5/23/97 DUE ON RECE	Good quote
	M97-24920 06/09/97 FROM DAVID...KIM IF AWARDED THE Q97-24536 6/2/97 N30	Good quote
	Q97-24535 5/23/97 N30	Good quote
	M97-24899 ETA: 05/28/97 Q97-24537 5/23/97 N30	Good quote
	Q97-24538 5/23/97 N30	Good quote
	M97-24919 Do Not Drop Ship Dave will Deliver with his true Q97-24539 6/2/97 Credit Card	Good quote
304290	M97-24947 eta: as soon as possible b/o line 5 2-3 weeks. Q97-24540 6/11/97 N10	Good quote
	Q97-24541 5/23/97 N30	Good quote
	M97-24901 eta: 05/30/97 Q97-24542 5/27/97 N30	Good quote

☐ Clear on

☐ Fast Order

FIG. 60D

**Fig. 61**



**FIG. 61A**

**FIG. 61A**

097-24520 5/22/97		M97-24922 6/3/97	
Company FIRST DEPOSIT		Contact person & Phone No. KURT KICKERT (415) 222-7512	
Customer notes (do not appear on MVS)		Notes that fit in box will fit on printouts of quotes. Customer notes only print out on quotes.	
MVS comments (do not appear on Quotes) ETA: 06/06/97		Temporary notes	
Comments that fit in box will fit on printouts of MVS. MVS comments only print out on MVS.			
Shipping notes		Backup notes	

FIG. 61B

**Fig. 62**

Fig.62A	Fig.62B
Fig.62C	Fig.62D

Products: 180719 of 180

Description					Dealer price	
Ven	Part No.	Media Cd	Platform	Manufacturer	Mfct Part No.	
ACCEL GRAPHICS AG500-010						
CmpInd	ACCL-404072	INTL	PC/AT	WYLE LABORATORY	AG500-010	
16MB KIT F/HP VECTRA VL/4						
CmpInd	ADM0-B0416			ADMOR MEMORY LTD	ADH16-3647	
32MB F/HP OMIBOOK 5000						
CmpInd	ADM0-B1136			ADMOR MEMORY LTD	ADH32-1136	
PHOTOSHOP 3.0 MAC/POWERPC DISK/CD * DROP SHIP ONLY TO BRANCH #0091 **						
CmpInd	ADOB-023702			DOUGLAS STEWART COMPAN	23702	
FRAMEMAKER UPGRADE FOR WIN 5.1.1 *SERIAL NUMBER REQUIRED*						
CmpInd	ADOB-N1294			ADOBE SYSTEMS, INC.	2791-0017	
8MB LP486 SIMM KIT W/GOLD LEAD						
CmpInd	AMG -B7040			ATLANTIC MEMORY GROUP II	10170040	
32MB UPGRADE F/LP486 W/GOLD LEAD						
CmpInd	AMG -B7050			ATLANTIC MEMORY GROUP II	10170050	
8MB KIT F/LP486 WITH TIN TEAD						
CmpInd	AMG -B7100			ATLANTIC MEMORY GROUP II	10170100	
8MB CLASSIC R+ MODULE						
CmpInd	AMG -B7222			ATLANTIC MEMORY GROUP II	10170222	
SAFEJACK ADAPTER DUAL RJ11						
CmpInd	ANGI-J0194			ANGIA CORPORATION	SJADP	
UPS MONITORING BOARD W/CABLE, ISA						
CmpInd	APC -C677U			AMERICAN POWER CONVERSI	AP9500	

FIG. 62A

180719 (Sales-Multimedia)			
is include reseller markup			
Dealer Price	Retail Price	Base Price	
2,889.09	3,495.00 12/1/96	2,804.95 Import	<input checked="" type="checkbox"/> Distinct
108.50	149.00 12/1/96	105.34 Import	<input checked="" type="checkbox"/> Distinct
284.15	349.00 12/1/96	275.88 Import	<input checked="" type="checkbox"/> Distinct
188.00	279.00 12/1/96	182.53 Import	<input checked="" type="checkbox"/> Distinct
205.62	205.00 12/1/96	199.64 Import	<input checked="" type="checkbox"/> Distinct
113.66	170.00 12/1/96	110.35 Import	<input checked="" type="checkbox"/> Distinct
309.98	465.00 12/1/96	300.96 Import	<input checked="" type="checkbox"/> Distinct
92.99	139.00 12/1/96	90.29 Import	<input checked="" type="checkbox"/> Distinct
77.49	115.00 12/1/96	75.24 Import	<input checked="" type="checkbox"/> Distinct
12.40	19.00 12/1/96	12.04 Import	<input checked="" type="checkbox"/> Distinct
47.53	89.00 12/1/96	46.15 Import	<input checked="" type="checkbox"/> Distinct

FIG. 62B




NOVELL INTERFACE CABLE MICRO CHANNEL			
CmpInd	APC -C678U		AMERICAN POWER CONVERTERS   AP940-0012
MATRIX CASTERS			
CmpInd	APC -H0006		AMERICAN POWER CONVERTERS   MXA006
SURGE MOD P7, 7 OUTLETS, 3.5' CORD UL1449 (400V) CSA APPROVED, 15 AMP			
CmpInd	APC -H0007		AMERICAN POWER CONVERTERS   P7
NOTEBOOK SURGE PROTECTOR RJ11 CORD			
CmpInd	APC -H0008		AMERICAN POWER CONVERTERS   PNOTE1
PROTECTNET NETWORK SURGE PROTECTOR ETHERNET 10BASE-T			
CmpInd	APC -H0010		AMERICAN POWER CONVERTERS   P10BT
WALLMOUNT BRACKET			
CmpInd	APC -H0013		AMERICAN POWER CONVERTERS   AP013
TELEPHONE/MODEM PROTECT/NET DATA LINE SURGE SUPPRESSION			
CmpInd	APC -H0014		AMERICAN POWER CONVERTERS   PTEL1-4
01/FAX			
Merisel	25472	DK3	IBM PC 01 COMMUNI 21-001392
01/FAX FOR WORKGROUPS			
Merisel	25842	DK3	IBM PC 01 COMMUNI 21-001892
<div style="display: flex; justify-content: space-between; align-items: center;"> <div>    </div> <div> <div style="display: flex; align-items: center;"> <div style="margin-right: 5px;">Sort ▼</div> <div style="margin-right: 5px;">Sets ▼</div> <div style="margin-right: 5px;">Search</div> <div style="margin-right: 5px;">Quick Ven LU</div> <div style="margin-right: 5px;">Quick Mfct LU</div> <div style="margin-right: 5px;">Clipboard</div> <div style="margin-right: 5px;">New Records</div> <div style="margin-right: 5px;">Return</div> <div>QuickSwitch ▼</div> </div> </div> </div>			

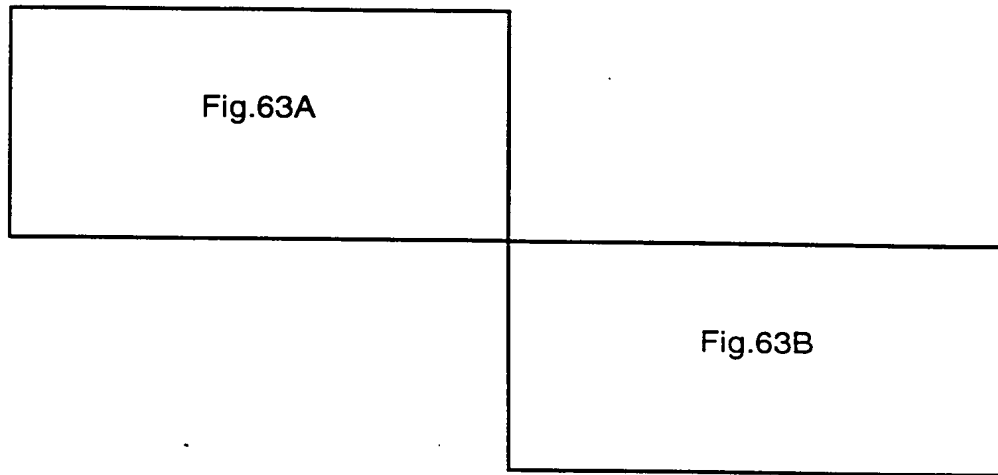
FIG. 62C



20.66	39.00	20.06	<input checked="" type="checkbox"/> Distinct
	12/1/96	Import	
71.29	106.00	69.22	<input checked="" type="checkbox"/> Distinct
	12/1/96	Import	
6.20	14.99	6.02	<input checked="" type="checkbox"/> Distinct
	12/1/96	Import	
11.37	29.99	11.04	<input checked="" type="checkbox"/> Distinct
	12/1/96	Import	
16.53	39.95	16.05	<input checked="" type="checkbox"/> Distinct
	12/1/96	Import	
19.63	29.00	19.06	<input checked="" type="checkbox"/> Distinct
	12/1/96	Import	
46.49	89.99	45.14	<input checked="" type="checkbox"/> Distinct
	12/1/96	Import	
36.82	79.00	36.82	<input checked="" type="checkbox"/> Distinct
	3/15/97	Import	
230.34	399.00	230.34	<input checked="" type="checkbox"/> Distinct
	3/15/97	Import	

FIG. 62D

Fig. 63



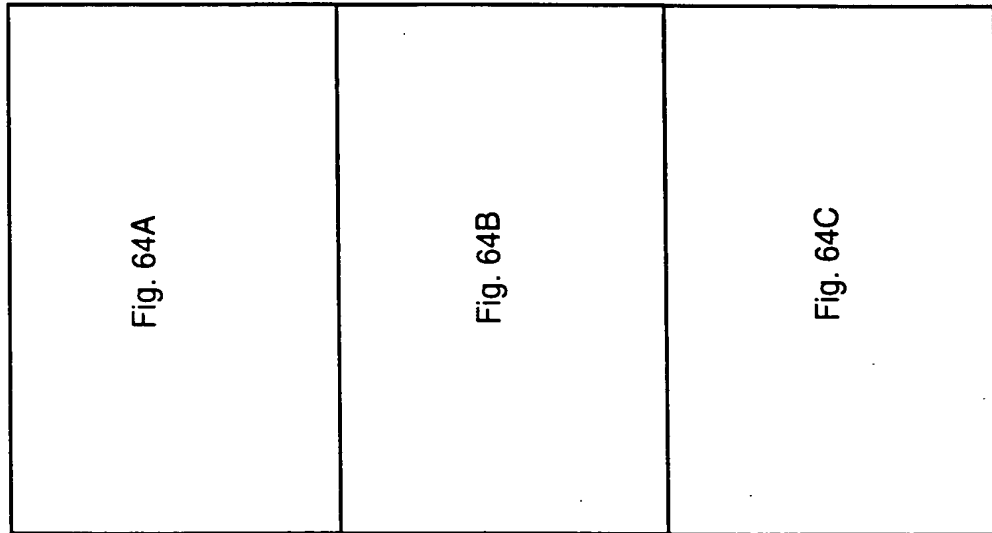
12/29/92 SHIPPED Customer				M-930002 SHIPPED Customer				12:00 AM			
<div style="border: 1px solid black; padding: 2px;">Company</div> FUJITSU-ICL SYSTEMS, INC.				<div style="border: 1px solid black; padding: 2px;">Contact person &amp; Phone No.</div> Gerry Binkhorst (408) 982-3350				<div style="border: 1px solid black; padding: 2px;">Fax</div> (408) 982-3400			
<div style="border: 1px solid black; padding: 2px;">Customer PO No.</div> 11613				<div style="border: 1px solid black; padding: 2px;">Bill To:</div> FUJITSU-ICL SYSTEMS, INC. 800 Central Expressway P.O. Box 58112 Santa Clara, CA 95052 Attention: Christina Kennedy				<div style="border: 1px solid black; padding: 2px;">Ship to:</div> FUJITSU-ICL SYSTEMS, INC. 800 Central Expressway P.O. Box 58112 Santa Clara, CA 95052 Attention: Gerry Binkhorst			
<div style="border: 1px solid black; padding: 2px;">FOB Terms</div> N30		<div style="border: 1px solid black; padding: 2px;">PRN PID RFQ</div> (EXC)		<div style="border: 1px solid black; padding: 2px;">Ship Via UPS</div>							
<div style="border: 1px solid black; padding: 2px;">Items</div> Description (red=no) -Manfctr -Manfct Part# V-Pt#-ShTyp-Plt-MC Qty-V Pur-Cost-Sls margin-status each-PRICE-extnd											
<div style="border: 1px solid black; padding: 2px;">1</div> QEMM 386 V6.0 SINGLE 1-DOC				<div style="border: 1px solid black; padding: 2px;">307535</div> 1 each				<div style="border: 1px solid black; padding: 2px;">53.97</div> 5.6			
<div style="border: 1px solid black; padding: 2px;">QUARTERDECK OFFICE S</div> 930USQM1360X				<div style="border: 1px solid black; padding: 2px;">MicroD</div> MIN				<div style="border: 1px solid black; padding: 2px;">53.97</div> Shpd			
<div style="border: 1px solid black; padding: 2px;">Det/Ord</div> 1 6/3/93 Ord/A1#4444				<div style="border: 1px solid black; padding: 2px;">Rev'd</div> 1 3/22/93 Shpd 1				<div style="border: 1px solid black; padding: 2px;">3/22/93</div> CstExp			
<div style="border: 1px solid black; padding: 2px;">Ord/A1#</div>				<div style="border: 1px solid black; padding: 2px;">Rev'd</div>				<div style="border: 1px solid black; padding: 2px;">Shpd</div>			
<div style="border: 1px solid black; padding: 2px;">Ord/A1#</div>				<div style="border: 1px solid black; padding: 2px;">Rev'd</div>				<div style="border: 1px solid black; padding: 2px;">Shpd</div>			
<div style="border: 1px solid black; padding: 2px;">Notes &amp; Comments</div> Old System MWS				<div style="border: 1px solid black; padding: 2px;">Systs</div> MUGs				<div style="border: 1px solid black; padding: 2px;">Reset</div> Line count= 1			
<div style="border: 1px solid black; padding: 2px;">AP Voucher #</div> 1/1/93				<div style="border: 1px solid black; padding: 2px;">SMar</div> 4.61%				<div style="border: 1px solid black; padding: 2px;">Commission</div> 5.23			
<div style="border: 1px solid black; padding: 2px;">Completed</div>				<div style="border: 1px solid black; padding: 2px;">Sup Commission</div>				<div style="border: 1px solid black; padding: 2px;">Sub-Total</div> 57.00			
<div style="border: 1px solid black; padding: 2px;">Sales Rep.</div> Pat Sup				<div style="border: 1px solid black; padding: 2px;">Tax</div> @ 8.25%				<div style="border: 1px solid black; padding: 2px;">Installation</div>			
				<div style="border: 1px solid black; padding: 2px;">Total (+ ship &amp; handling)</div>				<div style="border: 1px solid black; padding: 2px;">61.70</div>			
<div style="border: 1px solid black; padding: 2px;">Clipboard</div>				<div style="border: 1px solid black; padding: 2px;">Availability</div>				<div style="border: 1px solid black; padding: 2px;">Print MWS</div>			
<div style="border: 1px solid black; padding: 2px;">RMA</div>				<div style="border: 1px solid black; padding: 2px;">Show Quote</div>				<div style="border: 1px solid black; padding: 2px;">Cancel MWS</div>			
<div style="border: 1px solid black; padding: 2px;">Edit RMA</div>											

FIG. 63A

Q-930020      M-930002 12/28/92      12/29/92	
Company FUJITSU-ICL SYSTEMS, INC.	Contact person & Phone No. Gerry Binkhorst (408) 982-3350
Customer notes (do not appear on MVS)	Notes that fit in box will fit on printouts of quotes. Customer notes only print out on quotes.
MVS comments (do not appear on Quotes)	Temporary notes
Comments that fit in box will fit on printouts of MVS. MVS comments only print out on MVS.	
Shipping notes 0	Backup notes

FIG. 63B

Fig. 64



**FIG. 64A**

1	10/11/97	1556-WX	28515	Compaq SCSI HD Critical		5		BIO	12/11/97	Credit card	NP	Techdata	12345	Compaq	121-001	1
2	10/11/97	1556-WX	28515	Compaq proliant Track		24		BIO			P	Techdata	13554	Compaq	121-002	1
3	10/11/97	1556-WX	28515	Compaq memory		10		stock			NP	Merisel	13554	Compaq	121-003	1
4	10/11/97	1444PA	28415	HP Vectra		3		short stock		COD	P	Ingram Micro	13554	HP	HR-001	2
5	10/11/97	1444PA	28415	HP memory		4		Inventory			P	Microage	13554	HP	1F-001	2
6	10/11/97	1444PA	28415	HP Printer Drop Ship		200		BIO			NP	Computer land	13554	HP	HI-0Aa	2

= All headings are sortable.

\* All items are selectable and expand (double click) into item details.

\* Replacement MWS = Red color

**FIG.64B**

Actions:

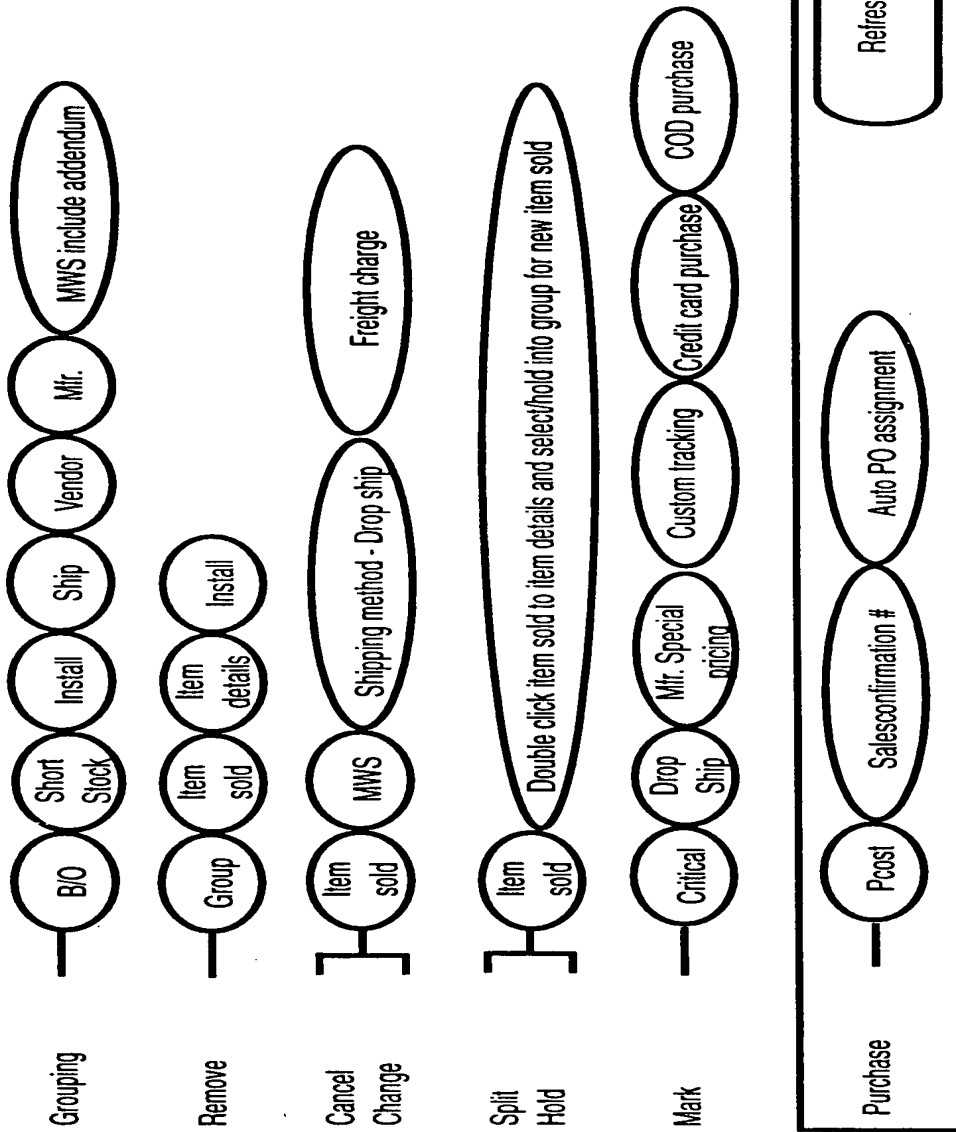
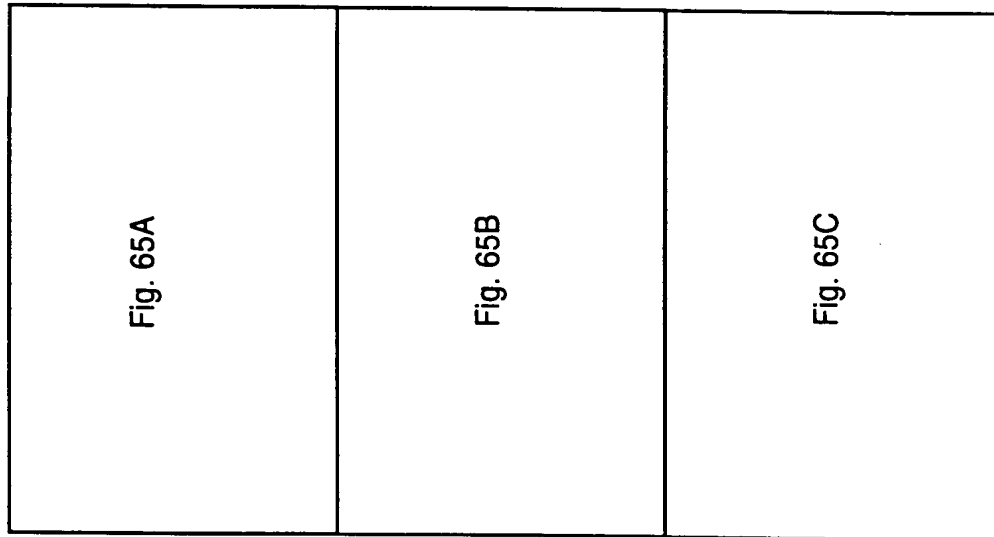


FIG.64C



Fig. 65



Double click to get specific receiving instruction.  
Only show items sold with received date, but with no received date.

Summary	( ) Total	( ) Working
Total Customer PO =	_____	Total item sold = _____
Total MWS =	_____	Total item details = _____
		Total order = _____
		Total amount = _____
		Receive = _____
		Ship = _____

[illegible]

**FIG. 65A**

1	10/11/97	1556-WX	28515		Compaq SCSI HD	5	11/20/97	Credit card	Hold	Techdata	12345	Compaq			
					Critical				Note						
2	10/11/97	1556-WX	28515		Compaq proliant	24	11/20/97		Refuse	Techdata	13554	Compaq			
					Track										
3	10/11/97	1556-WX	28515		Compaq memory	10	11/19/97		stock	Merisel	13554	Compaq			
4	10/11/97	1444PA	28415		HP Vectra	3	11/20/97		OK	Ingram Micro	13554	HP			
								COD							
5	10/11/97	1444PA	28415		HP memory	4	11/21/97		OK	Microage	13554	HP			
6	10/11/97	1444PA	28415		HP Printer	200	11/12/97		OK	Computer land	13554	HP			
					Drop Ship				Note						

= All headings are sortable.

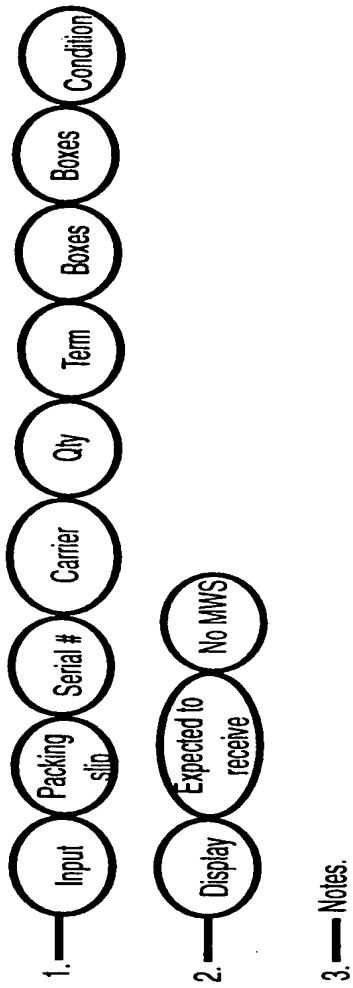
\* All items are selectable and expand (double click) into item details.

\* Replacement MWS = Red color

**FIG.65B**

Actions:

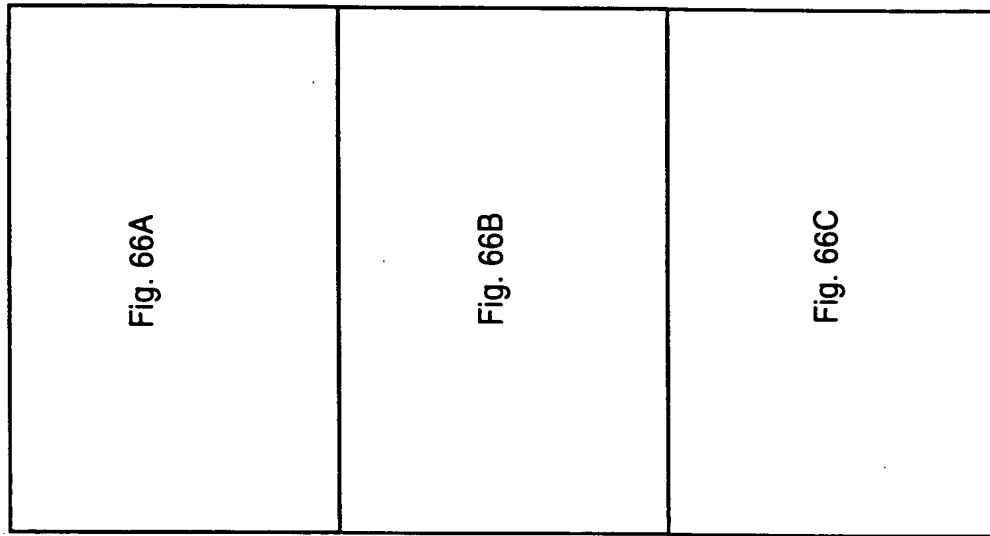
Receiving



1. Expected to receive will exclude refusal items.
2. Expected to ship will exclude refusal items, hold items and items with COD/cash term.
3. Batch input for all packing slips and items. The system automatically match input with items that existing in the system to all items that received.

FIG.65C

Fig. 66



Double click to get specific installation instruction.  
Show only installation groups

**PSRI Output Display**

Summary ( ) Total ( ) Working

**Total Customer PO =** \_\_\_\_\_ **(Requiring installation)**

Total item sold =

Total MWS = \_\_\_\_\_  
(Requiring installation)

Total item details = \_\_\_\_\_

**Total # of installation =**

[illegible]

**FIG. 66A**

1	10/11/97	1556-WX	28515		Compaq SCSI HD	5	BIO	12/25/97	Y		Techdata	12345	Compaq
					Critical		Notes						
2	10/11/97	1556-WX	28515		Compaq proliant	24	BIO	12/11/97	N		Techdata	13554	Compaq
					Track		Notes						
3	10/11/97	1556-WX	28515		Compaq memory	10	stock		Y		Meisel	13554	Compaq
							Notes						
4	10/11/97	1444PA	28415		HP Vectra	3	Short stock		Y		Ingram Micro	13554	HP
							Notes						
5	10/11/97	1444PA	28415		HP memory	4	stock		Y		Microage	13554	HP
							Notes						
6	10/11/97	1444PA	28415		HP Printer	200	BIO	12/5/97	Y		Computer land	13554	HP
					Drop Ship		Notes						

= All headings are sortable.

\* All items are selectable and expand (double click) into item details.

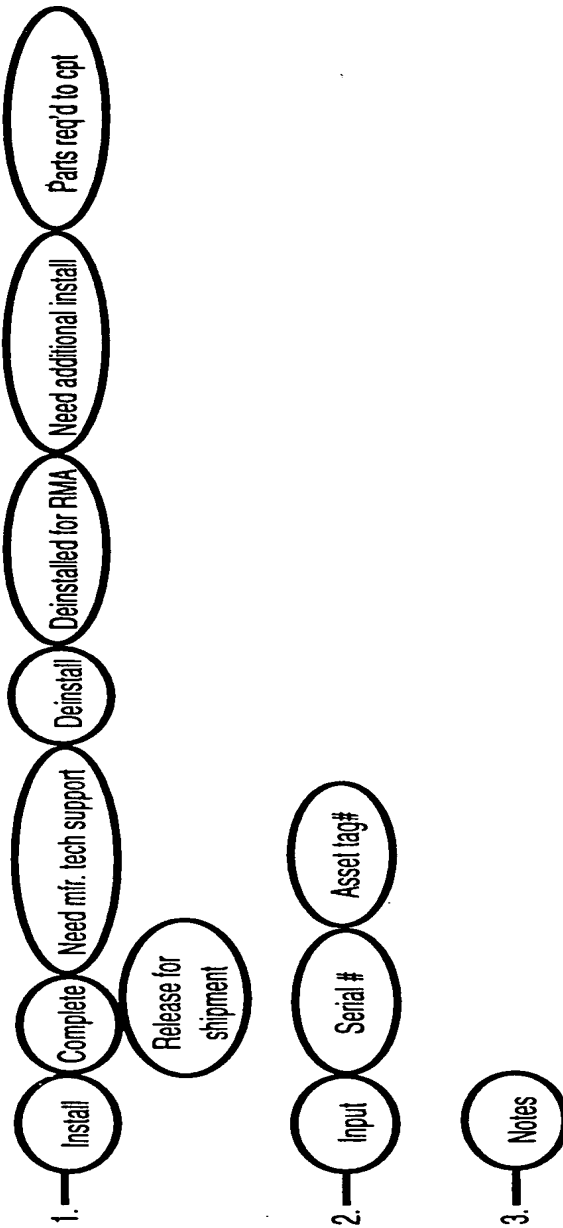
\* Replacement MWS = Red color

Option:  
 1. Show all need installation  
 2. Show only need to be installed with received date

FIG.66B

**Actions:**

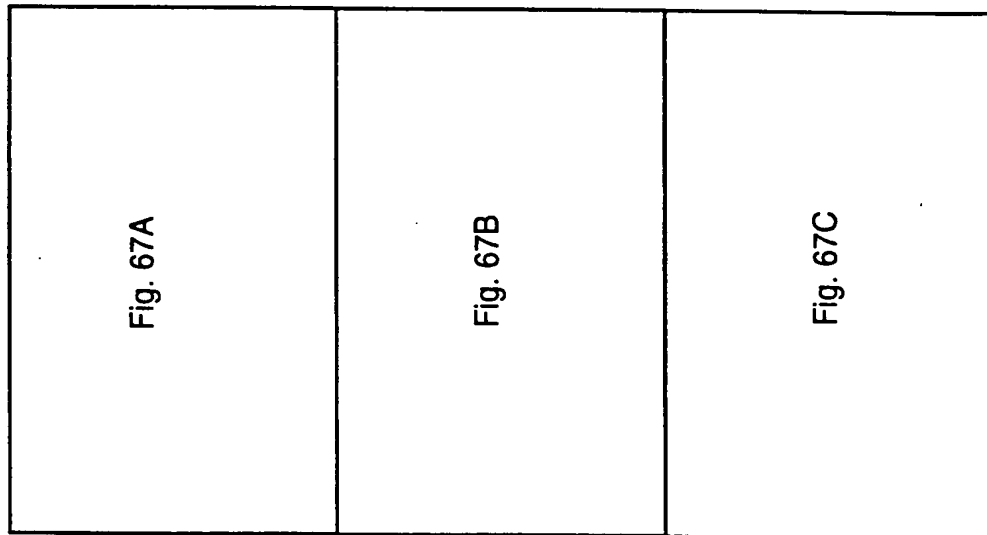
**Installation**



**FIG.66C**



Fig. 67



Double click to get specific shipping instruction.  
Only show items sold with received date, but with no ship date.

**PSRI Output Display (Shipping)**

Summary ( ) Total ( ) Working


Total Customer PO = \_\_\_\_\_  
Total item sold = \_\_\_\_\_  
Total order = \_\_\_\_\_  
Receive = \_\_\_\_\_

Total MWSS = \_\_\_\_\_ Total item details = \_\_\_\_\_ Total amount = \_\_\_\_\_ Ship = \_\_\_\_\_

[illegible]

**FIG. 67A**

1	10/11/97	1556-WX	28515		Compaq SCSI HD	5	11/20/97		Hold	Techdata	12345	Compaq		
					Critical				Note					
2	10/11/97	1556-WX	28515		Compaq proliant	24	11/20/97		Refuse	Techdata	13554	Compaq		
					Track									
3	10/11/97	1556-WX	28515		Compaq memory	10	11/19/97		stock	Mersel	13554	Compaq		
4	10/11/97	1444PA	28415		HP Vectra	3	11/20/97		OK	Ingram Micro	13554	HP		
5	10/11/97	1444PA	28415		HP memory	4	11/21/97		OK	Microage	13554	HP		
6	10/11/97	1444PA	28415		HP Printer	200	11/12/97		OK	Computer land	13554	HP		
					Drop Ship				Note					



= All headings are sortable.

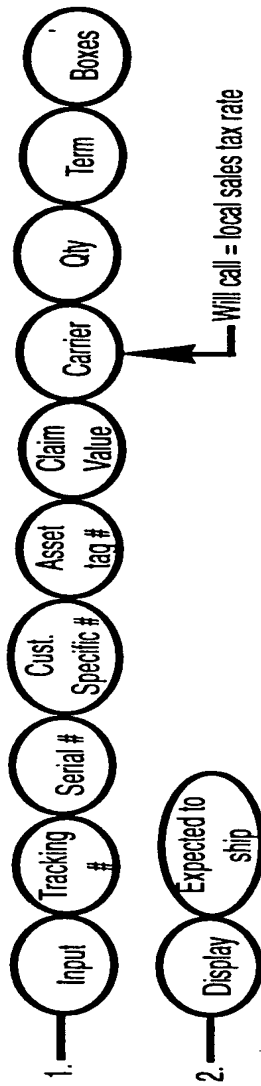
\* All items are selectable and expand (double click) into item details.

\* Replacement MWS = Red color

**FIG.67B**

**Actions:**

**Shipping**

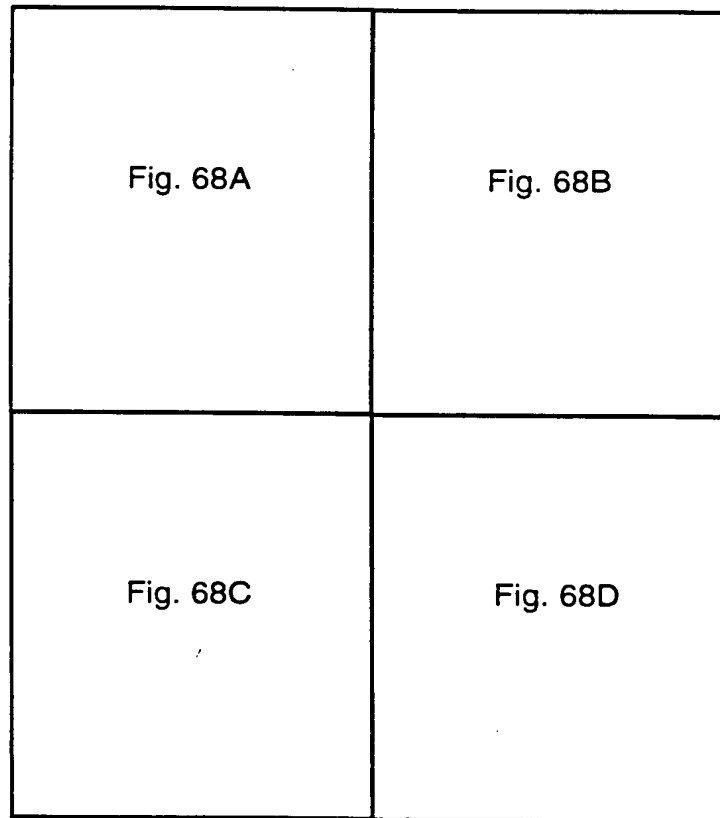


3. — Add freight charges (option) Notes.

1. Expected to receive will exclude refusal items.
2. Expected to ship will exclude refusal items, hold items and items with COD/cash term.
3. Batch input for all packing slips and items. The system automatically match input with items that existing in the system to all items that received.

**FIG.67C**

Fig. 68



Item

Select (highlight)

Item d

Line #	Date	Cust.PO No.	MWS No.	Cust./Ven RMA#	Item sold Description	Qty
1	10/11/97	1556-WX	28515		Compaq SCSI HD	1
					Critical	
2	10/11/97	1556-WX	28515		Compaq SCSI HD	1
					Critical	
3	10/11/97	1556-WX	28515		Compaq SCSI HD	1
					Critical	
4	10/11/97	1556-WX	28515		Compaq SCSI HD	1
					Critical	
5	10/11/97	1556-WX	28515		Compaq SCSI HD	1
					Critical	

Fig. 68 A

details input

to group

etail Dispaly

Existing Satus	Cust. Inv.	Ven. Inv.	Serial#	Vendor	mfr	Install Group	Ship Group
B/O							
B/O							
B/O							
B/O							
B/O							

Fig. 68 B

=All headings are sortable.

\* All items are selectable and can be made into different groups.

\*Replacement MWS = Red color

Unique installation note:

Unique shipping note:

Standard default notes from customer file

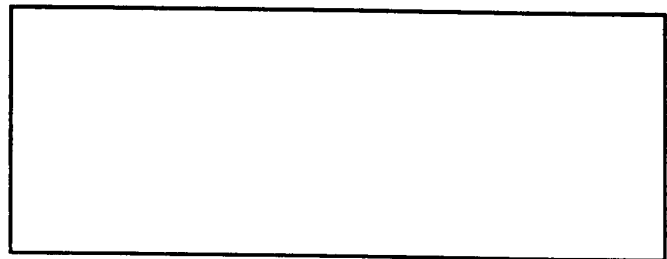
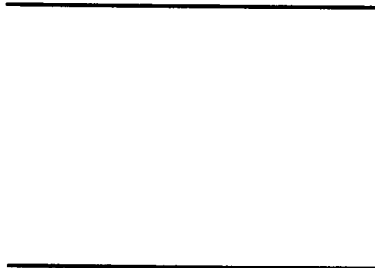
Standard default shipping n

Fig. 68C



Existing status can be ordered  
Existing status can be received  
Existing status can be shipped  
Existing status can be installed

RMA installation note:



Notes from vendor file

Shipping note:

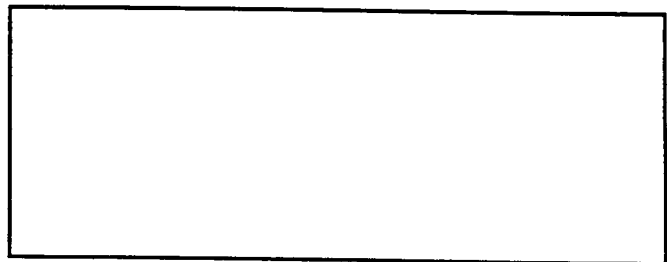
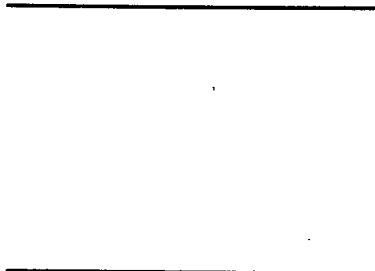
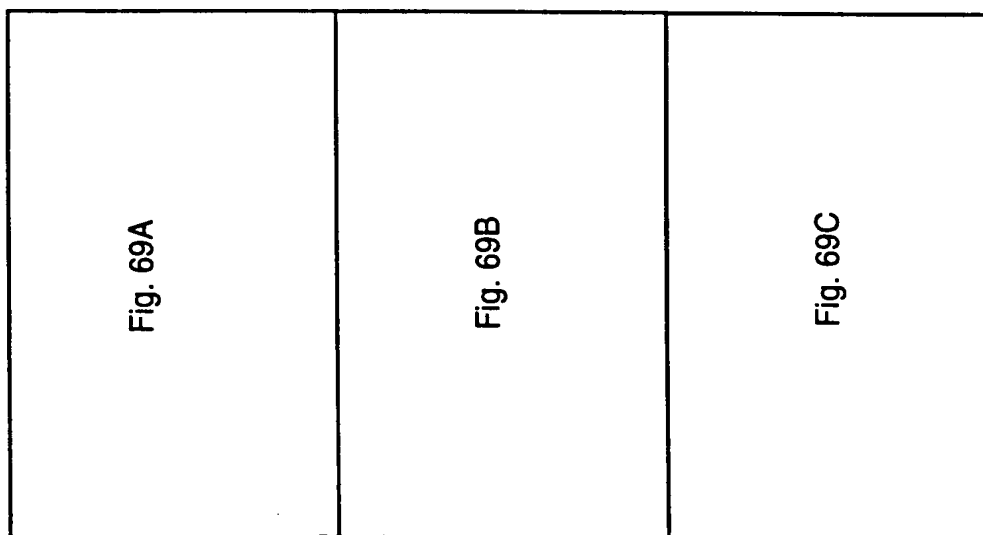


Fig. 68D

Fig. 69



Double click to get specific receiving instruction.  
Only show items sold with received date, but with no received date.

**PSRI Output Display (Receiving)**

Summary ( ) Total ( ) Working

Total Customer PO = \_\_\_\_\_  
Total item sold = \_\_\_\_\_  
Total order = \_\_\_\_\_  
Receive = \_\_\_\_\_

Total MWS = \_\_\_\_\_

Total item details = \_\_\_\_\_

Total amount = \_\_\_\_\_

Ship = \_\_\_\_\_

[illegible]

**FIG. 69A**

1	10/11/97	1556-WX	28515	Compaq SCSI HD	5	11/20/97	Credit card	Hold	Techdata	12345	Compaq	
				Critical				Note				
2	10/11/97	1556-WX	28515	Compaq proliant	24	11/20/97		Refuse	Techdata	13554	Compaq	
				Track								
3	10/11/97	1556-WX	28515	Compaq memory	10	11/19/97		stock	Merisel	13554	Compaq	
4	10/11/97	1444PA	28415	HP Vectra	3	11/20/97	COD	OK	Ingram Micro	13554	HP	
5	10/11/97	1444PA	28415	HP memory	4	11/21/97		OK	Microage	13554	HP	
6	10/11/97	1444PA	28415	HP Printer	200	11/12/97		OK	Computer land	13554	HP	
				Drop Ship				Note				

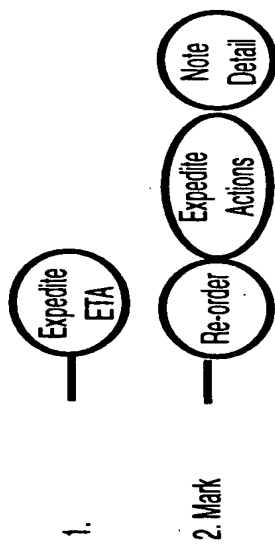
= All headings are sortable.

\* All items are selectable and expand (double click) into item details.

\* Replacement MWS = Red color

**FIG.69B**

Actions:



1. Expected to receive will exclude refusal items.
2. Expected to ship will exclude refusal items, hold items and items with COD/cash term.
3. Batch input for all packing slips and items. The system automatically match input with items that existing in the system to all items that received.





FIG.69C

## FIG. 70

FIG. 70A	FIG. 70B	FIG. 70C
----------	----------	----------

Company - PO	MYSNum	Qty	Ord	Rev'd
PACBELL ISG	M-930008 NoP	1	1	1
3 items 930107	1/7/93 Orig Shipd	3/22/93	3/22/93	
3 DON BAKER PG.510-806-7459			TBD	
LOCKED				
Jet Propulsion Laboratories	M-930003 NoP	1		
2 items 000635262	1/5/93 Dest Shipd			
1 Deborah Williams (818) -397-7184				
LOCKED				
PACBELL ISG	M-930008 NoP	1		
3 items 930107	1/7/93 Orig Shipd			
2 DON BAKER PG.510-806-7459				
LOCKED				
930107	1/7/93	Shipd		
1				
LOCKED				
BEEBOY FILE	M-930007 NoP	1		
5 items XXXXXXXX	1/6/93 Orig Shipd			
5 MAUELLE(415) 751-4020				
LOCKED				
XXXXXXX	1/6/93	Shipd		
4				
LOCKED				
XXXXXXX	1/6/93	Shipd		
3				
LOCKED				
BEEBOY FILE	M-930007 NoP	1		
5 items XXXXXXXX	1/6/93 Orig Shipd			
2 MAUELLE(415) 751-4020				
LOCKED				

☐ Not Ordered R  
 Customer (66/66)  
 ORACLE  
 ORACLE  
 ORACLE  
 ORACLE  
 SILICON GRAPHICS  
 Silicon Systems  
 Symantec Corporation  
 Symantec Corporation  
 Is older than  
 Customer  
 Priority ☒  
 Descrip  
☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐  
 ✓ = Special priority  
 CmpLnd

Sort

Sets

Searches

FIG. 70A

Items Sold: 46989 of 46989 (Sales-MI)

Shpd	Description	Cost	Price
1 3/22/93	CABLE		8.00

Not Received Report 12/5/97

Report ☒ Not Received Report ☐ Not Shipped Report ☐ Drop s

(1)	PO#	Qty	Ord	Rcvd	Shpd	Age
	215198	5	100%	80%	0%	5
	215487	13	92%	61%	0%	3
	215614	1	100%	0%	0%	2
	215666	10	100%	10%	0%	2
INC	01C1019467	1	100%	0%	0%	8
	660301130	7	100%	85%	85%	632
on	125927LM	15	100%	93%	93%	75
on	125984SO	4	25%	0%	0%	75

<input type="checkbox"/> Ven On	Cust PO (1)	MVS	Type	Qty	Ord
<input type="checkbox"/> Age On	PPS072082	M96-22875	Cus-pOK	5	5
days					
Notes					
Get MVS					

Option	Ven-Ctrl	V PNo-M PNo	Ord-Rcvd	PO-Qty

APPL-A0993 APPLE COMPUTER M4195LL/A



Return



RelatedSwitch



QuickSwitch

Options

☐ Fast Order

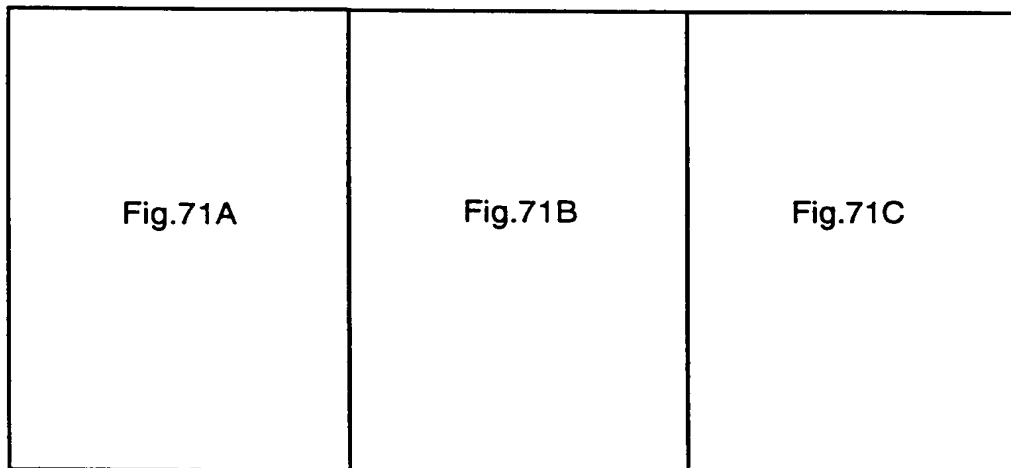
FIG. 70B



Expedite Status - exp date - cust notes		CSR Notes																																				
ignore on future reports cw		FHJFHJG																																				
00/00/00																																						
11:39 AM																																						
<div> <div>Ship Report</div> <div>Filters On</div> <div> <input type="checkbox"/> Customer Filter On            At least <input type="text"/> <input type="text"/>  <input type="checkbox"/> Percent Filter On            Qty is <input type="text"/> or less  <input type="checkbox"/> Qty Filter On            More than <input type="text"/> days old  <input type="checkbox"/> Age Filter On         </div> </div>																																						
<table border="1"> <thead> <tr> <th>Rcvd</th> <th>Shpd</th> </tr> </thead> <tbody> <tr> <td>4</td> <td>4</td> </tr> <tr> <td></td> <td></td> </tr> <tr> <td></td> <td></td> </tr> <tr> <td></td> <td></td> </tr> </tbody> </table>	Rcvd	Shpd	4	4							<table border="1"> <tbody> <tr><td>Urgent</td></tr> <tr><td>Wrong Product</td></tr> <tr><td>Replacement</td></tr> <tr><td>Hand Dlvr</td></tr> <tr><td>Cancelled</td></tr> <tr><td>In Transit</td></tr> <tr><td>Vendor follow up</td></tr> <tr><td>Installation</td></tr> <tr><td>Back order</td></tr> <tr><td>Partial ship</td></tr> <tr><td>Shipped</td></tr> <tr><td>Drop shipped</td></tr> <tr><td>Lost in transit</td></tr> <tr><td>Credit hold</td></tr> <tr><td>Will call</td></tr> <tr><td>On allocation</td></tr> <tr><td>Discontinued</td></tr> <tr><td>Direct ship from Mnfctr</td></tr> <tr><td>Not released new product</td></tr> <tr><td>No record of order</td></tr> <tr><td>Open source required</td></tr> <tr><td>Open source complete</td></tr> <tr><td>Ship to wrong address</td></tr> <tr><td>Order hold</td></tr> <tr><td>Ignore on future reports</td></tr> <tr><td>Other</td></tr> </tbody> </table>		Urgent	Wrong Product	Replacement	Hand Dlvr	Cancelled	In Transit	Vendor follow up	Installation	Back order	Partial ship	Shipped	Drop shipped	Lost in transit	Credit hold	Will call	On allocation	Discontinued	Direct ship from Mnfctr	Not released new product	No record of order	Open source required	Open source complete	Ship to wrong address	Order hold	Ignore on future reports	Other
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Exp	Status																																					
00/00/00																																						

FIG. 70C

Fig. 71



Company - PO	MVSNum	Qty	Ord	Revd	Shipd
PACBELL ISG	M-930008 NoP	1	1	1	1
3 items 930107	1/7/93 Orig	Shipd	3/22/93	3/22/93	3/22/93
3 DON BAKER PG 510-806-7459				TBD	
LOCKED					
Jet Propulsion Laboratories	M-930003 NoP				
2 items 000635262	1/5/93 Dest				
1 Deborah Williams (818) -397-7184					
LOCKED					
PACBELL ISG	M-930008 NoP				
3 items 930107	1/7/93 Orig				
2 DON BAKER PG 510-806-7459					
LOCKED					
930107	1/7/93				
1					
LOCKED					
BEEBOY FILE	M-930007 NoP				
5 items XXXXXXXX	1/6/93 Orig				
5 MAUELLE(415) 751-4020					
LOCKED					
XXXXXXX	1/6/93				
4					
LOCKED					
FUJITSU-ICL SYSTEMS, INC.	M-930002 NoP				
1 items 11613	12/29/92 Orig				
1 Gerry Binkhorst (408) 982-3350					
LOCKED					
BEEBOY FILE	M-930007 NoP				
5 items XXXXXXXX	1/6/93 Orig				
2 MAUELLE(415) 751-4020					
LOCKED					

☐ Not Ordered Report
 ☐ Not

**Customer (13/13)(4)**


UNION BANK OF CALIFORNIA  
 UNION BANK OF CALIFORNIA  
 UNION BANK OF CALIFORNIA  
 UNION BANK OF CALIFORNIA  
 UNION BANK OF CALIFORNIA  
 UNION BANK OF CALIFORNIA  
 UNION BANK OF CALIFORNIA  
 UNION BANK OF CALIFORNIA  
 UNION BANK OF CALIFORNIA  
 UNION BANK OF CALIFORNIA

☐ Ven On  
☐ Age On  
 Is older than \_\_\_\_\_ days


**Customer Notes**

☒ Priority ✓
 ☐ Get MVS


**Description**


Sort



Sets



Searches



Retri

FIG. 71A

Description	Cost	Price	Exp
CABLE			Ignor
93		8.00	cw
			00/




**Not Shipped Report 12/5/97 11:43**

ot Received Report ☒ Not Shipped Report ☐ Drop ship

PO#	Qty	Ord	Rcvd	Shpd	Age
6310010275	8	12%	12%	0%	63
6310010501	4	75%	25%	0%	42
6310010517	13	100%	76%	53%	43
6310010683	43	86%	86%	81%	21
6310010807	24	100%	95%	87%	10
6310010836	10	100%	10%	0%	2
6310010904	49	100%	61%	0%	2
6310010905	5	100%	20%	0%	2
6310010907	14	100%	64%	42%	4

Cust PO (4)	MYS	Type	Qty	Ord	Re
9691	M97-26140	Cus-pOK	21	19	1
CS0381	M97-26155	Cus-Np	9	8	
KIM1	M93-13897	Cus-Np	1	1	
P097005500	M97-26139	Cus-pOK	15	15	

Ven-Ctrl	V PNo-M PNo	Ord-Rcvd	PO-Qty-A

Options

☐ Fast Order

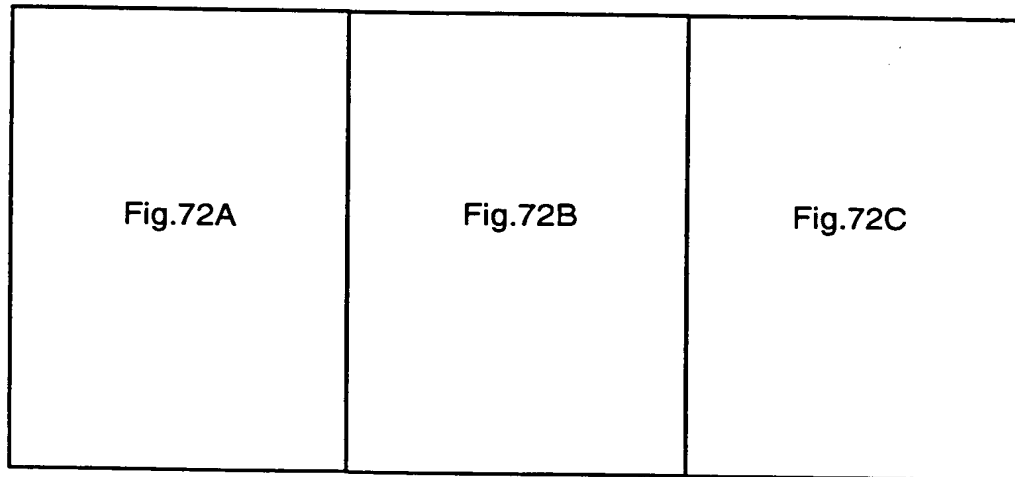
urn RelatedSwitch QuickSwitch

FIG. 71B

Expedite Status - exp date - cust notes		CSR Notes										
gnore on future reports		FHJFHJG										
w												
00/00/00												
<div> <div>hip Report</div> <div>Filters On</div> <div> <input type="checkbox"/> Customer Filter On           </div> <div>             At least <input type="text"/> <input type="text"/> </div> <div> <input type="checkbox"/> Percent Filter On           </div> <div>             Qty is <input type="text"/> or less           </div> <div> <input type="checkbox"/> Qty Filter On           </div> <div>             More than <input type="text"/> days old           </div> <div> <input type="checkbox"/> Age Filter On           </div> </div>												
<table border="1"> <thead> <tr> <th>Recvd</th> <th>Shpd</th> </tr> </thead> <tbody> <tr> <td>18</td> <td>0</td> </tr> <tr> <td>4</td> <td>0</td> </tr> <tr> <td>1</td> <td>0</td> </tr> <tr> <td>11</td> <td>0</td> </tr> </tbody> </table>	Recvd	Shpd	18	0	4	0	1	0	11	0		
Recvd	Shpd											
18	0											
4	0											
1	0											
11	0											
<div> <div>Expedite Status</div> <div></div> </div>												


FIG. 71C

Fig. 72




Items 5


Company - PO	MVSNum	Qty	Ord	Recvd	Shipd
PACBELL ISG	M-930008 NoP	1	1	1	1
3 items 930107	1/7/93 Orig	Shipd	3/22/93	3/22/93	3/22/93
3 DON BAKER PG.510-806-7459				TBD	
LOCKED					
Jet Propulsion Laboratories	M-930003 NoP	1	1	1	1
2 items 000635262	1/5/93 Dest	Shipd	3/22/93	3/22/93	3/22/93
1 Deborah Williams (818) -397-7184				CmpLnd	HAYS-15271
LOCKED					
PACBELL ISG	M-930008 NoP	1	1	1	1
3 items 930107	1/7/93 Orig	Shipd	3/22/93	3/22/93	3/22/93
2 DON BAKER PG.510-806-7459				CmpLnd	HPCD-1622L
LOCKED					
930107	1/7/93	Shipd	3/22/93	3/22/93	3/22/93
1				CmpLnd	HPCD-E440I
LOCKED					
BEEBOY FILE	M-930007 NoP	1	1	1	1
5 items XXXXXXXX	1/6/93 Orig	Shipd	3/22/93	3/22/93	3/22/93
5 MAUELLE(415) 751-4020				CmpLnd	APPL-1034I
LOCKED					
XXXXXXX	1/6/93	Shipd	3/22/93	3/22/93	3/22/93
4				CmpLnd	APPL-H142
LOCKED					
XXXXXXX	1/6/93	Shipd	3/22/93	3/22/93	3/22/93
3				CmpLnd	APPL-H142
LOCKED					
FUJITSU-ICL SYSTEMS, INC.	M-930002 NoP	1	1	1	1
1 items 11613	12/29/92 Orig	Shipd	6/3/93	3/22/93	3/22/93
1 Gerry Binkhorst (408) 982-3350	4444			MicroD	307535
LOCKED					
BEEBOY FILE	M-930007 NoP	1	1	1	1
5 items XXXXXXXX	1/6/93 Orig	Shipd	3/22/93	3/22/93	3/22/93
2 MAUELLE(415) 751-4020				CmpLnd	APPL-A08E
LOCKED					
		1	1	1	1




Sort



Sets



Searches



Return

FIG. 72A

old: 46989 of 46989 (Sales-MWS)

Description	Cost	Price	Ex
CABLE		8.00	lgr cw
			OC
ULTRA 144, 14400BPS, EXT, V32 BIS	554.28	595.00	Ba cw
D 3336	08-00713		OC
POSTSCRIPT LEVEL II CARTRIDGE F/LJ IIIP, III, IIID	404.76	450.00	In cw
J 3338	C2089A		OC

LASE  
 SERIA  
 D  
 MAC  
 RCHR  
 J  
 RECH  
 SYST  
 6  
 QEMN  
 POWE  
 33MH  
 33  
 Rel

Select a status...

Status

- Cancelled
- Credit hold
- Direct ship from Mnfctr
- Discontinued
- Drop shipped
- Hand Dlvr
- Ignore on future reports
- In Transit
- Installation
- Lost in transit
- No record of order
- Not released new product
- On allocation
- Open source complete
- Open source required
- Order hold
- Other
- Partial ship
- Replacement
- Ship to wrong address
- Shipped
- Urgent
- Vendor follow up
- Wrong Product

Cancel

OK

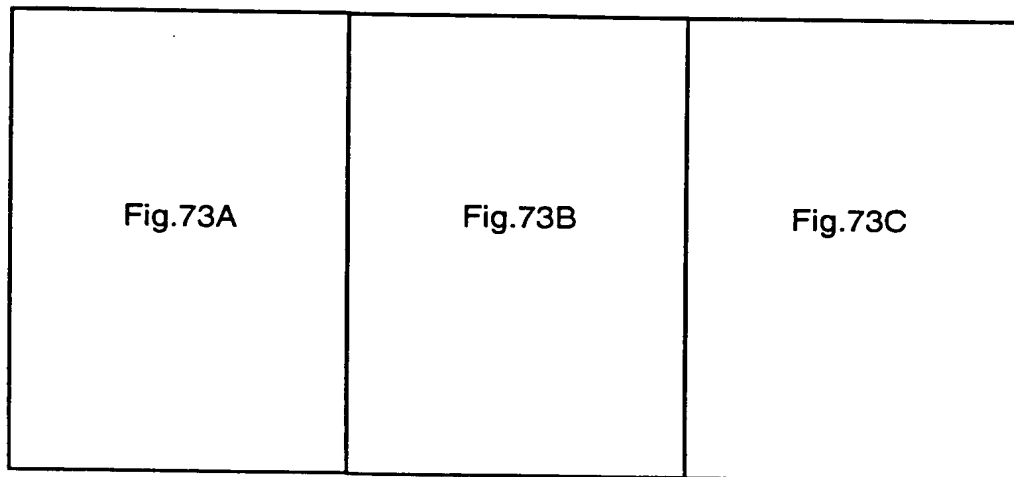
FIG. 72B








Expedite Status - exp date - cust notes	CSR Note
more on future reports N -- 0/00/00	FHJFHJG
ack order W -- 0/00/00	
Transit N -- 0/00/00	
more on future reports -- /00/00	
more on future reports -- /00/00 TESRT	
more on future reports -- /00/00	
more on future reports -- /00/00	
more on future reports -- 5/93	
more on future reports -- /00/00	
more on future reports	

FIG. 72C

Fig. 73




RMA- Orig- Pr	Case No CS	ExCr-RCred	Ven-RMA*	Ship-Rcv
R-265798RP	Temp24563-1	NoCredit	compaq	NA!
Nemesio.ccc	5/6/97		97050607801	NA!
			Warranty repair	
<input type="checkbox"/> 5/14/97 05/06 /97 DOA PRODUCT: PROVIDIAN (drop shi				
R-265876RP	Temp24784-1	5,996.70 *	Microage	5/12/97
Brandon.aaa	5/6/97	5,996.70	716376	NA!
			Credit	
<input type="checkbox"/> 5/7/97: under MWS#24784, 740cdt is transferred from				
R-265914	Temp24833-1	8,449.00	Merisel	5/9/97
Brandon.aaa	5/8/97	8,449.00	4984009	NA!
			Credit	
<input type="checkbox"/> 5/8/97 THE CUSTOMER CANCELED THE ORDER, WE ARE GI				
R-266068	Temp24833-2	759.00	Merisel	5/9/97
Brandon.aaa	5/8/97	759.00	(4984009	NA!
			Credit	
<input type="checkbox"/> 5/8/97 THE CUSTOMER CANCELED THE ORDER, WE ARE GI				
R-266177	Temp24833-3	13,524.00 *	Merisel	5/9/97
Brandon.aaa	5/8/97	13,524.00	4984009)	NA!
			Credit	
<input type="checkbox"/> vendor part#57156. 5/8/97 THE CUSTOMER CANCELED T				
R-266295	Temp24833-5	69.50	Merisel	5/9/97
Brandon.aaa	5/8/97	69.50	4984009*	NA!
			Credit	
<input type="checkbox"/> 5/8/97 THE CUSTOMER CANCELED THE ORDER, WE ARE GI				
R-266374	Temp24833-7	2,508.00	Merisel	5/9/97
Brandon.aaa	5/8/97	2,508.00	*4984009	NA!



☐ Options
 ☐ Vendor Inv
  BA
  1 2
  Searches
  New Records


PR= printed CS= cross Shpd Sort Sets

FIG. 73A

RMA: 7 of 3186 (Sales-MW)				
Cust-Cust PO*-Faxed	Rcv-Shp	Inv-Crd	Qty	Description
FIRST DEPOSIT <input checked="" type="checkbox"/>	NA!	13143	1	ARMADA 4131T 5/133 16
19497-40167-N	NA!	3,628	0	NB 4100
Dispatched On-Site warranty service		No Credit	DOA	
to compaq) IS TRYING TO GET IT REPAIRED THROUGH COMPAQ. COMPAQ WILL REPA				
NETWORK GENERAL CORP <input checked="" type="checkbox"/>	5/12/97	13381	1	TECRA 740CDT PENT-166
86091	5/12/97	6,195	1	13.3 TFT 10X
Warranty repair/exchange		No Credit	DOA	
Inv #233828. the item is DOA. we will replace with inventory item (also from micro				
MEDIATEL (TODD MART <input checked="" type="checkbox"/>	NA!		1	NETSERVER LH2 6/200 M1
SF970225	NA!	27,805	0	
Not shipped to customer		No Credit		
ING TO RETURN AS WRONG PRODUCT RECEIVED .				
MEDIATEL (TODD MAR <input checked="" type="checkbox"/>	NA!		1	64MB MEM. EXP. MODULE F
SF970225	NA!	NC	0	
No credit/no exchange		No Credit		
ING TO RETURN AS WRONG PRODUCT RECEIVED .				
MEDIATEL (TODD MARTI <input checked="" type="checkbox"/>	NA!		6	HOT SWAP DRIVE, 9.0GB,F
SF970225	NA!	NC	0	
No credit/no exchange		No Credit		
HE ORDER , WE ARE GOING TO RETURN AS WRONG PRODUCT RECEIVED .				
MEDIATEL (TODDD MAR <input checked="" type="checkbox"/>	NA!		1	ETHEREXPRESS 10/100 PC
SF970225	NA!	NC	0	B
No credit/no exchange		No Credit		
ING TO RETURN AS WRONG PRODUCT RECEIVED .				
MEDIATEL <input checked="" type="checkbox"/>	NA!		1	SURESTORE 12000E AUTOL
SF970225	NA!	NC	0	SCSI 4MM DDS-2 W/MANI

  
 Return

  
 RelatedSwitch

  
 QuickSwitch

Approve

Reset

Not approved

Not Required

FIG. 73B

Repl MVS	
MB 1400 12.1 IN CTFT	<input type="checkbox"/> Reqd <input type="checkbox"/> Released
Hardware - Other	<input type="checkbox"/> Closed
R. COMPAQ CASE# IS 97050607801 KYBC	
MMX 2.02GB 16MB	<input type="checkbox"/> Reqd <input checked="" type="checkbox"/> Released
Hardware - Other	<input type="checkbox"/> Closed
age s/n#03720765, which already passed 30	
64MB RAM	<input type="checkbox"/> Reqd <input type="checkbox"/> Released
	<input type="checkbox"/> Closed
/NETSERVER 60NS	
	<input type="checkbox"/> Reqd <input type="checkbox"/> Released
	<input type="checkbox"/> Closed
R NETSERVER	
	<input type="checkbox"/> Reqd <input type="checkbox"/> Released
	<input type="checkbox"/> Closed
TX ENET MODEL	
	<input type="checkbox"/> Reqd <input type="checkbox"/> Released
	<input type="checkbox"/> Closed
DADER EXT 48GB AL,CABLE	
	<input type="checkbox"/> Reqd <input type="checkbox"/> Released

Close	Rcvd CM	Rcvd VCM	Release MVS
Cancel	Create CM	Create VCM	Set NAs/Cred

FIG. 73C

Sales Records: Add RMA record






RMA Case No. Temp65-1		Date 5/4/98		Vendor RMA No. <input type="checkbox"/> NA	
Customer		SAN FRANCISCO SYMPHONY			
Address		SAN FRANCISCO SYMPHONY DAVIES SYMPHONY HALL San Francisco, CA 94102 Attention: DAVID MURDOCH			
Bill To		<input type="checkbox"/> Buyer: _____ <input type="checkbox"/> Tel: _____ FAX: _____ <input type="checkbox"/> User: _____ <input type="checkbox"/> Tel: _____ FAX: _____			
MVS No. M93-0065		Orig Sales rep Pat		CSR PaulB	
PO No. SUSAN2993		Sales rep Pat		Date Purch 3/22/93	
Qty: 1		Desc: WORDPERFECT 5.1 + FILE SRV			
PNo: F2USWP51		<input type="checkbox"/> Customer will pay partial <input type="checkbox"/> Not in resale condition			
Orig Rev D		Orig Ship D		Serial No	
Misc II		Return type _____ Reason _____ Detail _____			
Explanation and Notes		Unit price 255.00 RMA total price 255.00 Rstk % _____ Rstk Chrg _____ <input type="checkbox"/> Customer Acknowledged Replacement PO _____ Replacement MVS: _____			



FIG. 74

**RMA: Add record:**

<b>Customer</b> <input type="checkbox"/> Key Words <input type="checkbox"/> RMA No		Call Tag Number	
Return type	<input type="text"/>	Rstk %	<input type="text"/> Rstk Chrg
Reason	<input type="text"/> <input type="checkbox"/> Claim Req	Credit memo	No.
Detail	<input type="text"/>	Date	00/00/00 Amount
Replacement PO	<input type="text"/> Replacement MYS:	<input type="button" value="Reset"/>	
Mnfc Qty 0/0 Mnfc PNo Ven		Unit price RMA total	
Orig Rev D	Orig Ship D	Serial No	Misc ID 1
			Misc ID 2
			Rev'd Frm Cu Ship To Ven
			Rev'd
<input type="button" value="Previous"/> <input type="button" value="Next"/>			
<b>Vendor</b> <input type="checkbox"/> Not applicable <input type="checkbox"/> RMA <input type="checkbox"/> Cross Ship <input type="checkbox"/> Call tag			
Return type	<input type="text"/>	Expected Credit	Rev'd
Reason	<input type="text"/>	P Credit Memo	Date 5/4/98
Detail	<input type="text"/>	Voucher	Credit
Rstk %	<input type="text"/> <input type="checkbox"/> No Credit Expected		



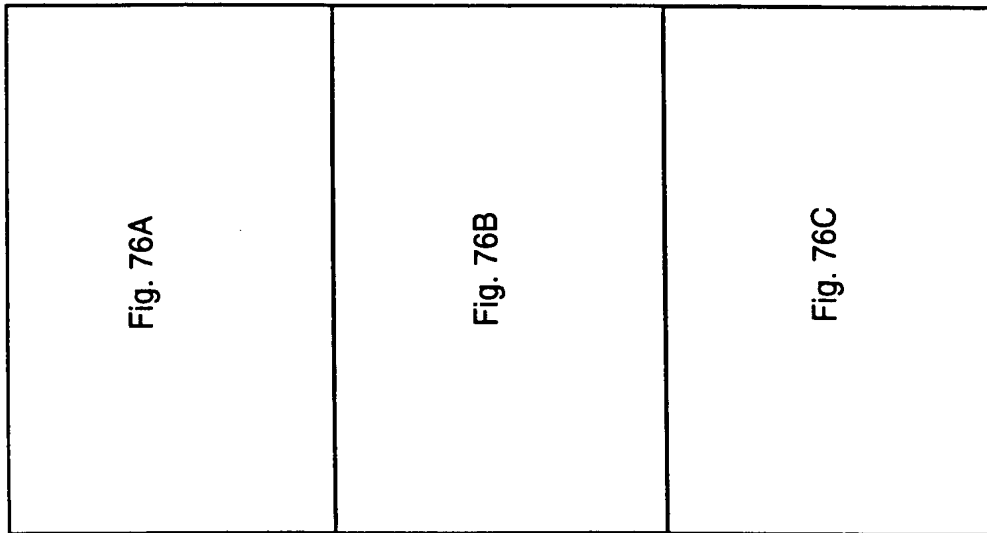



FIG. 75

Fig. 76





V = Vendor whom we bought from or mfr of product.  
 C = Customer

Spectrum of N/A

1. If received, ship, claim & credit = NA, then return type must be equal to Not Applicable.

Return type>Action (C & V)	Active	Repair/ replace part # Y/N	Service On-site Y/N	\$ On-site Charge	\$ Additional repair Charge	Mfr. or vendor		RMA#	Rec'd V	Ship V	Credit V	Claim V	Cust.Orig. ship date req'd	Fax return Form (PR)	E-mail notification	Show web	Repl MWS
1. Credit Check	Y	N/A	N/A	N/A	N/A	Drop Ship	N/A		N/A			N/A	N/A	Y	Y	Y	N
	Y	N/A	N/A	N/A	N/A	Cross Ship	N/A			N/A		N/A	Y	Y	Y	Y	C
Credit card	Y	N/A	N/A	N/A	N/A	Drop Ship	N/A		N/A			N/A	N/A	Y	Y	Y	N
	Y	N/A	N/A	N/A	N/A	Cross Ship	N/A			N/A		N/A	Y	Y	Y	Y	C
Credit memo	Y	N/A	N/A	N/A	N/A	Drop Ship	N/A		N/A			N/A	N/A	Y	Y	Y	N
	Y	N/A	N/A	N/A	N/A	Cross Ship	N/A			N/A		N/A	Y	Y	Y	Y	C
2. Exchange Mirror C & V	Y	N/A	N/A	N/A	N/A	Drop Ship	Y/N		N/A			N/A	N/A	Y	Y	Y	Y
3. Repair/replace (on/off site)						Cross Ship	Y/N										

FIG.76A

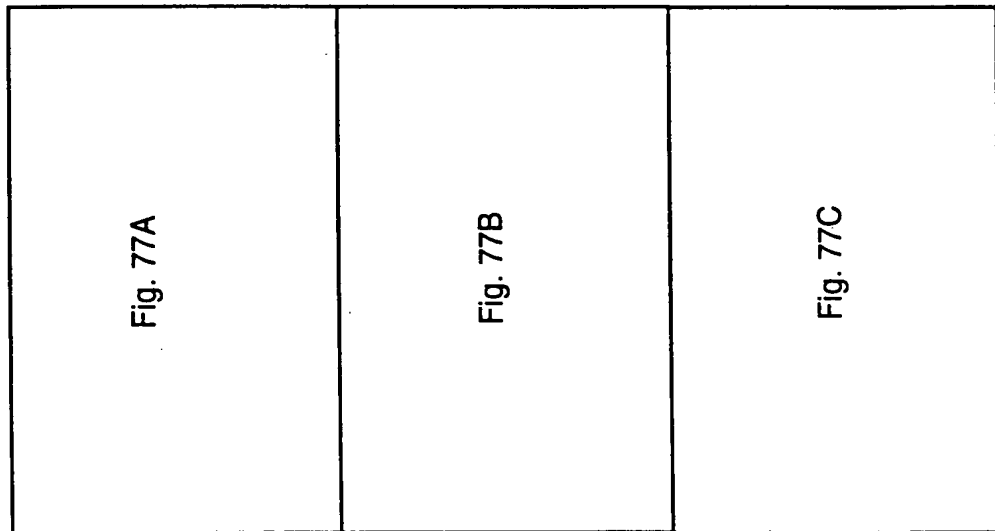
Mirror C & V	Under warranty part/exchange required	Y	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	N/A	N/A	N/A	Y	N/A	Y	Y	Y	Y	Y	Y	N	V C
	Under warranty part not req'd	Y	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	N/A	N/A	N/A	Y	N/A	Y	Y	Y	Y	Y	Y	N	V C
	Out of warranty part required	Y	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	N/A	N/A	N/A	Y	N/A	Y	Y	Y	Y	Y	Y	Y	V C
	Out of warranty part not req'd	Y	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	N/A	N/A	N/A	Y	N/A	Y	Y	Y	Y	Y	Y	Y	V C
4. Ship wrong address		Y	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Y	N/A	Y	Y	Y	Y	Y	Y	N	V C
		Y	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Y	N/A	Y	Y	Y	Y	Y	Y	N	V C
	Refused	Y	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Y	N/A	Y	Y	Y	Y	Y	Y	Y	V C
	Lost	Y	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Y	N/A	Y	Y	Y	Y	Y	Y	Y	V C
Ship damaged		Y	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Y	N/A	Y	Y	Y	Y	Y	Y	Y	V C
		Y	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Y	N/A	Y	Y	Y	Y	Y	Y	Y	V C

FIG.76B

**FIG. 76C**

**FIG. 76C**

Fig. 77



Limit File (Customer or Vendor)

Automatic Approval Intelligence

Groups										
Return type/Action (C & V)	Mfr.			Vendor			Customer			
	Allow auto Approval	Mfr. Allow Return	Mfr. allow Open Box	Exceed Mfr. allow max Time Duration	Exceed Vendor allow max.time Duration	Vendor Restock Fee	Exceed Customer Allow time duration	Charge Restock fee	exceed Spice limit	Charge Service fee
1. Credit Check	Y	Y	Y	N	N	N/A	N	N	N	N/A
Credit card	Y	Y	N	Y	N	N/A	N	N	N	N/A
Credit memo	N	N	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
2. Exchange Mirror C & V	Y	Y	N	N	N	N/A	N	N	N	N/A
	Y		N	N	N	N/A		Y	N	N/A

**FIG.77A**

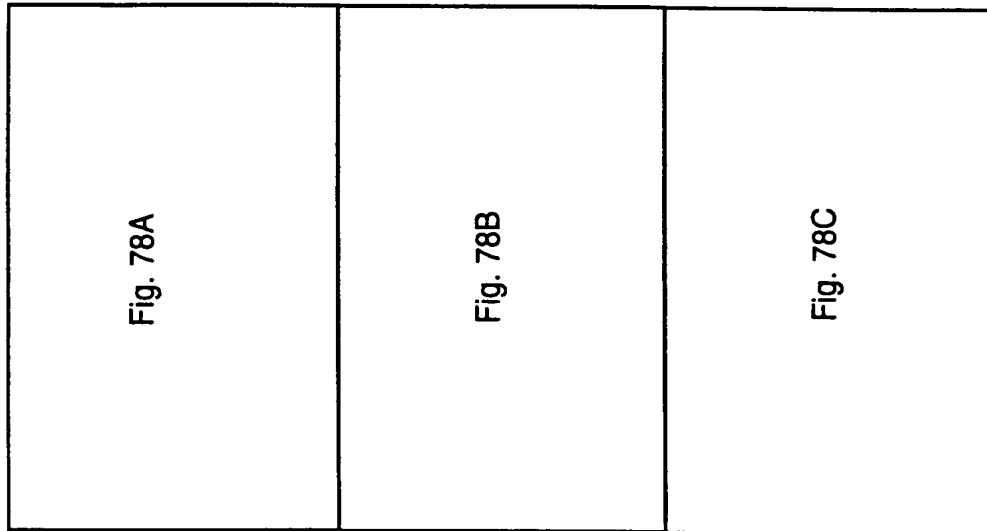
3.Repair/replace (on/off site)											
Mirror	Under warranty	Y	N/A	N/A	N/A	N/A	N	N/A	N/A	N/A	N
C & V	part/exchange	Y	N/A	N/A	N/A	N/A	N	N/A	N/A	N/A	Y
	required	Y	N/A	N/A	N/A	N/A	N	N/A	N/A	N/A	Y
	Under warranty	Y	N/A	N/A	N/A	N/A	N	N/A	N/A	N/A	Y
	part not req'd	Y	N/A	N/A	N/A	N/A	N	N/A	N/A	N/A	Y
	Out of warranty	Y	N/A	N/A	N/A	N/A	N	N/A	N/A	N/A	Y
	part required	Y	N/A	N/A	N/A	N/A	N	N/A	N/A	N/A	Y
	Out of warranty	Y	N/A	N/A	N/A	N/A	N	N/A	N/A	N/A	Y
	part not req'd	Y	N/A	N/A	N/A	N/A	N	N/A	N/A	N/A	Y
4. Ship wrong address											
	Y	Y	N/A	N/A	N/A	N/A	N/A	N	N/A	N/A	N/A
	Refused	Y	N/A	N/A	N/A	N/A	N/A	N	N/A	N/A	N/A
	Lost	Y	N/A	N/A	N/A	N/A	N/A	N	N/A	N/A	N/A

FIG.77B

Ship damaged	Y	N/A	N/A	N	N/A	N	N/A	N/A	N	N/A	N/A	N/A	N/A
missing components	Y	N/A	N/A	N	N/A	N/A	N/A	N/A	N	N/A	N/A	N/A	N/A
Duplicate ship	Y	N/A	N/A	Y	N/A	N/A	N/A	N/A	N/A	N/A	Y	N/A	N/A
Inventory	Y	N/A	N/A	N/A	N/A	N	N/A	N/A	N/A	N/A	N/A	N/A	N/A
5. Cancel order/shipment	Y	N/A	N/A	N/A	N/A	N	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Never ship, stay in warehouse	Y	N/A	N/A	N/A	N/A	N	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Transferred order	Y	N/A	N/A	N/A	N/A	N	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Never ship to customer	Y	N/A	N/A	N/A	N/A	N	N/A	N/A	N/A	N/A	N/A	N/A	N/A
6. Not applicable	Y	N/A	N/A	N/A	N/A	N	N/A	N/A	N/A	N/A	N/A	N/A	N/A
7. Other													

FIG.77C

Fig. 78





Customer File Auto RMA Approval

Automatic Approval Criteria

Return type>Action (C & V)	Presel time allow between Orig. ship date & RMA request date	Restock Fee	Max allow time = Vendor max time	S price max	Service fee for On-site	Exceed \$ return limit	Exceed agreed return period
1. Credit Check	Range	Range	N/A	Range	Range/Y/N	Amount	Days
Credit card	Range	Range	N/A	Range	Range/Y/N	Amount	Days
Credit memo	Range	Range	N/A	Range	Range/Y/N	Amount	Days
2. Exchange Mirror C & V	Range	Range	N/A	Range	Range/Y/N	Amount	Days
3. Repair/replace (on/off site)	Range	Range	N/A	N/A	Range/Y/N	Amount	Days
Mirror Under warranty C & V part/exchange	N/A	N/A	N/A	N/A	Range/Y/N	N/A	N/A

**FIG.78A**

**FIG. 78B**

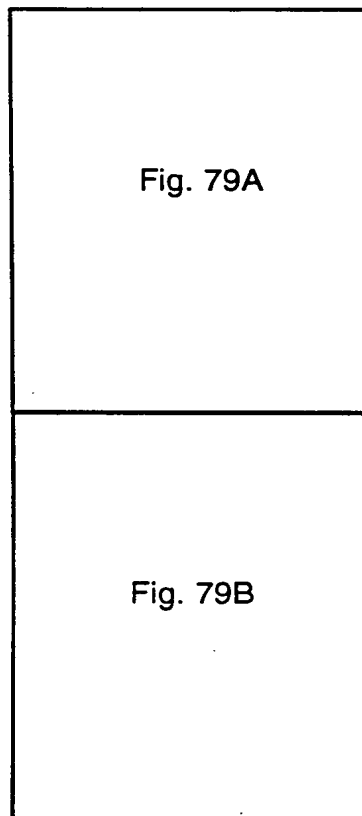
[illegible]

## New rules:

1. Return type must be create in duplicate (pair) for Vendor & Customer (V & C).
2. Allow changes only of return detail on either V or C. One return detail must remain unchanged (creation keys).
3. Return type can be different for vendor & customer on the same RMA.
4. Option to block use of any return type.
5. Original ship date as guide for proper selection of return type.
6. Create default setup initially.

**FIG. 78C**

Fig. 79



Vendor File Auto RMA Approval  
 Automatic Approval Criteria

Return type/Action (C & V)	Return allowed	Allowable Max date vendor time	Restock Fee
1. Credit Check	Y/N	Limit	Range
Credit card	Y/N	Limit	Range
Credit memo	Y/N	Limit	Range
2. Exchange Mirror C & V	Y/N	Limit	Range
3.Repair/replace (on/off site)	Y/N	N/A	N/A
Mirror C & V Under warranty part/exchange required	Y/N	N/A	N/A
Under warranty part not req'd	Y/N	N/A	N/A
Out of warranty part required	Y/N	N/A	N/A
Out of warranty part not req'd	Y/N	N/A	N/A
4. Ship wrong address	Y/N	Limit	Range
Refused	Y/N	Limit	Range
Lost	Y/N	N/A	N/A
Ship damaged	Y/N	Limit	Limit

**FIG.79A**

	missing components	Y/N	N/A	N/A
	Duplicate ship	Y/N	N/A	N/A
	Inventory	Y/N	N/A	N/A
5. Never ship, stay in warehouse	Cancel order/shipment	Y/N	N/A	N/A
	Transferred order	Y/N	N/A	N/A
	Never ship to customer	Y/N	Limit	Limit
6. Not applicable		Y/N	N/A	N/A
7. Other				

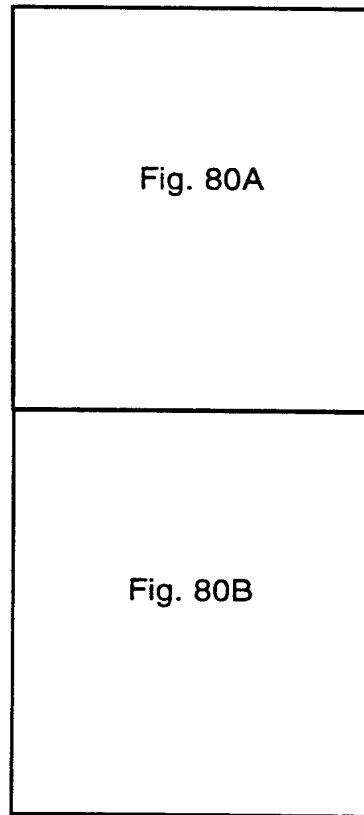
New rules:

1. Return type must be create in duplicate (pair) for Vendor & Customer (V & C).
2. Allow changes only of return detail on either V or C. One return detail must remain unchanged (crea
3. Return type can be different for vendor & customer on the same RMA.
4. Option to block use of any return type.
5. Original ship date as guide for proper selection of return type.
6. Create default setup initially.

**FIG.79B**



Fig. 80



Mfr. File Auto RMA Approval  
 Automatic Approval Criteria

Return type/Action (C & V)	Return allowed	Open return allowed	Max time to return	Max time to Warranty service on-site	Max time to Warranty service off-site
1. Credit   Check	Y	Y/N	Limit	N/A	N/A
Credit card	Y	Y/N	Limit	N/A	N/A
Credit memo	Y	Y/N	Limit	N/A	N/A
2. Exchange Mirror C & V	Y	Y/N	Limit	N/A	N/A
3.Repair/replace (on/off site)	Y		Limit	N/A	N/A
Mirror   Under warranty C & V   part/exchange required	Y	N/A	N/A	Limit	Limit
Under warranty part not req'd	Y	N/A	N/A	Limit	Limit
Out of warranty part required	Y	N/A	N/A	N/A	N/A
Out of warranty part not req'd	Y	N/A	N/A	N/A	N/A
4. Ship   wrong address	Y	N/A	Limit	N/A	N/A
Refused	Y	N/A	Limit	N/A	N/A
Lost	Y	N/A	Limit	N/A	N/A
Ship damaged	Y	N/A	Limit	N/A	N/A

**FIG.80A**



	missing components	Y	N/A	N/A	N/A	N/A
	Duplicate ship	Y	N/A	Limit	N/A	N/A
	Inventory	Y	N/A	Limit	N/A	N/A
5. Never ship, stay in warehouse	Cancel order/shipment	Y	N/A	Limit	N/A	N/A
	Transferred order	Y	N/A	N/A	N/A	N/A
	Never ship to customer	Y	N/A	Limit	N/A	N/A
6. Not applicable		Y	N/A	Limit	N/A	N/A
7. Other		Y	N/A	Limit	N/A	N/A

**New rules:**

1. Return type must be create in duplicate (pair) for Vendor & Customer (V & C).
2. Allow changes only of return detail on either V or C. One return detail must remain unchanged (creation keys
3. Return type can be different for vendor & customer on the same RMA.
4. Option to block use of any return type.
5. Original ship date as guide for proper selection of return type.
6. Create default setup initially.

**FIG.80B**

your return request(s) have been approved.

R-232421 is your RMA number.

If you want to exchange for a new product, please click Products below.  
Please remember to check replacement option when you are ready to submit your replacement order.

Please use the following links if you wish to leave the current screen and move on.

Products

Returns/Repair

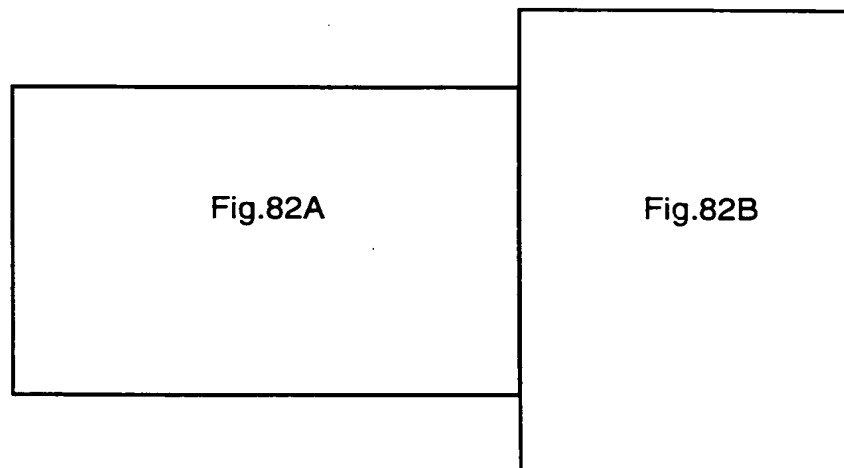
Tracking

Log Off

Home

FIG. 81

**Fig. 82**



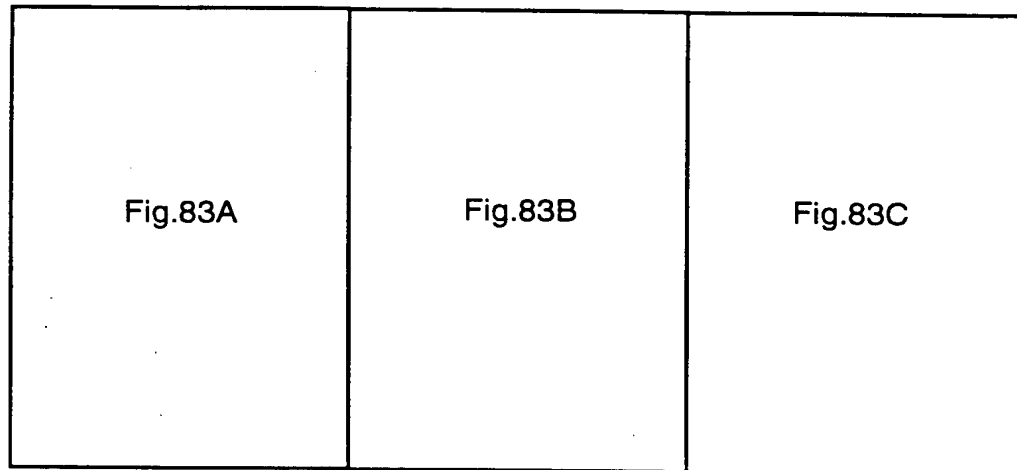
TaxRegister: Modify Records																																																																																
TaxRegister		2nd Qtr 1996																																																																														
State	CA	Period 4/1/96 - 6/30/96	Amount Due 25,636.00																																																																													
		(Change End Date)	Amount Paid																																																																													
Line	Item																																																																															
2	Purchases subject to use tax		2,811.00																																																																													
3	Total (add lines 1 and 2)		4,116.00																																																																													
4	Sales to other retailers for purposes of resale		15,335.00																																																																													
5	Nontaxable sales of food products																																																																															
6	Nontaxable labor (repair and installation)		10,001.00																																																																													
7	Sales to the United States Government		524.00																																																																													
8	Sales in interstate or foreign commerce		683,602.00																																																																													
9	Sales tax (if any) included on line 1		261,059.00																																																																													
<table border="1"> <thead> <tr> <th>Ref</th> <th>Date</th> <th>City</th> <th>County</th> <th>Zip</th> <th>Net Sale</th> <th>Customer</th> </tr> </thead> <tbody> <tr> <td></td> <td>4/30/96</td> <td>Sunnyvale</td> <td>Sunnyvale</td> <td>94086</td> <td></td> <td></td> </tr> <tr> <td></td> <td colspan="6">Internal use: 845.50</td> </tr> <tr> <td></td> <td>5/31/96</td> <td>Sunnyvale</td> <td>Sunnyvale</td> <td>94086</td> <td></td> <td></td> </tr> <tr> <td></td> <td colspan="6">Internal use: 1,687.58</td> </tr> <tr> <td>9999</td> <td>4/1/96</td> <td>Redwood City</td> <td>Redwood City</td> <td>94065</td> <td>4,042.00</td> <td>ORACLE</td> </tr> <tr> <td></td> <td colspan="6">Grs Sales: 4,375.47, Taxes Billed: 333.47</td> </tr> <tr> <td>9998</td> <td>4/1/96</td> <td>Redwood City</td> <td>Redwood City</td> <td>94065</td> <td>5,940.00</td> <td>ORACLE</td> </tr> <tr> <td></td> <td colspan="6">Grs Sales: 6,430.05, Taxes Billed: 490.05</td> </tr> <tr> <td>9997</td> <td>4/1/96</td> <td>San Francisco</td> <td>San Francisco</td> <td>94105</td> <td>8,583.00</td> <td>FIRST DEPOSIT</td> </tr> <tr> <td></td> <td colspan="6">Grs Sales: 8,583.00, Taxes Billed: 150.00</td> </tr> </tbody> </table>				Ref	Date	City	County	Zip	Net Sale	Customer		4/30/96	Sunnyvale	Sunnyvale	94086				Internal use: 845.50							5/31/96	Sunnyvale	Sunnyvale	94086				Internal use: 1,687.58						9999	4/1/96	Redwood City	Redwood City	94065	4,042.00	ORACLE		Grs Sales: 4,375.47, Taxes Billed: 333.47						9998	4/1/96	Redwood City	Redwood City	94065	5,940.00	ORACLE		Grs Sales: 6,430.05, Taxes Billed: 490.05						9997	4/1/96	San Francisco	San Francisco	94105	8,583.00	FIRST DEPOSIT		Grs Sales: 8,583.00, Taxes Billed: 150.00					
Ref	Date	City	County	Zip	Net Sale	Customer																																																																										
	4/30/96	Sunnyvale	Sunnyvale	94086																																																																												
	Internal use: 845.50																																																																															
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	Grs Sales: 8,583.00, Taxes Billed: 150.00																																																																															

FIG. 82A

LINE	FORMULA OR FIELDS TO USE IN QUICK REPORT OF SALES TAX FILE
Line 1(Col4):	GrossSale - PriceCredit
Line 2(Col4):	InternalUse
Line 3(Col4):	Line1(Col4) + Line2(Col4)
Line 4(Col3):	Resale+ResaleAdjust
Line 5(Col3):	FoodProducts + FoodAdjust
Line 6(Col3):	Installation
Line 7(Col3):	GovernmentSale + GovernmentAdjus
Line 8(Col3):	OutOfState + OutOfStateAdj
Line 9(Col3):	SalesTaxBilled
Line 10a(Col3):	BadDebt
Line 10b(Col3):	ResoldIntUse
Line 10c(Col3):	ReturnedItems
Line 10d(Col3):	Discounts
Line 10e box 60(Col3):	not calculated
Line 10e 61(Col3):	Line 10e box 60(Col3)*0.8333
Line 10f(Col3):	Freight
Line 11(Col4):	Sum of Line4(Col3) thru Line10f(Col3)
Line 12(Col4):	Line3(Col4) - Line11(Col4)
Line 13(Col4):	Line12(Col4) * 0.06
Line 14a(Col4):	Line10e 61(Col3) + Line12(Col4)
Line 14b(Col4):	Line14a 61(Col4) * 0.0025
Line 15(Col5):	Not calculated
Line 16(Col4):	Line14a(Col4) + Line15(Col4)
Line 17(Col4):	Line16(Col4) * 0.01
Line 18(Col4):	CountyTax (Register gets amount from sum of Col8)
Line 19(Col4):	Line13(Col4) + Line 14b(Col4) + Line 17(Col4) + Line 18(Col4)
Line 20a(Col4):	OutOfStatTxPaid
Line 20b(Col3):	CountyTaxableTt
Line 20b(Col4):	Line 20a(Col3) * 0.0075
Line 20c(Col3):	CountyTaxableTt
Line 20c(Col4):	Line 20c(Col3) * 0.0075
Line 21(Col4):	Line 19(Col4) - Line20a(Col4) - Line20b(Col4) - Line20ca
Line 22(Col3):	Actual prepayment from 1st prepayment register.
Line 23(Col3):	Actual prepayment from 2nd prepayment register.
Line 23(Col4):	Line22(Col3) + Line23(Col3)
Line 24(Col4):	Not calculated
Line 25(Col4):	Not calculated
Line 26(Col4):	Line23(Col4) + Line24(Col4) + Line25(Col4)
Schedule A	
Line A1(Col4):	Line16(Col4)
Line A2/A3(Col4):	GrossSale+InternalUse
Line A4(Col4):	LineA1(Col4) - LineA2/A3(Col4)
Counties(Col3):	CountyTaxableTt
Counties(Col6):	Counties(Col3)
Counties(Col7):	Tax Table
Counties(Col8):	CountyTax (Register gets from Counties(Col6) * Counties(Col7))

FIG. 82B

**Fig. 83**



Invoice-Date-Term-Type	Customer	Customer PO
<b>13195</b>	<b>ORACLE</b>	
3/24/97 N30	C. RODRIGUEZ	(415) 506-3209
Customer	(415) 633-2945	238078
Printed STxPaid	AR Posted	R-263436CR (Temp24620-1) Approved
<b>13204</b>	<b>FIRST DEPOSIT</b>	
3/26/97 N30	LINDA	(415) 222-7669
Customer DS	(415) 278-6045	19620-43935-N
Printed STxPaid	AR Posted	R-263681RP (Temp24646-1) Approved
<b>13231</b>	<b>APPLIED MATERIALS</b>	
3/31/97 N30	Denise Fritsch	(408) 563-1240
Customer	(408) 563-5504	4500020574
Printed STxPaid	AR Posted	5/8/97: faxed inv. list to denise. 5/1
<b>13261</b>	<b>CHEVRON INFORMATION TECHNOLOGY</b>	
4/3/97 N/30	Melane Nock-Salgado	510) 842-0710
Customer DS	510) 328-1710	FSRA 2006326
Printed STxPaid		R-264144RP (Temp24618-3) Closed: 6/
<b>13300</b>	<b>Gasonics International</b>	
4/9/97 N30	Dana Sengeush	(408) 570-7366
Customer	(408) 570-7350	31646
Printed STxPaid		R-264277XDM (Temp24712-1) Approve
<b>13307</b>	<b>NETWORK GENERAL CORP.</b>	
4/10/97 N30	WIN ROHDES	(415) 473-2061
Customer	(415) 327-3961	86035
Printed STxPaid		
<b>13359</b>	<b>APPLIED MATERIALS</b>	
4/17/97 N30	Denise Fritsch	(408) 563-1240
Replacement	(408) 563-5504	4500020574
Printed STxPaid		R-263744XSM (Temp24625-1) 6/6/9


☐ **Options**

 **FastDsply**

 **Sort**

 **Sets**

 **Search**

 **New Records**

 **Ret**



FIG. 83A




Cust Invoices: 7 of 15258 (Sales-MI)				
MYS /qty- Total	PO- Invoiced	Left to pay	Age	Frt-Tx-RMA
M97-24620	238078	Closed-Paid	Age: 65	89.43
1,634.43	1,634.43			Out of state
P: 1,634.43 L: 5/28/97 V: PAID IN FULL				
4/11/97				
M97-24646	19620-43935-N	Closed-Paid	Age: 36	Destination
469.81	469.81			36.81
P: 469.81 L: 5/1/97 V: PAID IN FULL				
4/15/97				
M97-24625	4500020574	Closed-Paid	Age: 70	42.16
6,228.09	6,228.09			444.93
P: 6,228.09 L: 6/9/97 V: PAID IN FULL				
7/97: donna, not on sys yet, needs denise. 5/5/97: shipped to gene lane, talked to de				
M97-24618	FSRA 2006326	Open	Age: 379	1,569.79
251,936.83	244,363.72			18,503.93
P: 244,363.72 L: 4/18/97 V: PAID IN FULL				
5/97 R-263925RP (Temp24618-2) Closed: 6/5/97 4/15/97: Jim Walsh 510-842				
M97-24712	31646	Closed-Paid	Age: 58	10.14
184.42	184.42			13.28
P: 184.42 L: 6/6/97 V: PAID IN FULL				
d: 4/17/97 5/29/97: RMA involved need to find RMA type. need to credit \$10.14				
M97-24713	86035	Closed-Paid	Age: 25	12.03
304.72	304.71			22.31
P: 304.71 L: 5/5/97 V: PAID IN FULL				
M97-24760	4500020574	Closed-Paid	Age: 56	30.11
4,551.71	4,551.71			344.60
P: 4,551.71 L: 6/12/97 V: PAID IN FULL				
7: donna will CM-13231-1-73 \$4500.72 inv \$4551.71 to deduct from inv and pay the				
<div>    <div> <div>Total &amp; Collect</div> <div>Notes</div> <div>De-Is</div> <div>Searches</div> <div>Po:</div> </div> </div>				

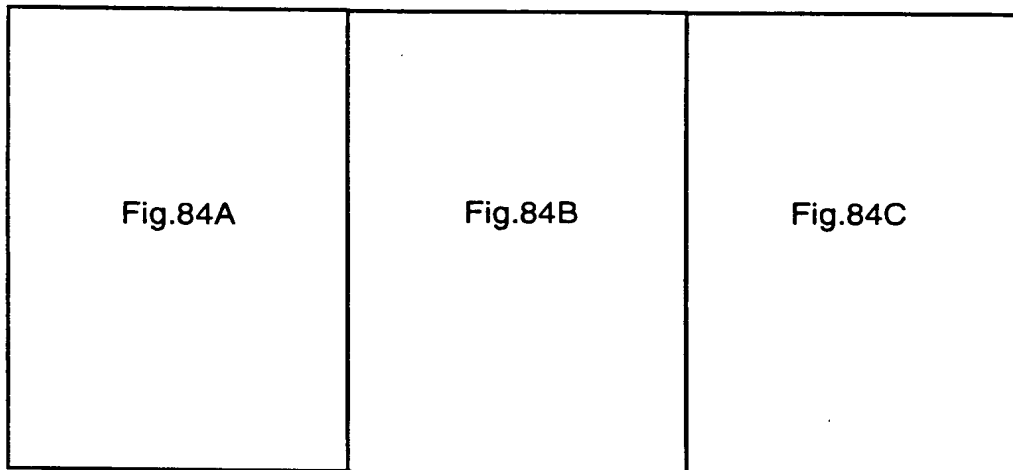
FIG. 83B




Credit summary			
enise			
-1453 -> Stacia Goldstein 510-642-2660, left msg. 4/11/97: e-mail to k			
it was curtis' fault.			
difference (\$50.99.) R-263744XSM / Temp24625-1 6/4/97: donna qty			
Issue	Sales Adj	Historical On	
st	Recalc	Delete	


FIG. 83C


Fig. 84





Invoice-Date-Term-Type	Customer	# Customer PO
<b>10840</b>	<b>SILICON GRAPHICS INC</b>	
6/22/96 N30	ACCOUNTS PAYABLE	(415)933-6381
Customer	(415)961-1351	01C1014866
Printed	R-250572RP (Temp22590-1) Approved.	
<b>10843</b>	<b>FIRST DEPOSIT</b>	
6/22/96 N30	LINDA	(415) 222-7669
Customer	(415) 278-6045	16790-32726-2101
Printed		
<b>10844</b>	<b>ORACLE</b>	
6/22/96 N45	C. RODRIGUEZ	(415) 506-3209
Customer	(415) 633-2945	20911
Printed		



☐ **Options**



**Sort**


**Sets**


**Search**


**New Records**


**Ret**


☐ **FastDsply**




FIG. 84A

**Cust\_Invoices: 3 of 15258 (Sales-MWS)**

MWS /qty- total	PU- invoiced	Left to pay	Age	Frst-Tx-RMA
M96-22590	01C1014866	Closed-Paid	Age: 46	ORIG No Frt
4,794.88	367.43			26.43
P: 367.43 L: 8/7/96 V: PAID IN FULL				

**Totals (3 invoices 0 credits)**

Total Credits	
Net Invoiced	4,261.52
Total sales	3,923.00
Total Tax	245.31
Total Installation	50.00
Total Freight	43.21
Paid to date	4,261.52
Credits taken to date	
Net received	4,261.52
Not paid	
Credits not taken	
Net receivable	

nation  
 88  
 state  
 De-Is  
 Po:

By Customer %C

Done

Show

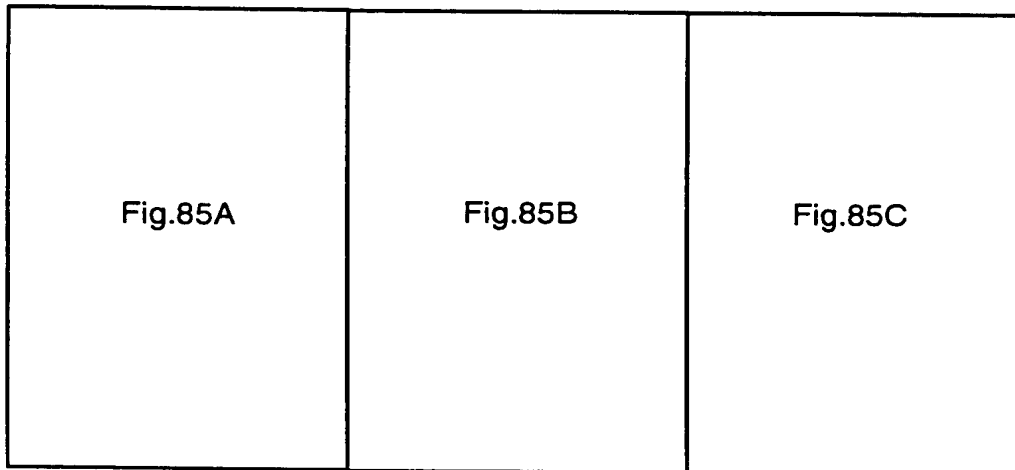
turn RelatedSwitch QuickSwitch

Searches

**FIG. 84B**



Fig. 85









Invoice-Date-Term-Type	Customer	Customer PO
<b>10840</b>	<b>SILICON GRAPHICS INC</b>	
6/22/96 N30	ACCOUNTS PAYABLE	(415)933-6381
Customer	(415)961-1351	01C1014866
Printed	R-250572RP (Temp22590-1) Approved	
<b>10843</b>	<b>FIRST DEPOSIT</b>	
6/22/96 N30	LINDA	(415) 222-7669
Customer	(415) 278-6045	16790-32726-2101
Printed		
<b>10844</b>	<b>ORACLE</b>	

**Totals (3 invoices 0 credits)**

Customer	Count	Total Invoiced	Total Credits	Net Invoiced	Sales
ORACLE	1	1,050.21	0.00	1,050.21	1,050.21
SILICON GRAPHICS INC	1	367.43	0.00	367.43	367.43


☐ Options
 
☐ Sort
 
☐ Sets
 
☐ Search
 
☐ New Records
 
☐ Rel

☐ FastDsply

FIG. 85A





The screenshot displays a web application interface. At the top, there is a section titled "Credit summary" with a scrollable area containing several empty rows. Below this is a table with three columns: "Not paid", "Credits not taken", and "Net Receivable". The table contains two rows of data, all with values of 0.00. Below the table, there is a section with four buttons: "90 %9", "Collection %C", "OK", and "Show". At the bottom, there is another section with four buttons: "Issue", "Sales Adj", "Historical On", and "Delete".

Not paid	Credits not taken	Net Receivable
0.00	0.00	0.00
0.00	0.00	0.00

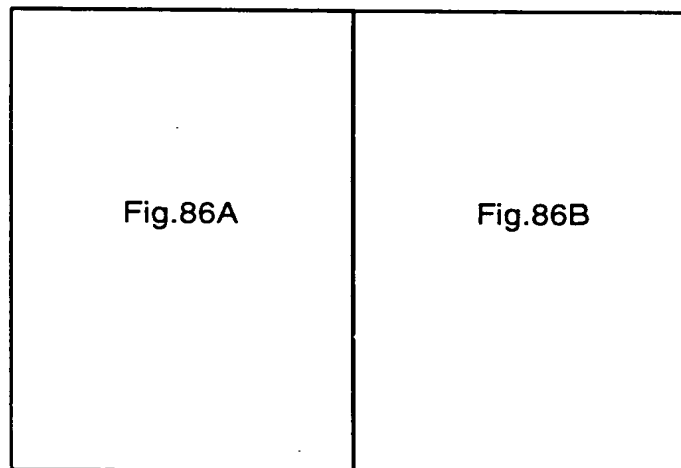
90 %9    Collection %C    OK    Show

Issue    Sales Adj    Historical On    [ ]

st    Recalc    Delete    [ ]

FIG. 85C

**Fig. 86**



**CustPayments**

**ESL/TRW-ASG**  
**Check: 429069 1/17/95**

Amount	Cust Inv Total	Cust Crd Total	Balance
35,038.01	40,062.44	-5,024.43	

<input type="button" value="Edit Payment"/>	Invoice Disb	Credit Disb	Disb to Cash
Bal	40,062.44	-4,967.05	-57.38

Stub -> Payment distribution (red=Credit,  
 gray bckgrnd=Not Reconciled, italics=Not Cleared)

Check	Stub	Ref	Rel Inv	Applied to	Type	Stub Amnt	Applied Amnt
4731			4731	4731	Invoice	24,866.28	24,866.28
4737			4737	4737	Invoice	5,646.75	5,646.75
4829			4829	4829	Invoice	9,549.41	9,549.41
DM32890/4829			4829	CM-4829-1-	Credit	-1,749.86	-1,749.86
DM32889/4695			4695	CM-4695-3-	Credit	-467.64	-467.64

Invoice	Date	MVS	Inv Amnt	Dstrbtd	P:	Credit Memo	D:
4731	12/06/94	M94-17130	24,866.28	24,866.28	24	CM-4829-1-31	2
4829	12/13/94	M94-17204	9,549.41	9,549.41	9	CM-4695-3-49	
4737	12/06/94	M94-17135	5,646.75	5,646.75	5		

FIG. 86A

Created by

Thu :nnn 01/20/95

☒ Reconciled

☒ Approved

☒ Posted

AR Voucher number

Notes

Rec C

✓

✓

✓

✓

✓

DM32889 INVOICE 4695 PAID  
ON CHECK 429068  
DM32888/4737  
AMT\$2806.93 CM\$2806.92

ed (red=Debit Memo/gray bckgrnd=issue)

ite	Credit	Dstrbtd	Taken Tt
/26/95	1,749.86	1,749.86	1,749.86
5/4/95	467.64	467.64	467.64

FIG. 86B

**Fig. 87**

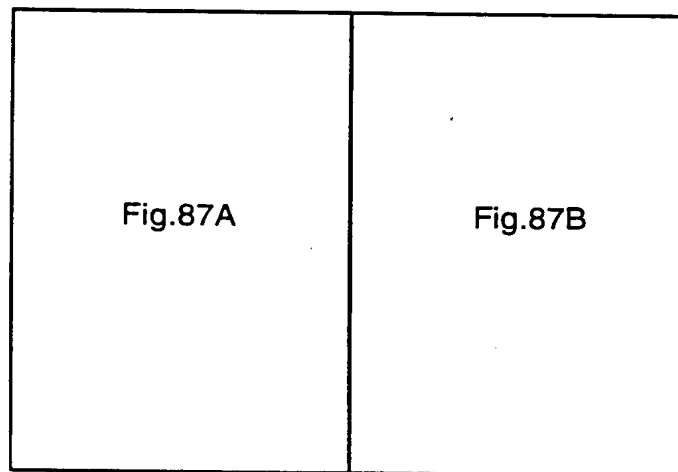
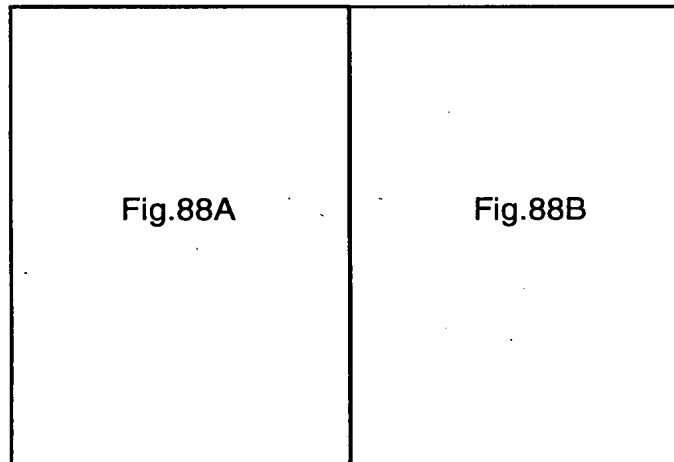






Fig.88





File Edit Enter Select Reports Mega

**CustPayments**

**FIRST DEPOSIT**  
 Check: 218510 7/21/95

Amount	Cust Inv Total	Cust Crd Total	Balance
227,253.67	227,253.67		

Edit Payment	Invoice Disb	Credit Disb	Disb to C
Bal 227,253.67	227,211.59		42.08

Stub -> Payment distribution (red=Credit, gray bckgrnd=Not Reconciled, italics=Not Cleared) £0

Check	Stub	Ref	Rel Inv	Applied to	Type	Stub Amnt
5015			5015	5015	Invoice	163.66
5487			5487	5487	Invoice	466.60
5846			5846	5846	Invoice	4,210.54
6127			6127	6127	Invoice	445.55
6128			6128	6128	Invoice	446.65
6129			6129	6129	Invoice	2,658.99
6139			6139	6139	Invoice	2,990.74

Invoices applied (gray bckgrnd=short pay)

Invoice	Date	MYS	Inv Amnt	Dstrbtd	P:
5015	12/28/94	M94-17405	163.66	163.66	
5487	02/10/95	M95-17874	466.60	466.60	
5846	03/21/95	M95-18289	4,210.54	4,210.54	
6127	04/07/95	M95-18406	445.55	445.55	

0

FIG. 88A

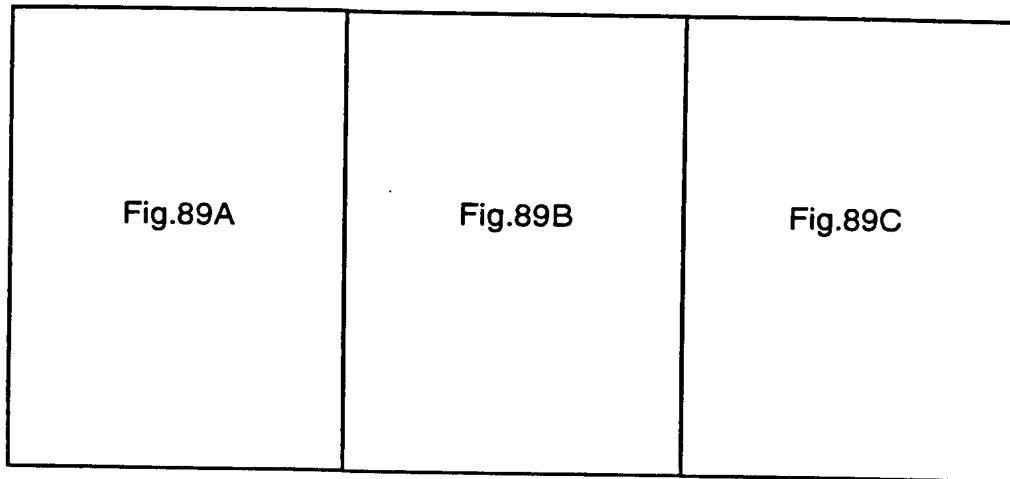
# Activities

## CustPayments: Modify Record

		Created by Thu:nnn 07/24/95	
		<input checked="" type="checkbox"/> Reconciled	
		<input checked="" type="checkbox"/> Approved	
		<input checked="" type="checkbox"/> Posted	
Cash		AR Voucher number	
		Notes	
Applied Amnt	Rec	C	
163.66	✓		
466.60	✓		
4,210.54	✓		
445.55	✓		
446.65	✓		
2,658.99	✓		
2,990.74	✓		
Credit memos applied (red=Debit Memo/gray bckgrnd=Issue)			
Credit Memo	Date	Credit	Dstrbtd Taken Tt

FIG. 88B

Fig. 89



APPLN. FILING DATE: JULY 16, 1999  
 TITLE: INTEGRATED BUSINESS-TO-BUSINESS WEB COMM AND  
 BUSINESS AUTOMATION SYSTEM  
 INVENTOR(S): CHARLES WONG  
 APPLICATION SERIAL NO: 09/356,327  
 SHEET 260 of 339




Den_Invoices: 6 of 27234 (Sales-MU)			
Next payment	Status-problem	RMA -Vcredit	Disc-Dt-\$-Ls
	Paid-Ord		10/3/96 Avail:
#9157 R: multiple V:			
	Paid-cRMA-BC	R-257429CR 50-04042-11	2/5/97 Avail:
R: multiple V:		\$41.69	
	Paid-Cred-BC	Multiple Multiple	2/10/97 Avail:
9372 R: multiple V:		\$225.11	
	Paid-Cred-BC		6/5/97 Avail:
08 R: multiple V:			
	Paid-Ord		6/1/97 Avail:
4 R: multiple V:			
	Paid-NR		5/21/97 Avail:
29 R: multiple V:	Building maint		
<div>  Return            RelatedSwitch            QuickSwitch           <div>             Total Billed              Need to pay           </div> <div>             Remo              Hist           </div> </div>			

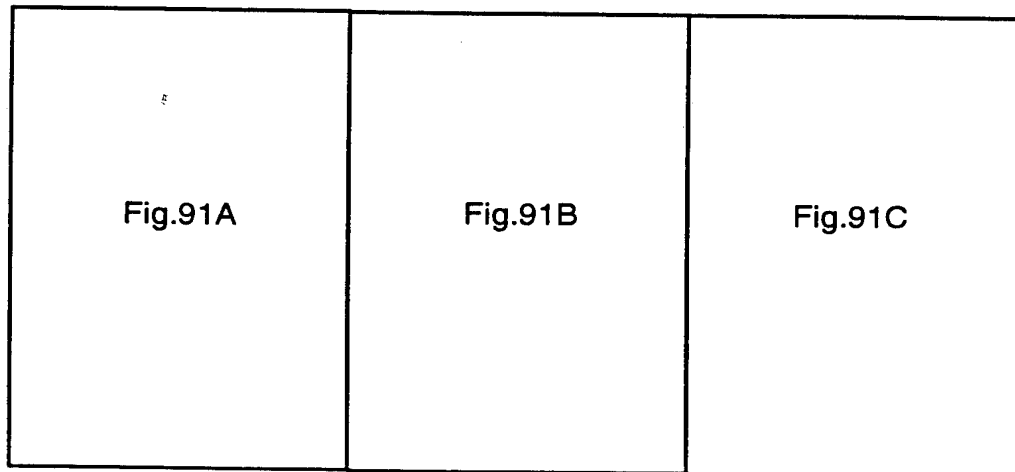
FIG. 89B

Cust Inv Stats	Review Status	Date -	Pay -	Voucher
Inventory	[Ord]	11/2/96 -	5,600.00 -	
12965	[Cred]	3/7/97 -	41.69 -	
Multiple	[Cred]	3/5/97 -	6,441.52 -	
Multiple	[Ord]	7/5/97 -	777.43 -	
13535	[Ord]	7/1/97 -	360.24 -	
No Invoices	[[rx]]	6/20/97 -	900.00 -	
ve PrePaid      Act Distribution				
torical On      Set Partners Acts				

FIG. 89C

**FIG. 90**

**Fig. 91**



Vendors Invoice						6	Cost of goods sold	
Vendor Merisel		Payee Merisel		PO on inv	RMA on inv	Invoice No 11-14146-11		
Multiple M97-24858 M97-24859	2 Customer Customer	Total Billed 11,184.50		Freight In	Freight Out	Tax		
		Net Billed 11,184.50		Net Credit	Net Purch 11,184.50	VenTerms N30		
		<input checked="" type="checkbox"/> Reconciled				Status		
MVS		Vi	M Qty	Cost/Total	Price/Total	Description		
M97-24858	M T e O	1	2,000.00	2,331.00	EQUIM 6200D PPRO 2.95GB			
			2,000.00	2,331.00	DESKTOP			
M97-24859	M T e O	2	4,335.00	4,661.00	TECRA 730XCDT PENT-150			
			8,670.00	9,322.00	MMX 2.0GB 16MB 12.1 TFT			
M97-24859	M T e O	2	217.00	242.00	BATTERY LITH ION T730 720			
			434.00	484.00	& T700 SERIES TECRA			
<div> <input checked="" type="checkbox"/> PreApprvd           <input checked="" type="checkbox"/> Approved         </div> <div>Key Words</div> <div>Reset    Recheck Rcvd</div> <div> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> </div> <div>           Invoice MWSS           <div> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> </div> </div> <div>Account</div>								

FIG. 91A





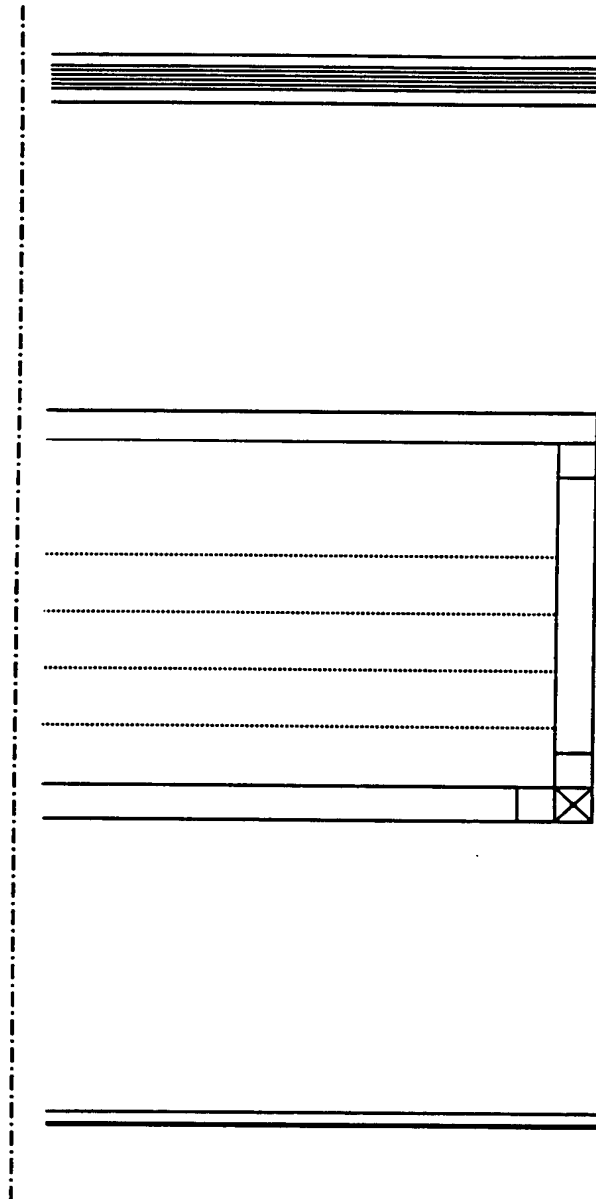
Ven_Invoices: Modify Record																											
<div>Payment Schedule</div> <table border="1"> <tr> <td>Search</td> <td>Inv Date</td> <td colspan="2">Date Rcvd</td> </tr> <tr> <td></td> <td>5/15/97</td> <td colspan="2">5/21/97</td> </tr> <tr> <td>Interest</td> <td>Misc.</td> <td>PAY <input checked="" type="checkbox"/> Paid</td> <td></td> </tr> <tr> <td></td> <td></td> <td>11,184.50</td> <td></td> </tr> <tr> <td colspan="2">Mega Voucher No</td> <td colspan="2">Mega PAY</td> </tr> <tr> <td colspan="2"></td> <td colspan="2">Next Pymnt</td> </tr> </table>				Search	Inv Date	Date Rcvd			5/15/97	5/21/97		Interest	Misc.	PAY <input checked="" type="checkbox"/> Paid				11,184.50		Mega Voucher No		Mega PAY				Next Pymnt	
Search	Inv Date	Date Rcvd																									
	5/15/97	5/21/97																									
Interest	Misc.	PAY <input checked="" type="checkbox"/> Paid																									
		11,184.50																									
Mega Voucher No		Mega PAY																									
		Next Pymnt																									
RMA/OD	RD/SD	Cust Inv	Cust/Terms																								
5/16/97	5/16/97	134629	SILICON GRAPHICS INC CreditCard																								
5/15/97	5/19/97	134689	SILICON GRAPHICS INC CreditCard																								
5/15/97	5/16/97	134689	SILICON GRAPHICS INC CreditCard																								
5/15/97	5/19/97																										
<div> <div>at Distribution</div> <div>   </div> </div>																											

FIG. 91B



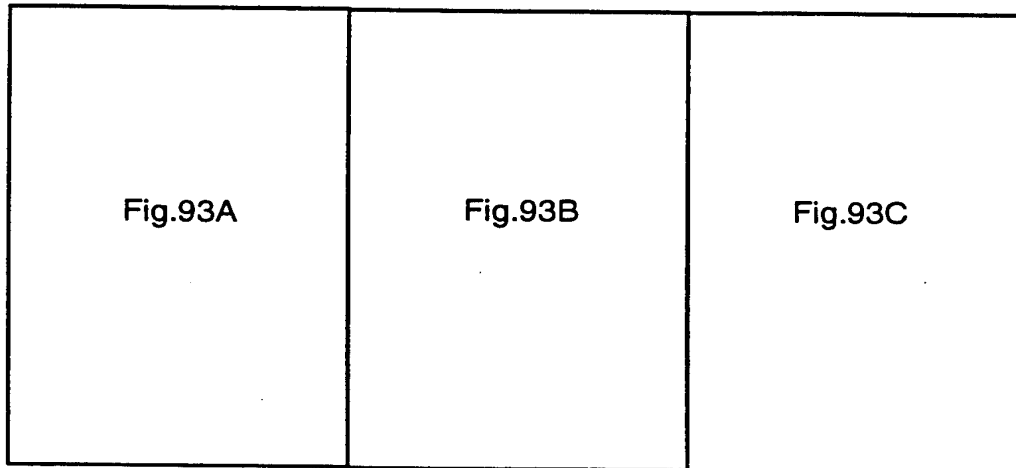
**FIG. 91C**

Daily Vendor Verification		
Found	10/16/97 3:13PM	Done
62	Miscellaneous invoices (includes pre-approved)	
	-----	
	Clean with RMA full credit) - cRMA	
2	Clean with Credit Memos (not RMA) - cCred	
	Clean reconciled by Credit - cRBCr	
2	Clean inventory - clnvent	
2	Clean internal use - clnt	
20	Clean manually reconciled - cMan	
3	Clean replacements - cRpl	
	Clean drop shipments - cDS	
24	Completely Clean invoices - cC	
53	<b>Total clean invoices</b>	
	-----	
2	No MWS - NoMWS	
65	Not reconciled (includes pre-approved) - NR	
11	Replacement/RMA without credit - Cred	
	Not received discrepancies - Rcvd	
	Not shipped discrepancies - Shpd	
	No customer invoices - CustInv	
8	Freight/tax charges - FrTx	
14	Order date discrepancies - Ord	
	Cost/Price discrepancies - CP	
99	<b>Total invoices with discrepancies</b>	
	-----	
120	Not reconciled (not including pre-approved)	
86	Reconciled	
	Pre-approved	
	Approved	
7	Scheduled	
215	<b>Total not paid</b>	

Reverify
Print
Cancel
Show

FIG.92

**Fig. 93**



Ven Pmnt Regs					
<input type="checkbox"/> Discount Rate		Disc		<input checked="" type="checkbox"/> Approved	<input type="button" value="Approve"/>
				<input checked="" type="checkbox"/> Paid/Posted	<input type="button" value="Pay/Post"/>
Register 330		Total Inv 169,158.72			
Date 10/15/97		Total Cr 5,392.84			
Count 93		Net pay 163,765.88			
<input type="button" value="Move"/>		<input checked="" type="checkbox"/> Credit Reconciled		<input type="button" value="Reconcile"/>	
Register has been paid and cannot be modified					
<input type="button" value="Notes"/>					
Payee	Vendor	Invoice	Billed Amnt	Due date	Amount
ATV	ATV	284647	22,401.25	10/22/97	22,401.25
DEUTSCHE-F	SYNNEX	1894476	516.60	10/16/97	516.60
DEUTSCHE-F	SYNNEX	1897681	1,109.00	10/18/97	1,109.00
DEUTSCHE-F	MicroD	234107611	530.60	10/15/97	530.60
DEUTSCHE-F	MicroD	234107621	170.28	10/15/97	170.28
DEUTSCHE-F	MicroD	234117011	1,530.61	10/15/97	1,530.61
DEUTSCHE-F	MicroD	234912611	1,431.80	10/16/97	1,431.80
Invoice count 93			Total Invoice 169,158.72		
Payee	Vendor	Credit Memo	Total Credit	Date	Credit
TECHDATA	TECHDATA	2-8285701	934.00	4/2/97	934.00
<i>Multiple</i>					
TECHDATA	TECHDATA	2-8662109	96.00	9/29/97	96.00
<i>Price Protection</i>					
TECHDATA	TECHDATA	2-8666105	1,410.00	9/30/97	1,410.00
Credit count 18			<input checked="" type="checkbox"/> Reconciled Total Credit 5,392.84		














FIG. 93A

Den Pmnt Regs: Modify Record			
<b>Payees</b>	<b>Credit</b>	<b>Vendors</b>	<b>Update Dish Reg</b>
ATV	✓	ALL	<b>Disb</b>
DEUTSCHE-PLS		ATV	<b>Payee</b>
Merisel		CmpLnd	ATV
MicroD	✓	DEUTSCHE-PLS	DEUTSCHE-PLS
TECHDATA	✓	Merisel	Merisel
		Microage	MicroD
<b>Method</b>	<b>Pay Ref</b>	<b>Date</b>	<b>Voucher</b>
Check	9883	10/15/97	
Check	9884	10/15/97	
Check	9884	10/15/97	
Check	9884	10/15/97	
Check	9884	10/15/97	
Check	9884	10/15/97	
Check	9884	10/15/97	
Check	9884	10/15/97	
Check	9884	10/15/97	
<b>Comments</b>			<b>Payee</b>
<b>Net Pay/Coll Total: 163,765.88</b>			<b>Quick</b>
<b>Debit Vendors</b>			

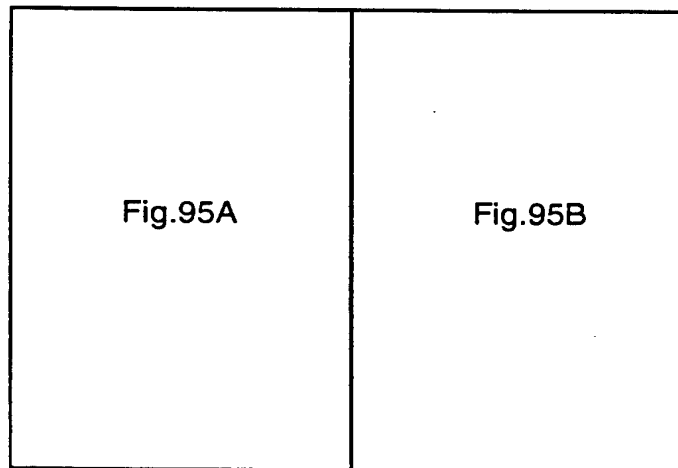
FIG. 93B



**FIG. 94**



**Fig. 95**



**File Edit Enter Select Reports Mega Activities**

**Defaults**

<b>Cash Account</b> Checking (>=Debit) 1010 Cash in Bank #1	<b>Payroll</b> Commssions Account (>=Debit) 6000 Salaries - var.
<b>Accounts Receivable</b> AR Account (>=Debit) 1210 Trade Acct Receivables Net Sales Income Account (>=Credit) 4010 Sales Income Tax Income Account (>=Credit) 2310 Sales Tax Payable Freight Income Account (>=Credit) 4090 Shipping and Handling Labor Income Account (>=Credit) 4075 Service Income Misc. Income Acct (>=Credit) 4070 Misc. Income Bad Debt Expense Acct (>=Debit) 8030 Bad Debt Expense	<b>Accounts Payable</b> AP Account (>=Credit) 2010 Trade Accounts Payable Cost of Goods Sold- Goods (>=Debit) 5006 Cost of Goods Sold (Goods)
<b>Returns / Allowances</b> <input type="checkbox"/> Direct Write Off Method Returns / Allowance Acct (>=Debit) 4060 Sales Returns / Allowance	<b>COG Invoices</b> Tax COG Account (>=Debit) 5007 Cost of Goods Sold (NonGoods) Freight COG Account (>=Debit) 5007 Cost of Goods Sold (NonGoods) Misc. COG Acct (>=Debit) 5007 Cost of Goods Sold (NonGoods) Interest COG Acct (>=Debit) 5007 Cost of Goods Sold (NonGoods)
	<b>Freight Invoices</b> Shipping Expense Acct (>=Debit) 7170 Shipping
	<b>Returns / Allowances</b> Purchase Returns Acct (>=Credit) 2010 Trade Accounts Payable Purchase Discounts Acct (>=Credit) 5006 Cost of Goods Sold (Goods)

0

Accrued Expense act is under here  
for possible future use - ungroup

FIG. 95A

5.

Defaults: Modify Record

### Accounting Setup

<b>Credit Card (AR)</b>		<b>GL Closing</b>	
Credit Card Expense Acct (>=Debit)		Retained Earnings (>=Credit)	
7410	Bank Charges	3900	Prior Year's Retained Earning
Cr Card Accrued Income Acct (>=Credit)			
4015	Credit Card Accrued Income		
Accrued AP Account (>=Credit)		Check Amnt Pad <input type="checkbox"/>	
2050	Accrued Payable		
<input type="checkbox"/> Multi accrued payable - OFF			
<b>Expense Invoices</b>			
Tax Expense Account (>=Debit)			
	To expense <input checked="" type="checkbox"/> Expense		
Freight Expense Account (>=Debit)			
	To expense <input checked="" type="checkbox"/> Expense		
Misc. Expense Acct (>=Debit)			
	To expense <input checked="" type="checkbox"/> Expense		
Interest Expense Acct (>=Debit)			
	To expense <input checked="" type="checkbox"/> Expense		
<b>Inventory Support</b>			
Account for Cust Purch Inventory			
MEGA CUSTOMER INVENTORY			
Account for RMA Inventory			
MEGA RMA INVENTORY			
Merchandise Inventory (>=Debit)			
1410	Merchandise Inventory		

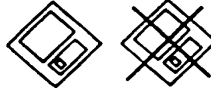


FIG. 95B

ChartOfAccnts: Modify Records

ChartOfAccnts

Financial Code

IP

Account Code

4010

Account

Sales Income

Account type

Revenue

☐ Bank account

☐ Credit card account

☐ Debit to Increase

☒ Credit to Increase

Details Switch Setup









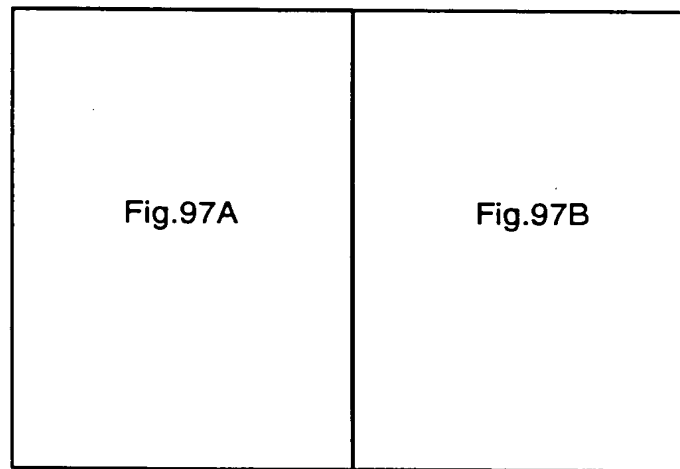


FIG. 96

**Fig. 97**



Acct Code	Account	Red = not opened	Account Type
BA 1010	Cash in Bank #1		Asset
BA 1210	Trade Acct Receivables		Asset
BA 1220	Notes Receivable		Asset
BA 1240	Other Receivables		Asset
BA 1250	Employer's Loans and Advances		Asset
BA 1410	Merchandise Inventory		Asset
BA 1510	Prepaid Expense		Asset
BA 1520	Pepaid Fed. Corp. Tax		Asset
BA 1530	Prepaid Franchise Tax		Asset
BA 1610	Furniture and Fixtures		Asset
BA 1620	Office Equipment		Asset
BA 1630	Class Room Equipment		Asset
BA 1640	Vehicles		Asset
BA 1650	Leasehold improvement		Asset
BA 1710	ACC. Depreciation - F&F		Contra Asset
BA 1720	Acc. Depreciation - Office Equip.		Contra Asset
BA 1730	Acc. Depreciation - Class Room		Contra Asset
BA 1740	Acc. Depreciation - Lease Hold		Contra Asset
BA 1750	Loans to Shareholder		Asset
BL 2010	Trade Accounts Payable		Liability
BL 2020	Auto Loan - Current		Liability
BL 2030	Loans Payable		Liability
BL 2040	Interest Payable		Liability
BL 2050	Accrued Payable		Liability






Finance Codes

Search

New Records

Return

FIG. 97A

**ChartOfAccts: 96 of 96 (Sales-MU)**

Increase	Decrease	Balance
Debit	Credit	644,025.30
Debit	Credit	855,100.21
Debit	Credit	
Debit	Credit	
Debit	Credit	
Debit	Credit	15,569.00
Debit	Credit	
Debit	Credit	
Debit	Credit	
Debit	Credit	
Debit	Credit	
Debit	Credit	
Debit	Credit	
Credit	Debit	
Credit	Debit	
Credit	Debit	
Credit	Debit	
Debit	Credit	
Credit	Debit	
Credit	Debit	
Credit	Debit	
Credit	Debit	
Credit	Debit	

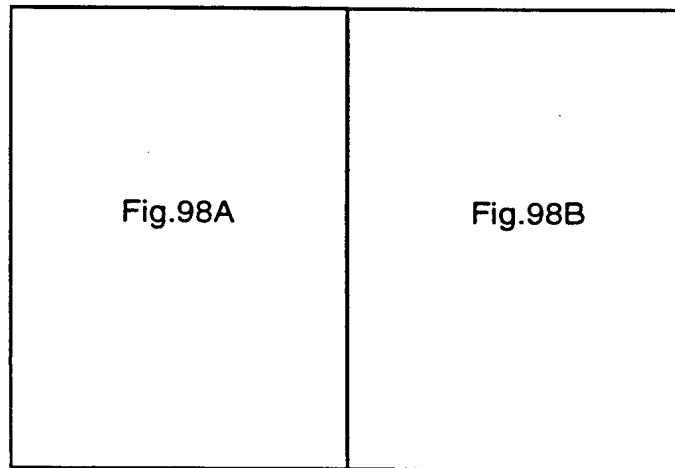


n

QuickSwitch

**FIG. 97B**

Fig. 98



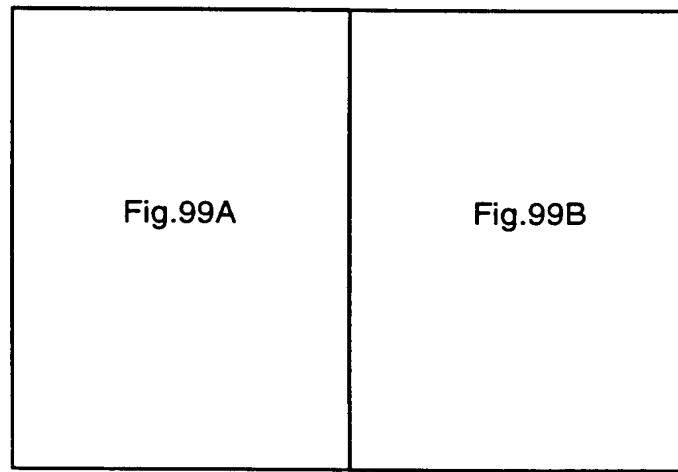




[illegible]

**FIG. 98B**

**Fig. 99**



Accts_Rcvable: M	
<div> <div>Accts_Rcvable</div> <div>Customer :</div> </div>	
Company Name : ORACLE	
Receivables Acts <input checked="" type="checkbox"/> Set Def <b>Accounts Receivable (&gt;=Debit)</b>	Freight Income.
<input checked="" type="checkbox"/> Trade Acct Receivables  + <input type="checkbox"/>	<b>Freight Acts</b>
- <input type="checkbox"/>	<input checked="" type="checkbox"/> Shipping an
Sales Income Acts <input checked="" type="checkbox"/> Set Def	
<b>Sales Acts (&gt;=Credit)</b>	Labor Income/F
<input checked="" type="checkbox"/> Sales Income  + <input type="checkbox"/>	<b>Labor Acts</b>
- <input type="checkbox"/>	<input checked="" type="checkbox"/> Service Inc
Tax Income/Payable Acts <input checked="" type="checkbox"/> Set Def	
<b>Tax Acts (&gt;=Credit)</b>	Misc. Income A
<input checked="" type="checkbox"/> Sales Tax Payable  + <input type="checkbox"/>	<b>Misc Income</b>
- <input type="checkbox"/>	<input checked="" type="checkbox"/> Misc. Incon
<div> </div>	

FIG. 99A

**Modify Records**

**Setup**

<b>Company Code:</b> Oracle	<b>Seq#:</b> 123	<b>Sales Rep Code:</b> RJ.CASTRO
--------------------------------	---------------------	-------------------------------------

**/Payable Acts** ☒ Set Def

<b>s (&gt;=Credit)</b>			
<b>d Handling</b>			

**Payable Acts** ☒ Set Def

<b>(&gt;=Credit)</b>			
<b>ome</b>			

**Acts** ☒ Set Def

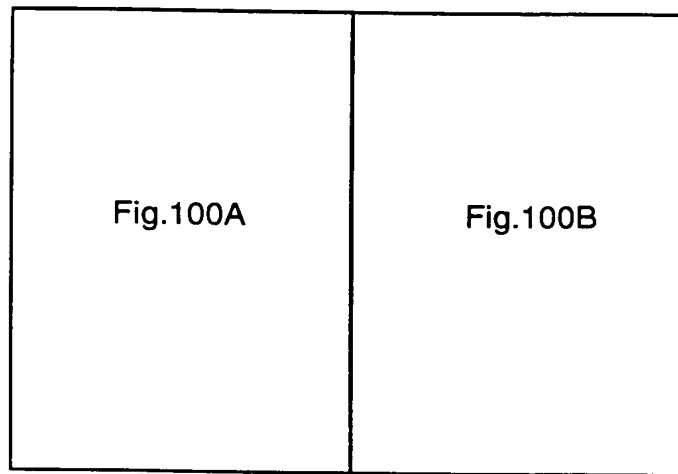
<b>Acts (&gt;=Credit)</b>			
<b>ne</b>			

**Open Account**

☐ Credit Card Acct  
☐ Inventory Acct

FIG. 99B

**Fig. 100**









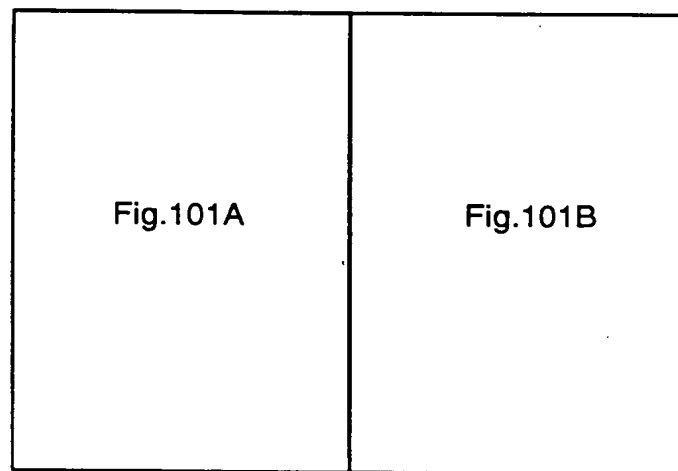
Account	(Red = Not approved)	GL Act
BEEBOY FILE		
NAVAL SUPPLY CENTER		
YATKINS JOHNSON		
NASA AMES RESEARCH CENTER		
CITY OF MOUNTAIN VIEW		
UNITED AIRLINES		
Symantec Corporation		
ORACLE		Sales Income
Silicon Systems		
US2 NAVAL WEAPONS STATION CA		
PAC BELL EDI		
Goldman, Sachs		
<div>       <div> <div>Get Inventory</div> <div>Get Credit Card</div> </div> </div>		

FIG. 100A

[illegible]



**Fig. 101**







		Accts_Rcvable: M	
Accts_Rcvable		Accounting	
Company Name:			
ORACLE			
Date	Account Titles and Explanation		
4/10/97	Customer Invoice 13308 issued		
4/11/97	Customer Invoice 13320 issued		
4/11/97	Customer Invoice 13326 issued		
Addresses			
Df	Type	MYS Company name	Contact
	Other	ORACLE	
	WrHsc	ORACLE	
	OMA	ORACLE	
Notes			Del
   			

FIG. 101A





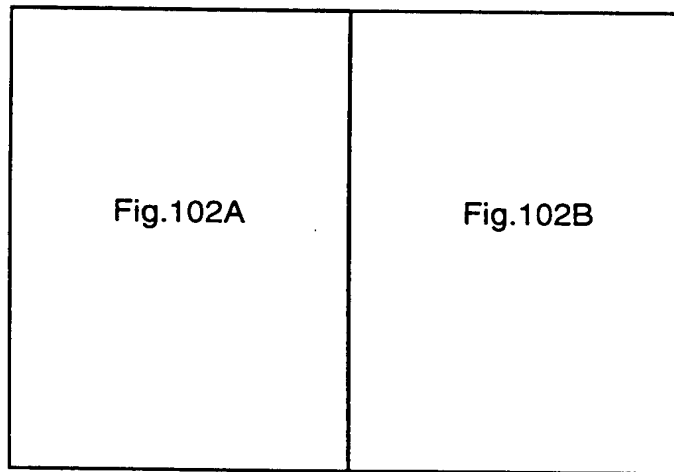
Modify Records				
<b>Information</b>				
Company Code:		Seq#:	Sales Rep Code:	
Oracle		123	RJ.CASTRO	
Ref	Debit	Credit	Balance	
554	2,294.90		2,294.90	
558	378.88		2,673.78	
558	38.97		2,712.75	
Current balance			2,712.75	
Address 1		City		
500 ORACLE PARKWAY		Redwood City		
500 ORACLE PARKWAY		Redwood City		
500 ORACLE PARKWAY		Redwood City		
ete		Duplicate Edit Add		
		  		

FIG. 101B

Fig. 102



Accts_Payable		Partner GL Setup	
Partner Name Ingram MicroD		Partner MicroD	
Accounts Payable (>=Credit) <input checked="" type="checkbox"/> Set Def		Accrued Payables (	
<input checked="" type="checkbox"/> Trade Accounts Payable <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>		<input checked="" type="checkbox"/> Accrued Payable <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	
COG Accounts (>=Debit) <input checked="" type="checkbox"/> Set Def		COG Misc. Account:	
<input checked="" type="checkbox"/> Cost of Goods Sold (Goods) <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>		<input checked="" type="checkbox"/> Cost of Goods Sold <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	
COG Tax Accounts (>=Debit) <input checked="" type="checkbox"/> Set Def		COG Interest Accou	
<input checked="" type="checkbox"/> Cost of Goods Sold (NonGoods) <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>		<input checked="" type="checkbox"/> Cost of Goods Sold <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	
COG Freight Accounts (>=Debit) <input checked="" type="checkbox"/> Set Def			
<input checked="" type="checkbox"/> Cost of Goods Sold (NonGoods) <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>			

test












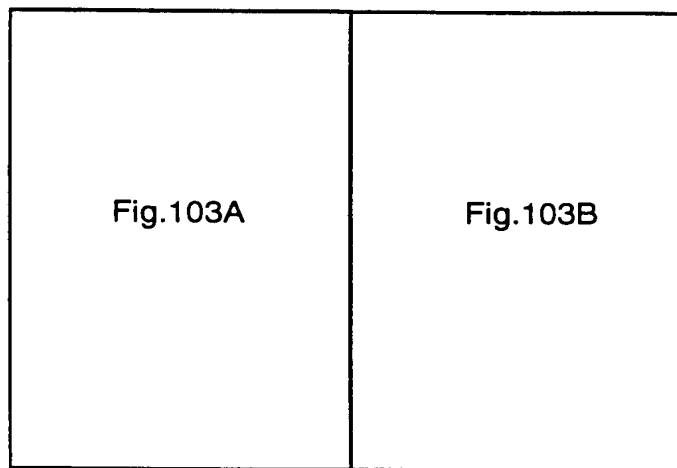
FIG. 102A

**able: Modify Records**


<b>p</b>		<input checked="" type="checkbox"/> <b>Approved</b>
<b>Code</b>	<b>Credit Payee</b>	<input checked="" type="checkbox"/> <b>Vendor</b> <input type="checkbox"/> <b>Manufacturer</b> <input type="checkbox"/> <b>Carrier</b> <input checked="" type="checkbox"/> <b>Payee</b>
	MicroD	
(>=Credit)	<input checked="" type="checkbox"/> Set Def	
	<div> <div>↑</div> <div>≡</div> <div>+</div> <div>↓</div> </div> <div> <div>+</div> <div>-</div> </div>	<input checked="" type="checkbox"/> <b>Cost of Goods Payee</b> <input type="checkbox"/> <b>Expense Payee</b> <input type="checkbox"/> <b>State Tax Payee</b>  Reserved space for more expense payees  <input type="checkbox"/> <b>Automatic Invoice</b>
<b>s (&gt;=Debit)</b>	<input checked="" type="checkbox"/> Set Def	
(NonGoods)	<div> <div>↑</div> <div>≡</div> <div>+</div> <div>↓</div> </div> <div> <div>+</div> <div>-</div> </div>	
<b>ints (&gt;=Debit)</b>	<input checked="" type="checkbox"/> Set Def	
(NonGoods)	<div> <div>↑</div> <div>≡</div> <div>+</div> <div>↓</div> </div> <div> <div>+</div> <div>-</div> </div>	
<div> <div>Open Account</div> <div>Reset Defaults</div> </div>		<div> <div>□</div> <div>+</div> <div>-</div> <div>🗑️</div> </div> <div> <div>↑</div> <div>↓</div> </div>
<div> <div>AP Subledger</div> <div>Acrd Payable</div> <div>Acrd Invoice</div> </div>		<div> <div>📄</div> <div>🔍</div> </div>


**FIG. 102B**


**Fig. 103**




Code	Partner Name	Red= BaseLine vendor
<input checked="" type="checkbox"/> Aprvd	<b>MicroD</b> Ingram MicroD (800) 274-4800	<input checked="" type="checkbox"/> Ven <input type="checkbox"/> Mfgr <input type="checkbox"/> Car <input checked="" type="checkbox"/> Payee 1
<input checked="" type="checkbox"/> Aprvd	<b>CmpLnd</b> Computerland (800) 354-9368	<input checked="" type="checkbox"/> Ven <input type="checkbox"/> Mfgr <input type="checkbox"/> Car <input checked="" type="checkbox"/> Payee 1
<input checked="" type="checkbox"/> Aprvd	<b>Merisel</b> Merisel (800) 462-5241	<input checked="" type="checkbox"/> Ven <input checked="" type="checkbox"/> Mfgr <input type="checkbox"/> Car <input checked="" type="checkbox"/> Payee 1
<input checked="" type="checkbox"/> Aprvd	<b>Mega1</b> Mega Network, Inc. (408) 730-9138	<input checked="" type="checkbox"/> Ven <input type="checkbox"/> Mfgr <input type="checkbox"/> Car <input checked="" type="checkbox"/> Payee
<input checked="" type="checkbox"/> Aprvd	<b>WordMarc</b> WordMARC International Corporation 800-835-2400	<input checked="" type="checkbox"/> Ven <input type="checkbox"/> Mfgr <input type="checkbox"/> Car <input checked="" type="checkbox"/> Payee
<input checked="" type="checkbox"/> Aprvd	<b>MICROCNTRL</b> MICRO CENTRAL, INC 800-836-4276	<input checked="" type="checkbox"/> Ven <input type="checkbox"/> Mfgr <input type="checkbox"/> Car <input checked="" type="checkbox"/> Payee
<input checked="" type="checkbox"/> Aprvd	<b>VMI</b> VMI CORP 408-745-1700	<input checked="" type="checkbox"/> Ven <input type="checkbox"/> Mfgr <input type="checkbox"/> Car <input checked="" type="checkbox"/> Payee
<input checked="" type="checkbox"/> Aprvd	<b>IBM</b> IBM CORPORATION 408-452-4810	<input checked="" type="checkbox"/> Ven <input checked="" type="checkbox"/> Mfgr <input type="checkbox"/> Car <input checked="" type="checkbox"/> Payee
<input checked="" type="checkbox"/> Aprvd	<b>ICG</b> International Computer Graphics (800) 659-4244	<input checked="" type="checkbox"/> Ven <input type="checkbox"/> Mfgr <input type="checkbox"/> Car <input checked="" type="checkbox"/> Payee
<input checked="" type="checkbox"/> Aprvd	<b>compaq</b> compaq (800) 231-9977	<input checked="" type="checkbox"/> Ven <input checked="" type="checkbox"/> Mfgr <input type="checkbox"/> Car <input checked="" type="checkbox"/> Payee
<input checked="" type="checkbox"/> Aprvd	<b>YARDBAGY</b> YARD-BAGY PKG INC. (408) -262-2111	<input checked="" type="checkbox"/> Ven <input type="checkbox"/> Mfgr <input type="checkbox"/> Car <input checked="" type="checkbox"/> Payee
<input checked="" type="checkbox"/> Aprvd	<b>AZERTY</b> AZERTY INC. (800) -888-8080	<input checked="" type="checkbox"/> Ven <input type="checkbox"/> Mfgr <input type="checkbox"/> Car <input checked="" type="checkbox"/> Payee

 Delete/Maint

 Sets

 Search

 New Records



 Reti

FIG. 103A



Partners: 1065 of 1065 (Sales-MU)			
Accounts payable	Accrued payable	Total payable	Accrued Invoice
<input type="checkbox"/> Expense <input checked="" type="checkbox"/> COG	Cost of Goods Sold (Goods)		
<input type="checkbox"/> Expense <input checked="" type="checkbox"/> COG	Cost of Goods Sold (Goods)		
<input type="checkbox"/> Expense <input checked="" type="checkbox"/> COG	Cost of Goods Sold (Goods)		
<input type="checkbox"/> Expense <input checked="" type="checkbox"/> COG	Cost of Goods Sold (Goods)		
<input checked="" type="checkbox"/> Expense <input type="checkbox"/> COG			
<input type="checkbox"/> Expense <input checked="" type="checkbox"/> COG	Cost of Goods Sold (Goods)		
<input checked="" type="checkbox"/> Expense <input type="checkbox"/> COG			
<input type="checkbox"/> Expense <input checked="" type="checkbox"/> COG	Cost of Goods Sold (Goods)		
<input type="checkbox"/> Expense <input checked="" type="checkbox"/> COG	Cost of Goods Sold (Goods)		
<input type="checkbox"/> Expense <input checked="" type="checkbox"/> COG	Cost of Goods Sold (Goods)		
<input checked="" type="checkbox"/> Expense <input type="checkbox"/> COG			
<input type="checkbox"/> Expense <input checked="" type="checkbox"/> COG	Cost of Goods Sold (Goods)		



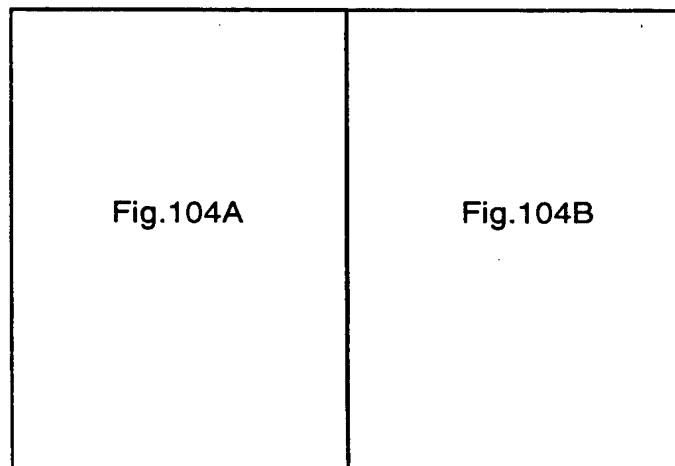
☐ Vendors Locked  

Approve

Options


FIG. 103B

**Fig. 104**





Modify Records				
<b>Accrued Payable (Received without Invoice)</b>				
<b>Partner Code</b>		<b>Credit Payee</b>		
MicroD		MicroD		
Ref	Debit	Credit	Balance	
500		3,661.53	3,661.53	
<b>Accrued payable balance</b>			<b>3,661.53</b>	
<b>Current Accounts Payable</b>			<b>11,632.14</b>	
<b>Current Total Payable</b>			<b>15,293.67</b>	



AP Subledger

Setup

Acrd Invoice



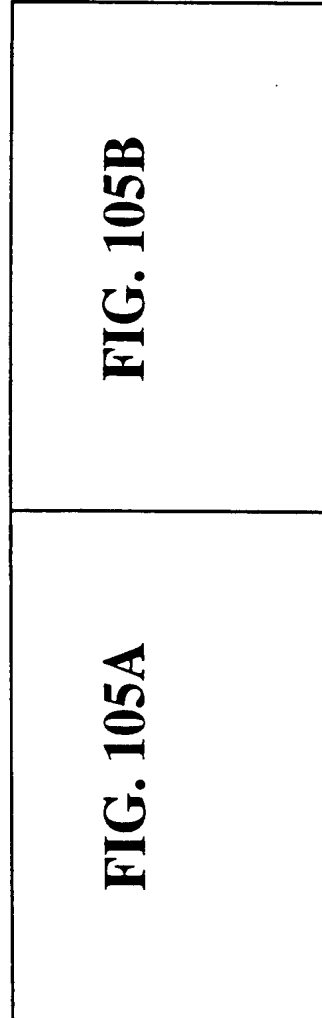



FIG. 104B

**FIG. 105A**

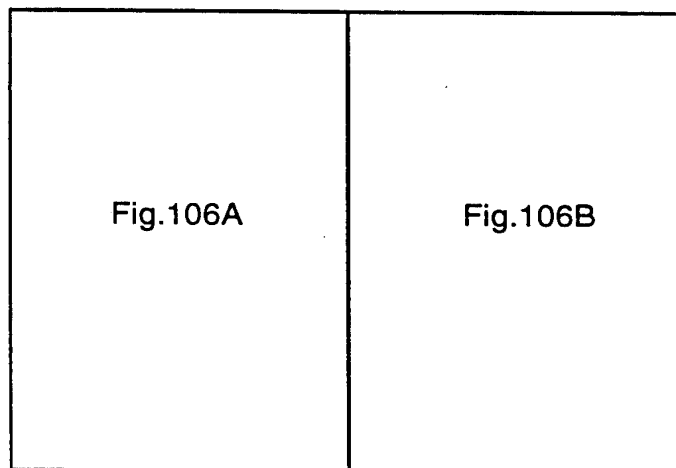


Den_Invoices: 1 of 26071																								
Invoice -pay -ven/terms	In -En -Rv	MVS /qty - cost	PO -billed																					
Next payment		Status-problem																						
<div> <div>Options</div> <div> <input type="checkbox"/> Problems           <input type="checkbox"/> Vendor RMA         </div> <div> <input type="checkbox"/> Exclusive           <input type="checkbox"/> BA         </div> <div> <input type="checkbox"/> Find           <input type="checkbox"/> Sets           <input type="checkbox"/> Sort         </div> <div> <input type="checkbox"/> New Records           <input type="checkbox"/> Return           <input type="checkbox"/> RelatedSwitch           <input type="checkbox"/> QuickSwitch         </div> </div>																								
<div> <div> <div>7</div> <div>Options</div> </div> <div> <div>1</div> <div>2</div> </div> <div> <div>BA</div> <div>Find</div> </div> <div> <div>Sort</div> <div>RelatedSwitch</div> </div> <div> <div>QuickSwitch</div> </div> </div>																								
<div> <div> <div>3524</div> <div>Vendor ACE</div> <div>Payee ACE</div> <div>Invoice No. 35245</div> </div> <div>To Balance &lt;Debits = Credits = (Total invoiced + AdjAcrt)&gt;</div> </div>																								
<div> <div>Account Distributions</div> <table border="1"> <thead> <tr> <th>Type</th> <th>Account</th> <th>Debit</th> </tr> </thead> <tbody> <tr> <td>Net</td> <td>Increase Repairs and Maintenance</td> <td>780.00</td> </tr> <tr> <td>Net</td> <td>Increase Entertainment (manual distr</td> <td>360.00</td> </tr> <tr> <td>Net</td> <td>Increase Contract Labor (manual distr</td> <td>2,500.00</td> </tr> <tr> <td>Net</td> <td>Increase Stationary and Supplies (man</td> <td>450.00</td> </tr> <tr> <td>Net</td> <td>Increase Janitorial Expense (manual di</td> <td>900.00</td> </tr> <tr> <td>AP</td> <td>Increase Trade Accounts Payable</td> <td></td> </tr> </tbody> </table> </div>				Type	Account	Debit	Net	Increase Repairs and Maintenance	780.00	Net	Increase Entertainment (manual distr	360.00	Net	Increase Contract Labor (manual distr	2,500.00	Net	Increase Stationary and Supplies (man	450.00	Net	Increase Janitorial Expense (manual di	900.00	AP	Increase Trade Accounts Payable	
Type	Account	Debit																						
Net	Increase Repairs and Maintenance	780.00																						
Net	Increase Entertainment (manual distr	360.00																						
Net	Increase Contract Labor (manual distr	2,500.00																						
Net	Increase Stationary and Supplies (man	450.00																						
Net	Increase Janitorial Expense (manual di	900.00																						
AP	Increase Trade Accounts Payable																							

FIG. 105A





(Sales-MIU)		Disc-Dt-\$-Ls	Cust Inv Stats	Review Status	Date -	Pay -
<div> <div> <div>5 Splits</div> <div> <div> <div>Total Billed</div> <div>5,000.00</div> </div> <div> <div>Accrued</div> <div></div> </div> </div> <div> <div>Credit</div> <div> <div> <div>Net Expense</div> <div>5,000.00</div> </div> <div> <div>Tax</div> <div></div> </div> </div> <div> <div> <div> <input type="checkbox"/> Cost of Goods Sold  <input checked="" type="checkbox"/> Expense  <input type="checkbox"/> Freight </div> <div> <div> <div>Net Expense</div> <div>5,000.00</div> </div> <div> <div>Tax</div> <div></div> </div> </div> <div> <div> <div> <div>Frt In</div> <div></div> </div> <div> <div>Frt Out</div> <div></div> </div> </div> <div> <div> <div> <div>Interest</div> <div></div> </div> <div> <div>Misc. Chrg</div> <div></div> </div> </div> </div> <div> <div>Reset Defaults</div> </div> </div> </div> <div> <div> <div>Total Billed</div> <div>5,000.00</div> </div> <div> <div>Need to pay</div> <div></div> </div> </div> <div> <div>Remove PrePaid</div> <div>Historical On</div> <div>Act Distribution</div> <div>Set Partners Acts</div> </div> </div> </div> </div> <div data-bbox="1356 1016 1421 1268" data-label="Caption"> <p>FIG. 105B</p> </div></div>						

**Fig. 106**





Gen Journal: 580		
	Date	Account Titles and Explanation
548	5/13/97	Cash in Bank #1
548		Trade Acct Receivables
548		<u>To record cash received to AR 5/13/97</u>
547	5/14/97	Trade Acct Receivables
547		Sales Income
547		Sales Tax Payable
547		Shipping and Handling
547		<u>To record Customer Invoices issued 5/14/97</u>
548	5/15/97	Cash in Bank #1
548		Trade Acct Receivables
548		<u>To record cash received to AR 5/15/97</u>
549	5/19/97	Cash in Bank #1
549		Trade Acct Receivables
549		<u>To record cash received to AR 5/19/97</u>
550	5/23/97	Cash in Bank #1
550		Trade Acct Receivables
550		<u>To record cash received to AR 5/23/97</u>


Cash Rcpts Jrnl




Search
Manual Entry







FIG. 106A

f 58 (Sales-MWS)			
	Post Ref	Debit	Credit
	1010	1,919.84	
	1210		1,919.84
	1210	30,183.75	
	4010		27,854.00
	2310		2,298.98
	4090		30.77
	1010	74,615.40	
	1210		74,615.40
	1010	59,649.38	
	1210		59,649.38
	1010	11,804.31	
	1210		11,804.31

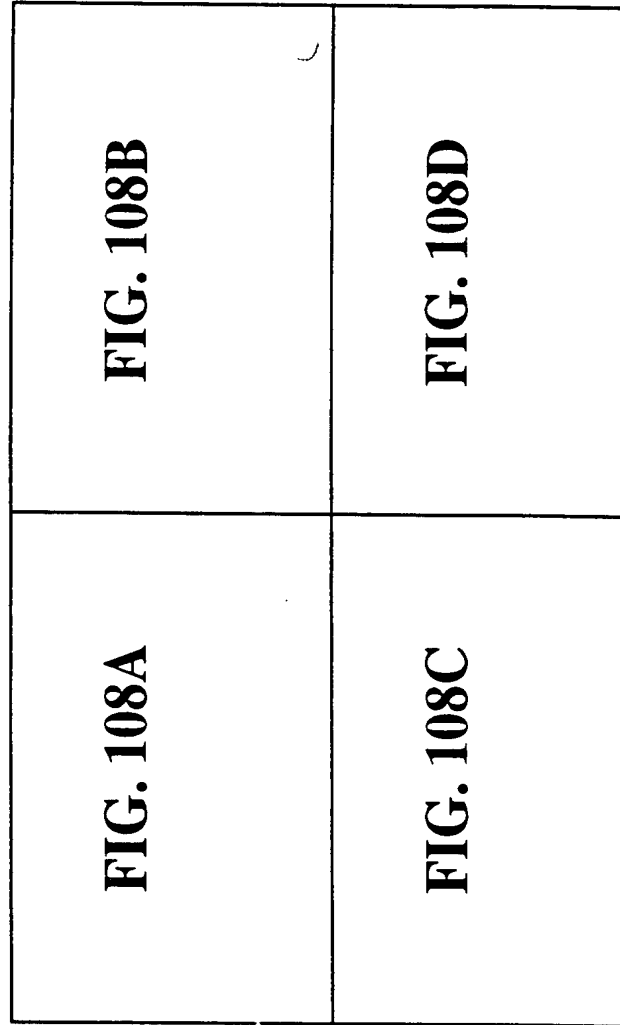
 Return
  RelatedSwitch
  QuickSwitch
 

Sort Selection
 Show Explanations

FIG. 106B

**FIG. 107**

**FIG. 108A**



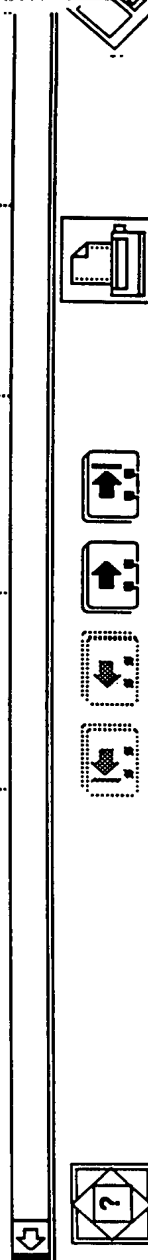
Income Statement 2					<input type="checkbox"/> Trend Analysis	Financials: N
Line	Column	Field				
<input type="checkbox"/> Add <input type="checkbox"/> Delete	<input type="checkbox"/> + <input type="checkbox"/> - <input type="checkbox"/> Add <input type="checkbox"/> Delete	<input type="checkbox"/> Headers <input type="checkbox"/> Clear				
Col-1	Col-2	Col-3	Col-4	Col-5	Portrait	
Operating revenue						
Gross Sales				B-Sales Income		
Less: Sales discount			B-Sales Discount			
Sales return and allowance			B-Sales Returns/All	Calculated		
Net sales				Calculated		
Blank						
Cost of good sold						
Merchandise inventory start of period			B-Merchandise Inv			
Purchase		B-Sales Income				
Less: Purchase discount		B-Purchase Discour				
Purchase return and allowances		B-Purchase Returns	Calculated			
Net purchase		Calculated				
Add Transportation		B-Cost of Goods Sol				
Net cost of purchase			Calculated			
Cost of good available for sale			Calculated			
Less: Merchandise Inventory- end of period			B-Merchandise Inv	Calculated		
Cost of goods sold						
Gross Margin						
Blank						
Operating expense						

FIG. 108A

Modify Record		Reports used (Links)	Used by :																																				
Start Date	Pick	<div> <div>Chart of Accounts</div> <table border="1"> <tr><td>BA 1210</td><td>Trade Acct Receivables</td></tr> <tr><td>BA 1215</td><td>Accts Rcvbls - American Express</td></tr> <tr><td>BA 1216</td><td>Accts Rcvbls - Visa</td></tr> <tr><td>BA 1220</td><td>Notes Receivable</td></tr> <tr><td>BA 1240</td><td>Other Receivables</td></tr> <tr><td>BA 1250</td><td>Employer's Loans and Advances</td></tr> <tr><td>BA 1410</td><td>Merchandise Inventory</td></tr> <tr><td>BA 1510</td><td>Prepaid Expense</td></tr> <tr><td>BA 1520</td><td>Prepaid Fed. Corp. Tax</td></tr> <tr><td>BA 1530</td><td>Prepaid Franchise Tax</td></tr> <tr><td>BA 1610</td><td>Furniture and Fixtures</td></tr> <tr><td>BA 1620</td><td>Office Equipment</td></tr> <tr><td>BA 1630</td><td>Class Room Equipment</td></tr> <tr><td>BA 1640</td><td>Vehicles</td></tr> <tr><td>BA 1650</td><td>Leasehold Improvement</td></tr> <tr><td>BA 1710</td><td>ACC Depreciation - F&amp;F</td></tr> <tr><td>BA 1720</td><td>Acc. Depreciation - Office Equip.</td></tr> <tr><td>BA 1730</td><td>Acc. Depreciation - Class Room</td></tr> </table> </div>	BA 1210	Trade Acct Receivables	BA 1215	Accts Rcvbls - American Express	BA 1216	Accts Rcvbls - Visa	BA 1220	Notes Receivable	BA 1240	Other Receivables	BA 1250	Employer's Loans and Advances	BA 1410	Merchandise Inventory	BA 1510	Prepaid Expense	BA 1520	Prepaid Fed. Corp. Tax	BA 1530	Prepaid Franchise Tax	BA 1610	Furniture and Fixtures	BA 1620	Office Equipment	BA 1630	Class Room Equipment	BA 1640	Vehicles	BA 1650	Leasehold Improvement	BA 1710	ACC Depreciation - F&F	BA 1720	Acc. Depreciation - Office Equip.	BA 1730	Acc. Depreciation - Class Room	<div> <div></div> </div>
BA 1210	Trade Acct Receivables																																						
BA 1215	Accts Rcvbls - American Express																																						
BA 1216	Accts Rcvbls - Visa																																						
BA 1220	Notes Receivable																																						
BA 1240	Other Receivables																																						
BA 1250	Employer's Loans and Advances																																						
BA 1410	Merchandise Inventory																																						
BA 1510	Prepaid Expense																																						
BA 1520	Prepaid Fed. Corp. Tax																																						
BA 1530	Prepaid Franchise Tax																																						
BA 1610	Furniture and Fixtures																																						
BA 1620	Office Equipment																																						
BA 1630	Class Room Equipment																																						
BA 1640	Vehicles																																						
BA 1650	Leasehold Improvement																																						
BA 1710	ACC Depreciation - F&F																																						
BA 1720	Acc. Depreciation - Office Equip.																																						
BA 1730	Acc. Depreciation - Class Room																																						
End Date	Pick																																						
<input type="radio"/> Landscape																																							

FIG. 108B

Selling expense				
Sales salaries and commission expense	B- Multiple Acts			
Advertising expense	B- Advertising and M			
Rent expense	B- Rent			
Supplies expense	B- Office Expense			
Utilities expense	B- Utilities			
Depreciation expense	B- Depreciation			
Other selling expense	B- Misc. Expenses	Calculated		
Administrative expense				
Salaries expense executive	B- Officer wages			
Insurance expense	B- Insurance			
Supplies expense	B- Computer Expens	Calculated		
Total operating expense		Calculated		
Income from operations		Calculated		
Blank				
Non Operating revenue and expense				
Non operating revenue				
Interest revenue				
Non operating expense				
Interest expense	B- Interest Income	Calculated		
Net income	B- Interest Expense	Calculated		



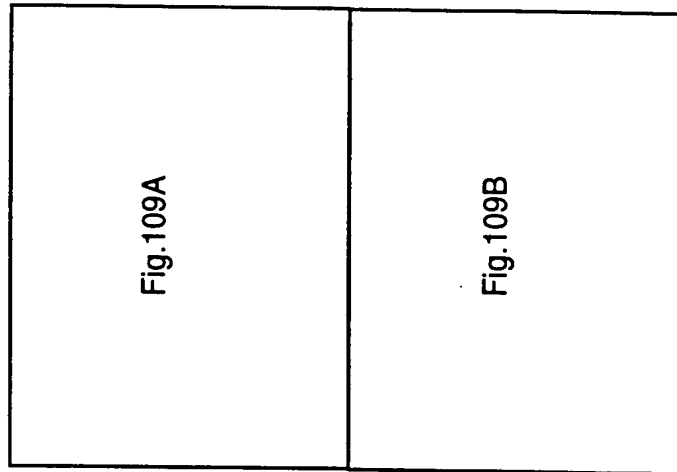
**FIG. 108C**

UN	1735	ACC DEPRECIATION - VEHICLES
BA	1735	ACC DEPRECIATION - VEHICLES
BA	1740	Acc. Depreciation - Lease Hold
BA	1750	Loans to Shareholder
BL	2010	Trade Accounts Payable
BL	2020	Auto Loan - Current
BL	2030	Loans Payable
BL	2040	Interest Payable
BL	2050	Accrued Payable
BL	2055	Accrued Expense Payable
BL	2060	Salary payable
BL	2180	Payroll Tax Payable
BL	2310	Sales Tax Payable
BL	2360	State Income Tax Payable
BL	2380	Fed Income Tax Payable
BL	2450	Long Term Debt
BS	3120	Common Stock
BS	3200	Dividend
BS	3900	Prior Year's Retained Earnings
IP	4010	Sales Income
IP	4015	Credit Card Accrued Income
IP	4020	Sales Discount
IP	4060	Sales Returns/Allowance

FIG. 108D



Fig. 109



<u>Operating revenue</u>			
Gross sales		100,000.00	100,000.00
Less: Sales discounts			
Sales returns and allowances		<u>100,000.00</u>	<u>200,000.00</u>
Net sales			-100,000.00
<u>Cost of good sold</u>			
Merchandise inventory, start of period		100,000.00	
Purchases		100,000.00	
Less: Purchase discounts	100,000.00		
Purchase returns and allowances	<u>100,000.00</u>	<u>200,000.00</u>	
Net purchases		-100,000.00	
Add: Transportation-in		<u>100,000.00</u>	
Net cost of purchases			
Cost of goods available for sale		100,000.00	
Less: Merchandise Inventory - end of period		<u>100,000.00</u>	
Cost of goods sold			
Gross Margin			-100,000.00

FIG. 109A

<u>Operating expenses:</u>		
Selling expenses		
Sales salaries and commissions expenses	100,000.00	
Advertising expenses	100,000.00	
Rent expenses	100,000.00	
Supplies expenses	100,000.00	
Utilities expenses	100,000.00	
Depreciation expenses	100,000.00	
Other selling expenses	100,000.00	700,000.00
Administrative expenses		
Salaries expenses, executive	100,000.00	
Insurance expenses	100,000.00	
Supplies expenses	100,000.00	300,000.00
Total operating expenses		<u>300,000.00</u>
Income from operations		<u>-400,000.00</u>
<u>Nonoperating revenues and expenses</u>		
Nonoperating revenues		100,000.00
Interest revenue		<u>-300,000.00</u>
Nonoperating expenses		100,000.00
Interest expenses		<u>-400,000.00</u>
Net Income		

FIG. 109B

**Fig. 110**

<b>Fig.110A</b>	<b>Fig.110C</b>
<b>Fig.110B</b>	<b>Fig.110D</b>

1

[illegible]

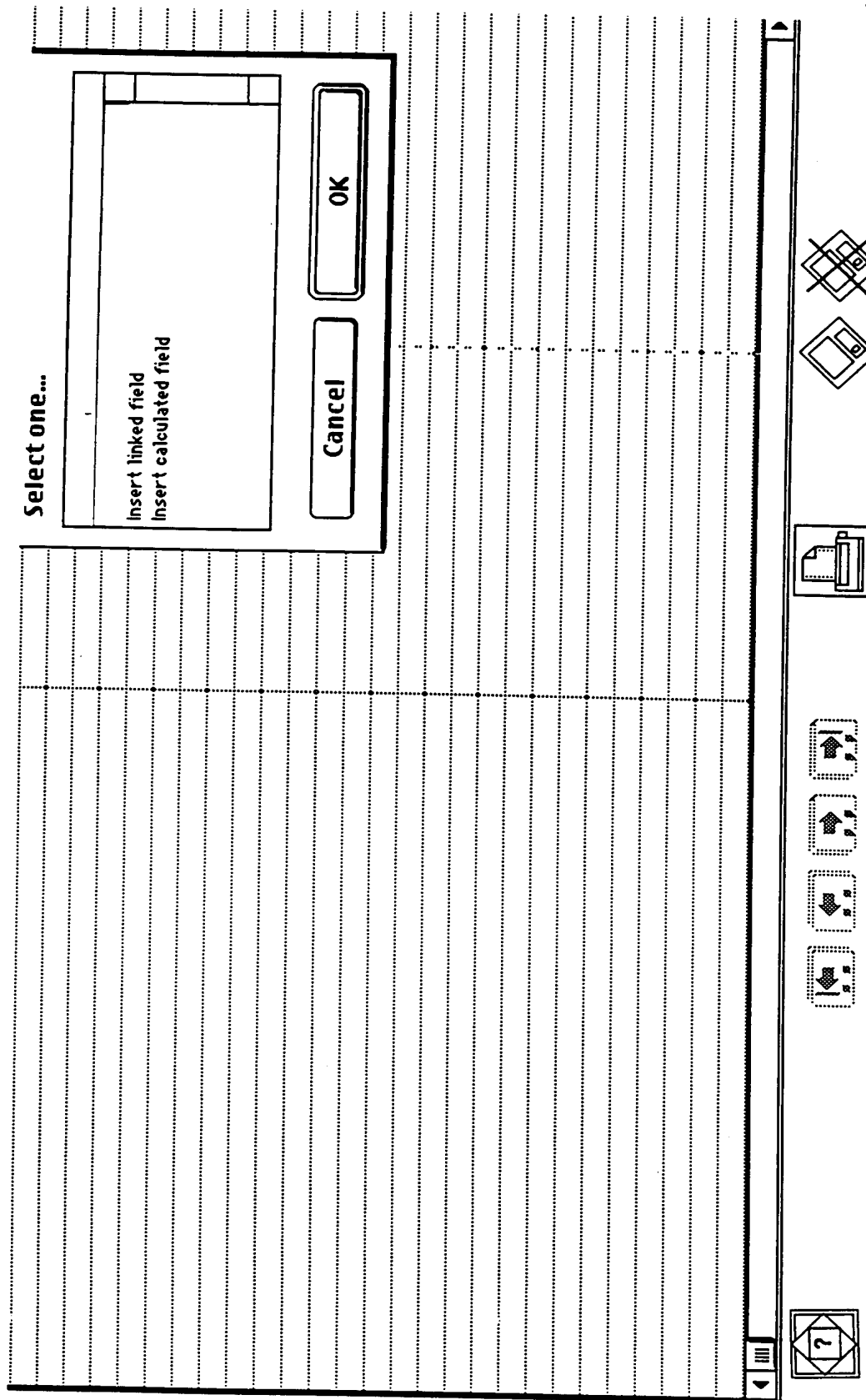


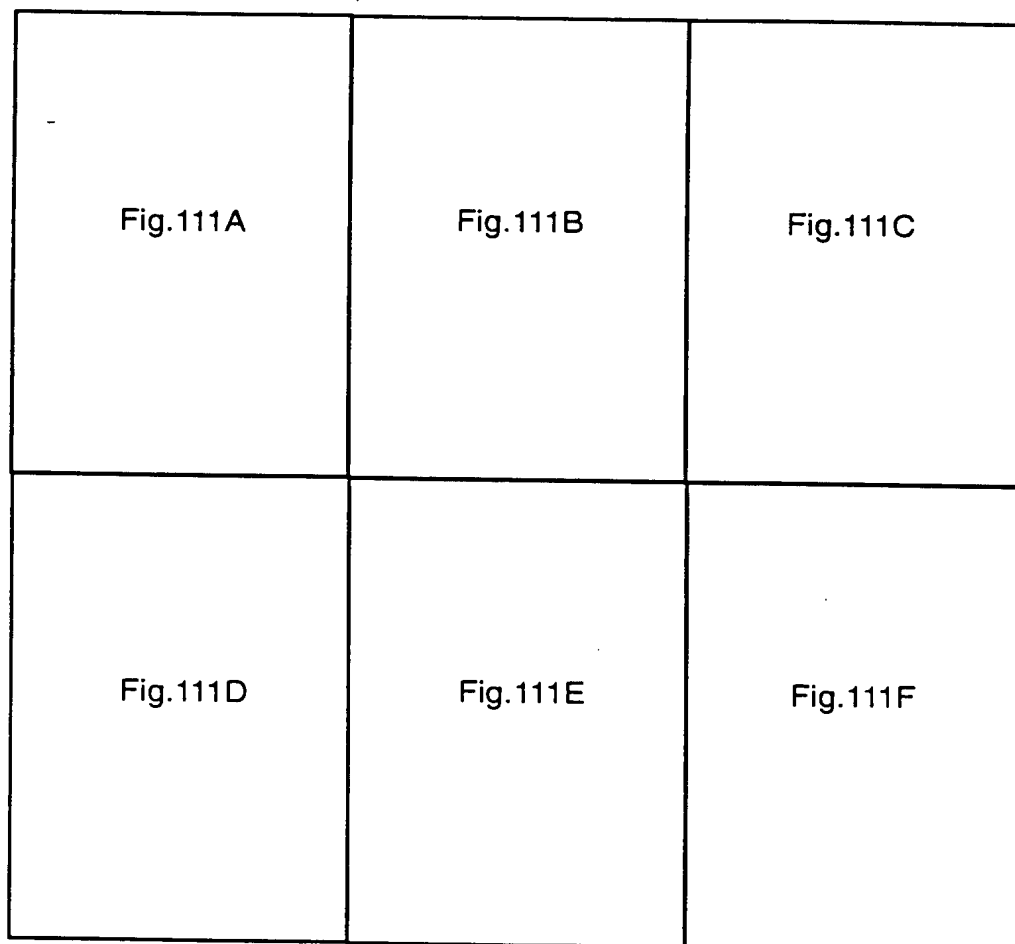
FIG. 110B

Reports used (Links)		Used by :
<b>Chart of Accounts</b>		
BA 1210	Trade Acct Receivables	
BA 1215	Accts Rcvbls - American Express	
BA 1216	Accts Rcvbls - Visa	
BA 1220	Notes Receivable	
BA 1240	Other Receivables	
BA 1250	Employer's Loans and Advances	
BA 1410	Merchandise Inventory	
BA 1510	Prepaid Expense	
BA 1520	Pepaid Fed. Corp. Tax	
BA 1530	Prepaid Franchise Tax	
BA 1610	Furniture and Fixtures	
BA 1620	Office Equipment	
BA 1630	Glass Room Equipment	
BA 1640	Vehicles	
BA 1650	Leasehold Improvement	

BA 1710	ACC. Depreciation - F&F
BA 1720	Acc. Depreciation - Office Equip.
BA 1730	Acc. Depreciation - Class Room
BA 1735	ACC. DEPRECIATION - VEHICLES
BA 1740	Acc. Depreciation - Lease Hold
BA 1750	Loans to Shareholder
BL 2010	Trade Accounts Payable
BL 2020	Auto Loan - Current
BL 2030	Loans Payable
BL 2040	Interest Payable
BL 2050	Accrued Payable
BL 2055	Accrued Expense Payable
BL 2060	Salary payable
BL 2180	Payroll Tax Payable
BL 2310	Sales Tax Payable
BL 2360	State Income Tax Payable
BL 2380	Fed Income Tax Payable
BL 2450	Long Term Debt
BS 3120	Common Stock
BS 3200	Dividend
BS 3900	Prior Year's Retained Earnings
IP 4010	Sales Income
IP 4015	Credit Card Accrued Income
IP 4020	Sales Discount
IP 4060	Sales Returns/Allowance



Fig. 111







Reports used (Links)		Used by :	
	↑		↑
	↓		↓
Chart of Accounts			
IE	7110	Office Expense	↑
IE	6020	Officer wages	
BA	1240	Other Receivables	
IE	6110	Payroll Tax Expense	
BL	2180	Payroll Tax Payable	
BA	1520	Pepaid Fed. Corp. Tax	
IE	7130	Postage and Courier Services	
BA	1510	Prepaid Expense	
BA	1530	Prepaid Franchise Tax	
BS	3900	Prior Year's Retained Earnings	
IP	5020	Purchase Discount	
IP	5030	Purchase Returns	
IP	5005	Purchases	
IE	7010	Rent	
IE	7040	Repairs and Maintenance	
IE	6010	Salaries - Fixed	
IE	6000	Salaries - var.	
BL	2060	Salary payable	
IP	4020	Sales Discount	
IP	4010	Sales Income	
IP	4060	Sales Returns/Allowance	
BL	2310	Sales Tax Payable	
IE	7180	Security	
IP	4075	Service Income	
IE	7170	Shipping	
IP	4090	Shipping and Handling	
IE	9010	State Income Tax Expense	
BL	2360	State Income Tax Payable	

FIG. 111C

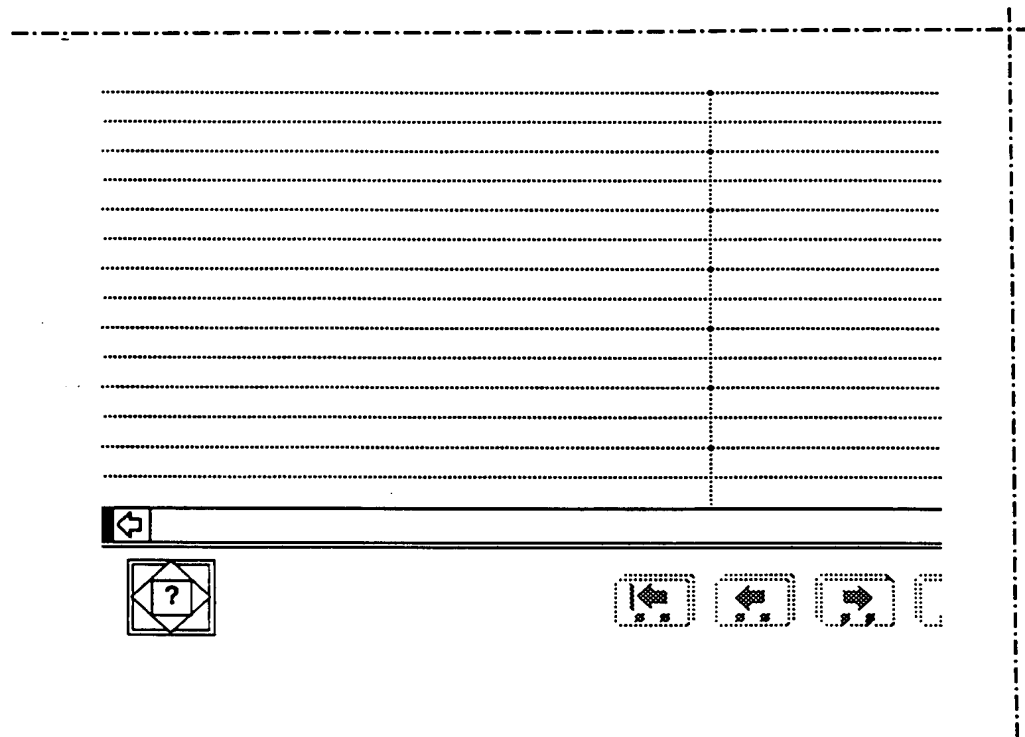
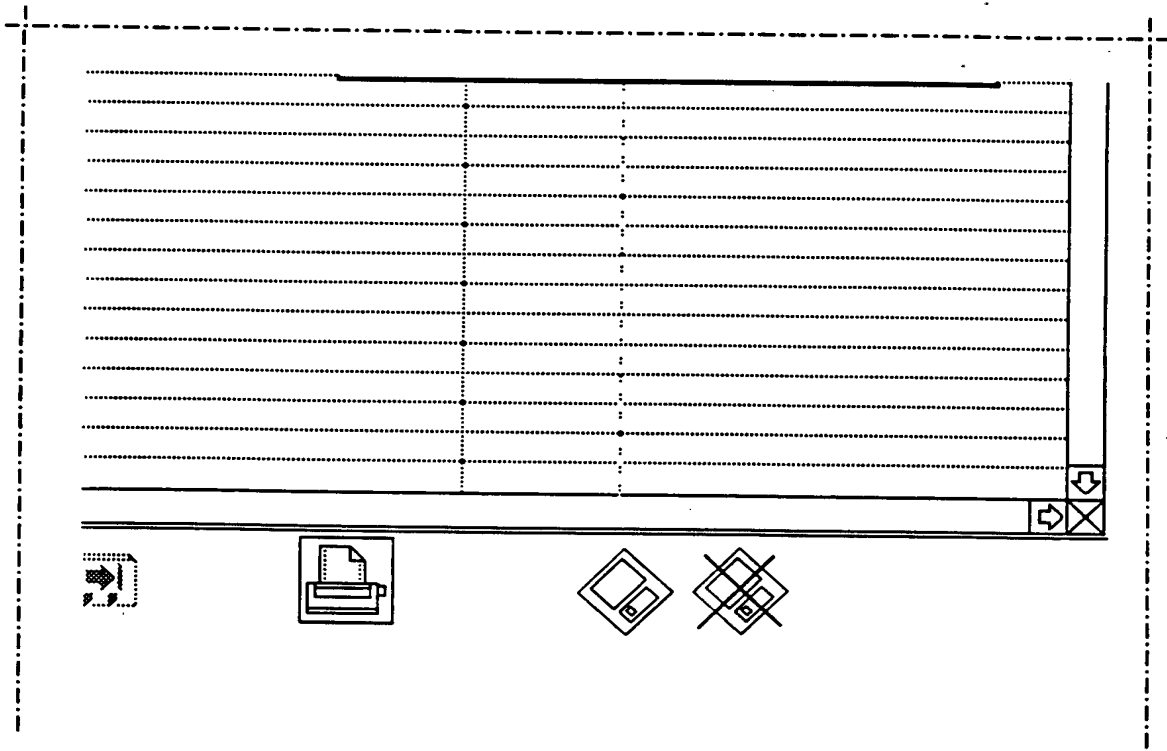


FIG. 111D



**FIG. 111E**

IE	7140	Stationary and Supplies
IE	7220	Taxes - Others
IE	8150	Taxes - Penalty
IE	7030	Telephone
IE	8754	Test
IE	79899	Test 2 Expense
IE	99999	TEST 3
IE	98989	TEST 4
IE	7999	TEST EXPENSE
BA	1210	Trade Acct Receivables
IE	7350	Travel
IE	7020	Utilities
<input type="button" value="Remove Account"/>		
<input type="button" value="Missing"/>		
<input type="button" value="COAs"/> <input type="button" value="AR"/> <input type="button" value="AP"/>		

FIG. 111F

Fig. 112

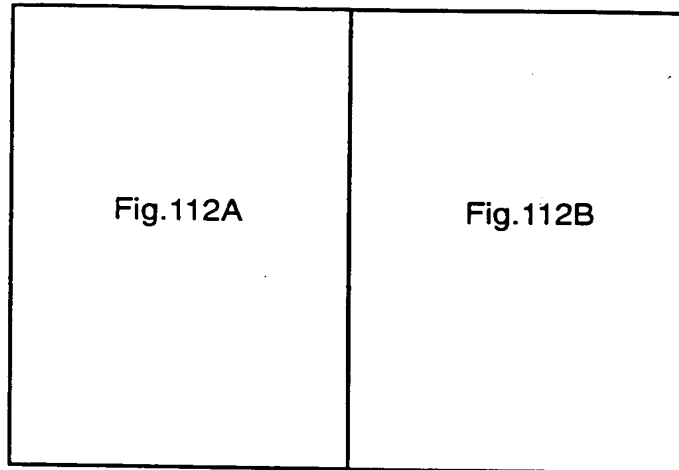
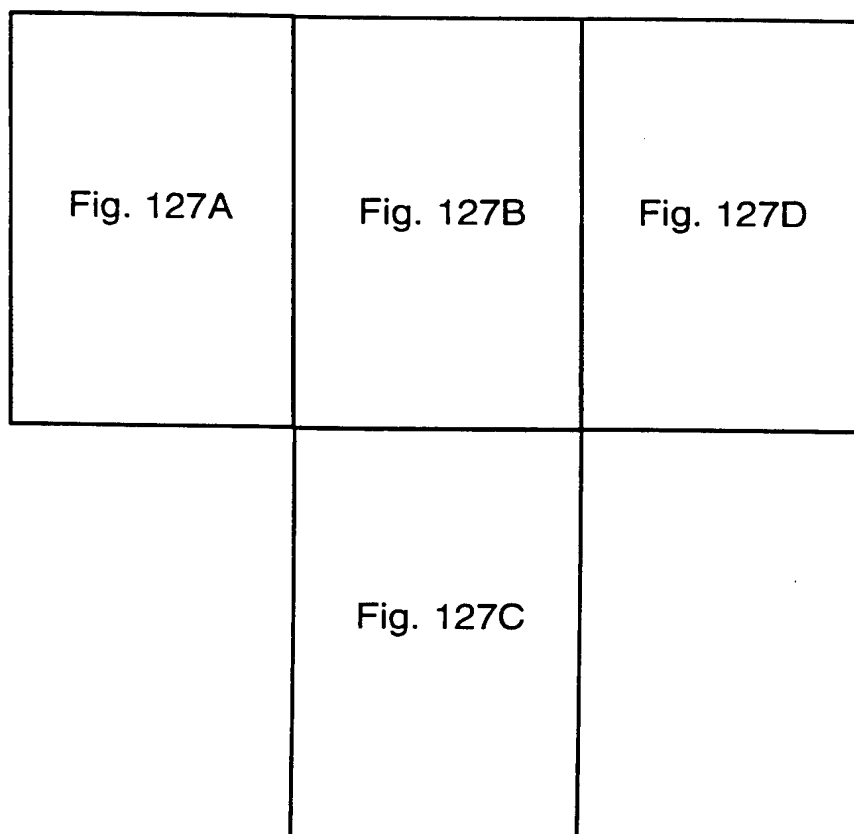




Fig 127



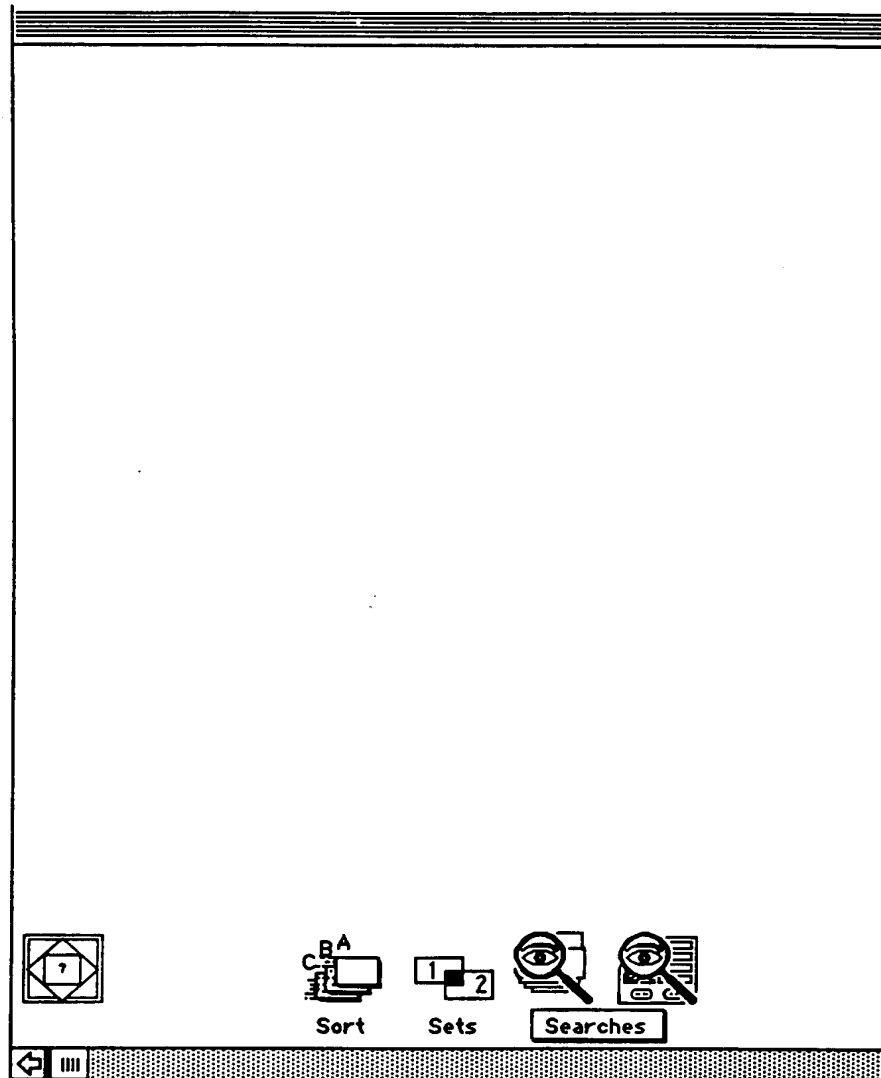
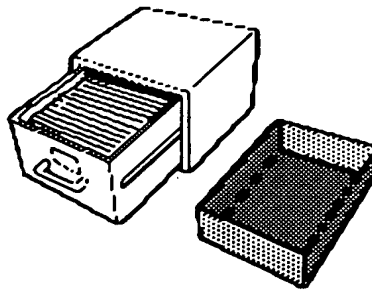


FIG. 127A

Items Sold: 0 of 44942 (Sales-MW)

There are no selected records for: Items Sold



Return



RelatedSwitch



QuickSwitch

Options

Quick MWS\* Lookup...  
Add MWS to Fast Order...

Open order reports...  
Expedite/Availability

Customer Notes...  
CSR Notes...

FIG. 127B

Status (restricted)...

Expand to all items sold  
Remove shipped  
Check selection again  
Update MWSs...

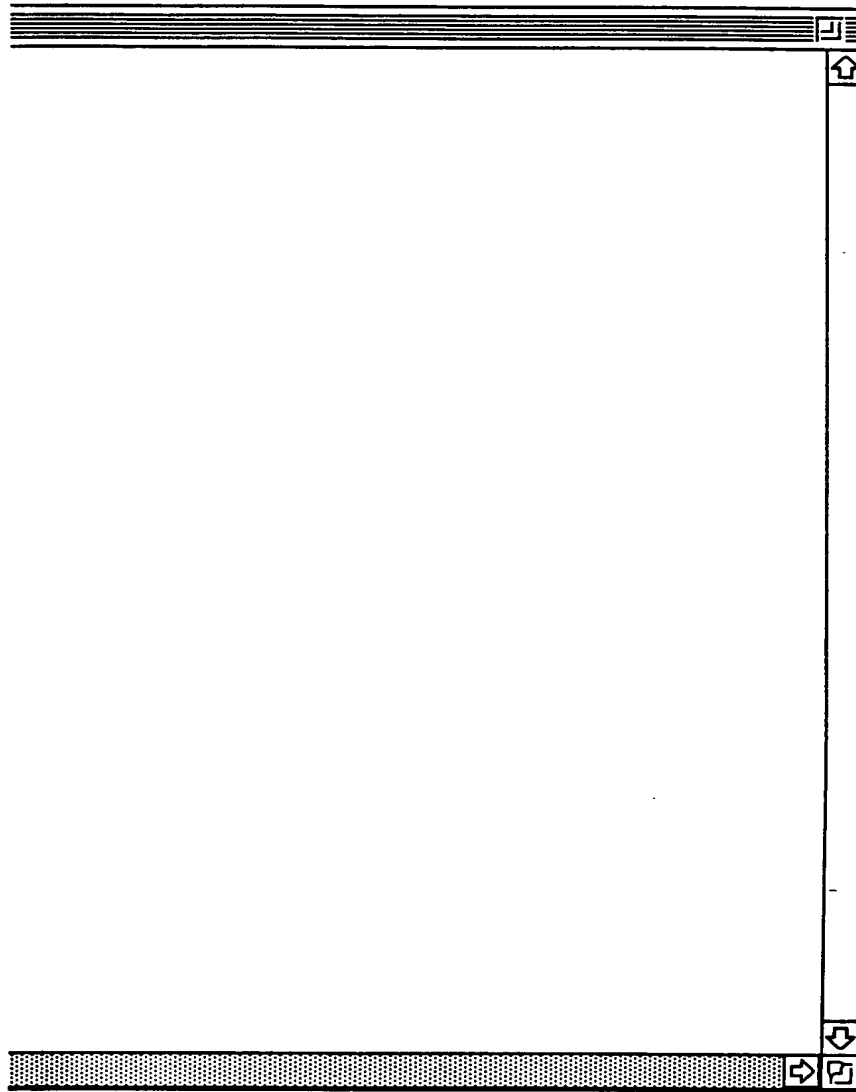
Clear updates

Tech Expedite  
Clear Tech Expedite

Get InHouse not rcvd  
Receive InHouse

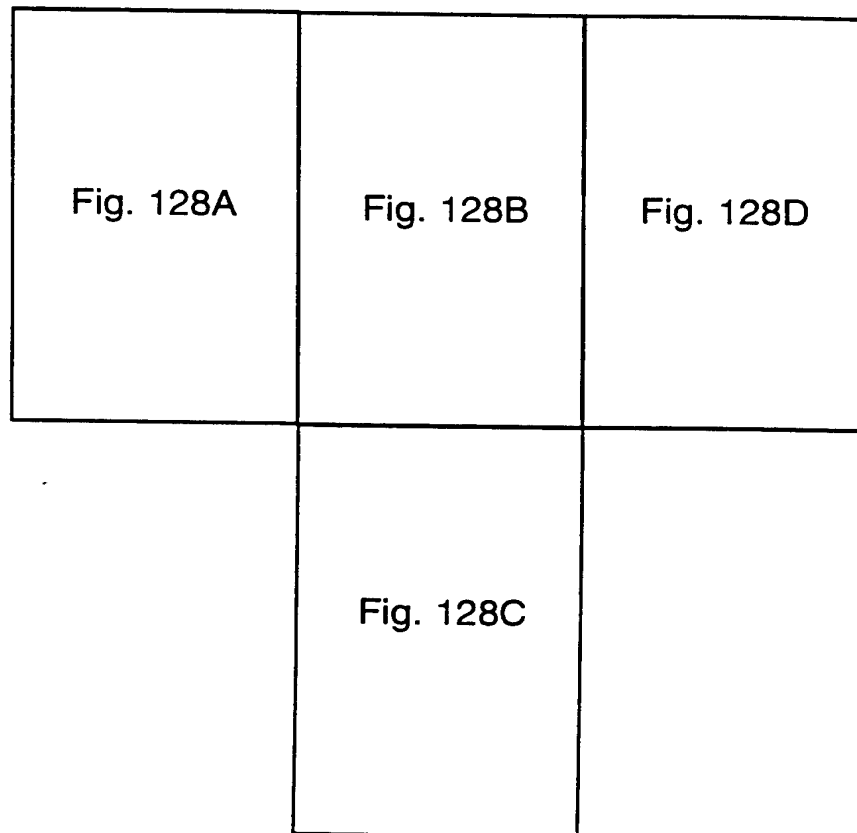
Get Installation not rcvd  
Receive Installation

**FIG. 127C**



**FIG. 127D**

Fig 128



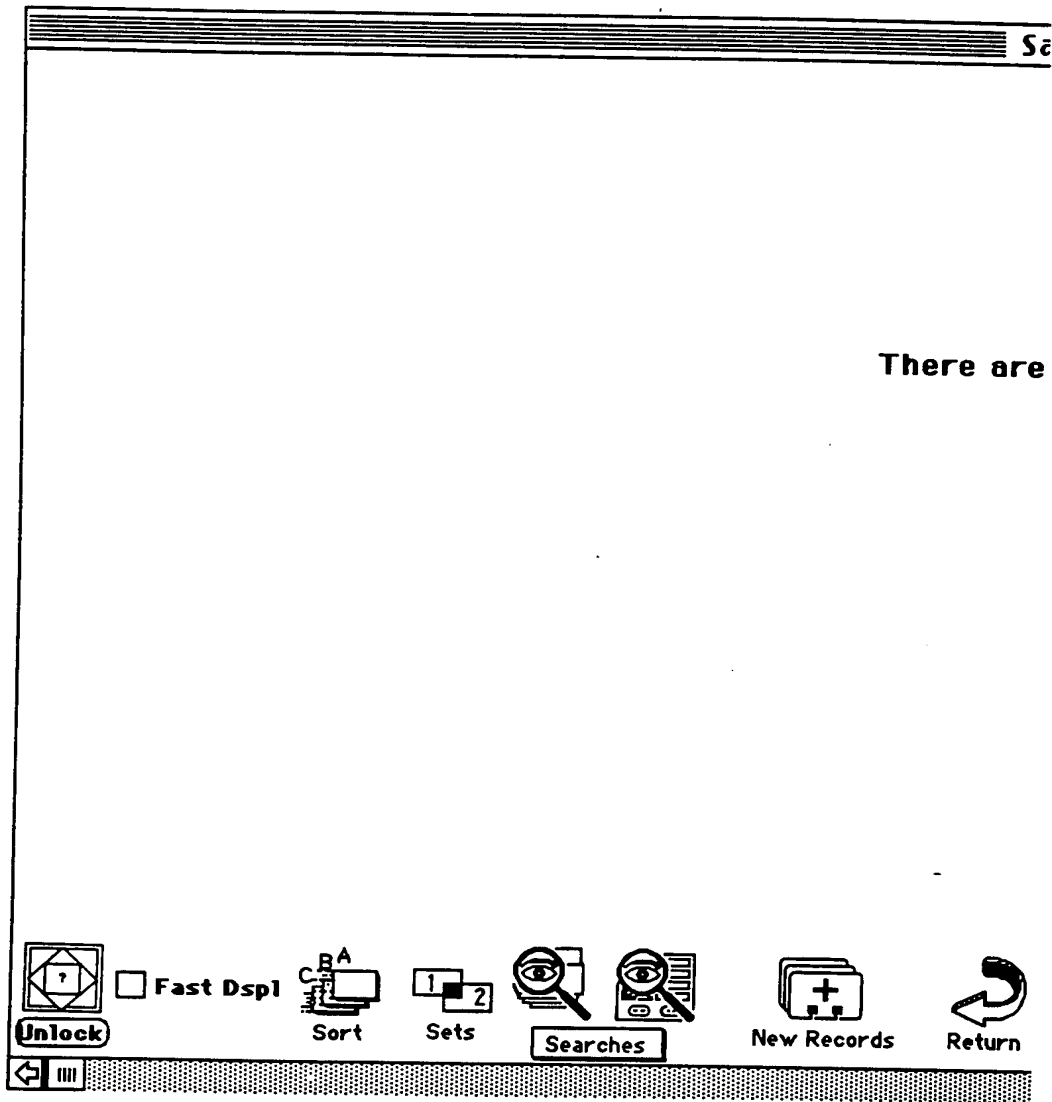


FIG. 128A

Files Records: 0 of 26680 (Sales-MW)

no selected records for: Sales Records

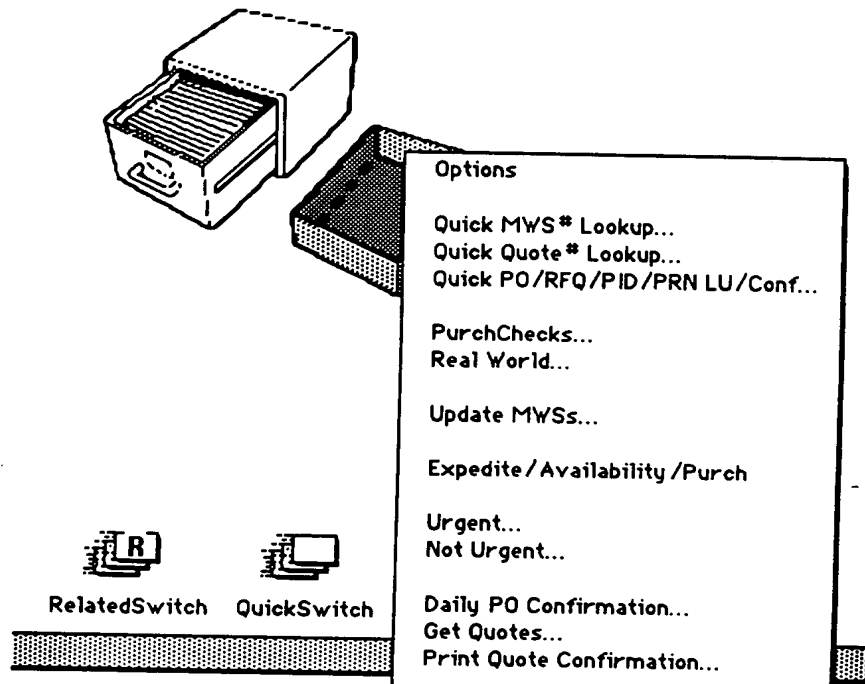


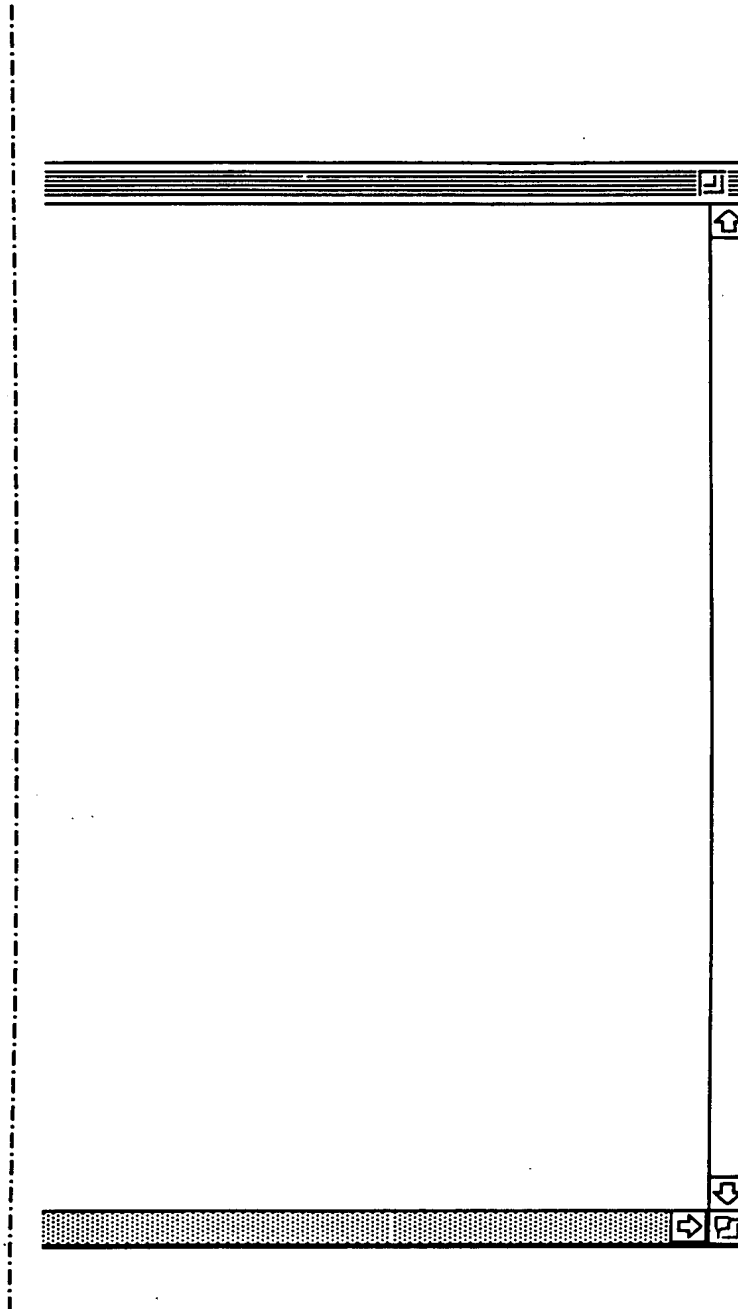
FIG. 128B



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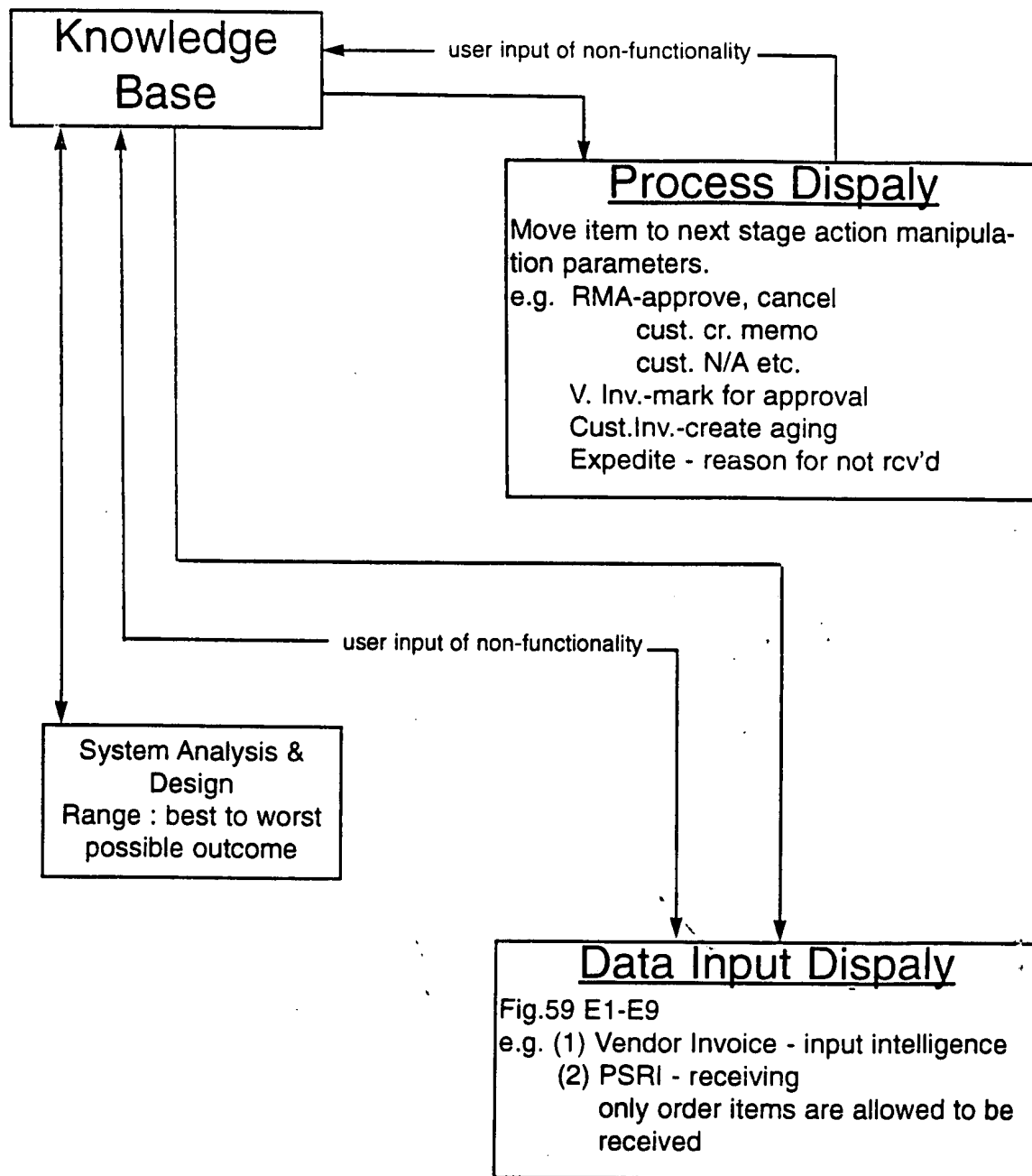
Apple Status...
Quotes requiring REVIEW
Cancel REVIEW
Get purchasing records...
Print Purchase summary...
Clear updates
Lock
Unlock
Get Unlocked
Change TPO to Real PO
Get Temporary POs
Get Web Quotes
Get PPL Quotes
Get/Create PIDS
Delete protect selection
Remove delete protection
Mark selection for deletion
Undelete selection
Edit Credit Card Info...

FIG. 128C



**FIG. 128D**

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**Fig. 129**